6TH EUROPEAN CONFERENCE on Industrial Engineering and Operations Management

Lisbon, Portugal

July 17–20, 2023

Doubletree by Hilton Lisbon

Host University: NOVA

Nova School of Science & Technology

Organizer: IEOM Society International
Welcome to the 6th European Conference on Industrial Engineering and Operations Management in Lisbon, Portugal

To All-Conference Attendees:

On behalf of the IEOM Society International, we would like to welcome you to the 6th European International Conference on Industrial Engineering and Operations Management, July 17-20, 2023. Theme is sustainable data driven supply chain. It is hosted by NOVA School of Science and Technology – FCT NOVA. Venue is Doubletree by Hilton Lisbon Fontana Park. This unique international conference provides a forum for academics, researchers, and practitioners from many industries to exchange ideas and share recent developments in the fields of industrial engineering and operations management. This diverse international event provides an opportunity to collaborate and advance the theory and practice of major trends in industrial engineering and operations management. There were more than 400 papers/abstracts submitted from 40 countries. After a thorough peer-review process, more than 290 have been accepted for presentation and publication. The program includes many cutting-edge topics in industrial engineering and operations management.

This conference will address many of the issues concerning the sustainable data driven supply chain, continuous improvement of quality and service. The IEOM Society is delighted to have the following keynote speakers at the 6th European Lisbon Conference:

1. João Paulo Ribeiro, Senior Vice President Operations and Supply Chain, Visteon, Portugal
2. Prof. Virgílio Cruz Machado, Professor, Nova School of Science and Technology - FCT NOVA, Universidade NOVA de Lisboa, Portugal
3. Dr. Tomohiko Sakao, Professor of Sustainable Product/Service Systems, Linköping University, Sweden
4. Vânia Gomes, Director of Quality and Food Safety and Assistant to the Production Management, Chocolates Excelsior Company, Lisbon, Portugal
5. António Novais, Managing Director, Palmetal - Armazenagem e Serviços, Thyssenkrupp Group, Palmela, Setúbal, Portugal
6. Dr. Luis Ferreira, Professor at Universidade Coimbra, Portugal
7. Dr. Ana Paula Póvoa, Professor at Técnico / Universidade de Lisboa, Portugal
8. Dr. João Matias, Professor at Universidade de Aveiro, Portugal
10. Prof. Jürgen H. Lenz, Research Professor, Augsburg Technical University, Nördlingen, Bavaria, Germany
11. Luís Lopes Pereira, Country Director, Medtronic Portugal, Lisboa, Lisbon, Portugal
12. Pedro Monteiro, Operational Excellence Manager for Europe, Asia and New Zealand, Allied Motion Technologies, Founder and Editor, theleanmag and Associate Founder, projectoSONAR, Porto, Portugal
13. Dave Harry, CEO of Process Whisperer® Consultants LLC, Greeneville, Tennessee, USA
14. Dr. Tony Prensa, Chief Executive Officer & Founder, TP Global Business Consulting, LLC, Orlando, Florida, USA
15. Dr. Raphael Grzebieta, Emeritus Professor (Road Safety), Transport and Road Safety (TARS) Research Centre, School of Aviation, University of New South Wales, Sydney, Australia
16. Prof. Patrick Dallasega, Associate Professor, Industrial Engineering and Automation, Faculty of Science and Technology, Free University of Bozen-Bolzano, Bozen, Bolzano, Italy

At this conference, the IEOM Society will hold its Global Engineering Education session. It will feature distinguished speakers who will discuss workforce readiness and engineering education challenges and opportunities. The IEOM Industry Solutions will showcase will also be held and feature major topics including lean, six sigma, IoT, AI, data analytics and industry best practices. The IEOM Global Supply Chain and Logistics will address the global logistic challenges. Nine panel sessions have been planned: Data Analytics, Women in Industry and Academia, Global Supply Chain and Logistics, Operations Excellence, Sustainability, Global Engineering Education, Industry 4.0, Diversity & Inclusion sponsored by Ford Motor Company and Lean Six Sigma.

The IEOM Society would like to express our deep appreciation to our sponsors, university partners, organization partners, authors, reviewers, keynote speakers, panelists, track chairs, advisors, the local committee, and the many volunteers who have given so much of their time and talent to make this unique international conference an overwhelming success.

Our conference host, NOVA School of Science and Technology – FCT NOVA would like to extend a warm welcome to all participants in Lisbon as we are seeing more participants paining onsite.

Our very best wishes to all of you for great learning and memorable experiences.
Keynote Speakers

Tuesday, July 18, 2023

Conference Welcome and Opening: Tuesday, July 18, 2023, 10:00 – 10:20 am
- Host University Leadership and Prof. Don Reimer, Chief Operating Officer, IEOM Society International

Keynote I: Tuesday, July 18, 2023, 10:20 – 11:00 am

João Paulo Ribeiro
Senior Vice President, Manufacturing and Supply Chain
Visteon, Portugal

João Paulo Ribeiro leads Visteon’s global operations activities. Responsible for driving operational excellence across Visteon’s 25 facilities in Europe, the Americas and Asia, he leads an organization that employs approximately 7,000 employees and manufactures more than 250,000 end items each day. Ribeiro brings with him more than 25 years of automotive experience including leadership roles of increasing responsibility during a 22-year career with Ford and Visteon. Most recently, he served as vice president of manufacturing operations for Visteon plants in Mexico, Slovakia and Portugal. Prior to this role, Ribeiro served as Visteon’s European operations director, and from October 2010 to July 2014, he was the managing director of Visteon in Palmela. Ribeiro has extensive experience developing a global competitive manufacturing footprint – driven by technology and employing lean manufacturing methodologies – to achieve consistent class-leading performance across all regions. He has a bachelor’s degree in industrial engineering from Universidade Nova de Lisboa in Portugal.

Keynote II: Tuesday, July 18, 2023, 11:00 – 11:40 am

Prof. Virgílio Cruz Machado
Professor
Nova School of Science and Technology | FCT NOVA
Universidade NOVA de Lisboa
Caparica, Portugal

Prof. V. Cruz-Machado is currently a Full Professor of industrial engineering at NOVA School of Science and Technology, Universidade Nova de Lisboa, Caparica, Portugal. He coordinates post-graduate programs in industrial engineering, project, and lean management. He teaches operations and production management and has published more than 150 papers in scientific journals and conferences, in addition to having supervised 50 M.Sc. and Ph.D. students. His main scientific activities are directed to the design of lean supply chains.

Dr. Cruz-Machado is the president of UNIDEMI (R&D Unit in Mechanical & Industrial Engineering). He received the Ph.D. degree in computer-integrated manufacturing from Cranfield University, Bedfordshire, U.K.

Keynote III: Tuesday, July 18, 2023, 11:40 am – 12:20 pm

Dr. Tomohik Sakao
Professor of Sustainable Product/Service Systems
Linköping University
Sweden

Keynote Title: Circular economy research and expected global perspectives

Tomohiko Sakao is Professor in Ecodesign and Integrated Product Service Engineering at the Division of Environmental Technology and Management, Department of Management and Engineering, at Linköping University (LIU) in Linköping, Sweden. He stayed at the Institute for Product Development and Machine Elements at the Darmstadt University of Technology in Darmstadt, Germany between 2005 and 2007. Dr. Sakao joined LIU as the Swedish engineers’ (Sveriges Ingenjörer) Environmental Professor in 2007 and has been active in both carrying out projects with industry and publishing academic articles. He is one of the scholars that have published the highest number of relevant articles in the area of product/service system (PSS) worldwide, which is clear evidence of his academic influence and expertise in the field. Since 2016, he has been elected as an Associate Member of CIRP (The International Academy for Production Engineering). After studying at the University of Tokyo, Dr. Sakao worked at Mitsubishi Research Inst., Inc. in Tokyo for 8 full years, where he gained valuable industry experience before beginning his academic career.
IEOM Lisbon Conference  Keynote Speakers  July 17-20, 2023

Keynote IV: Tuesday, July 18, 2023, 12:20 – 1:00 pm

Vânia Gomes
Director of Quality and Food Safety and Assistant to the production management
Chocolates Excelsior Company
Lisbon, Portugal

Vânia Gomes has a BSc. in Food Engineering, an MSc. in Quality Engineering, a postgraduation in Occupational Safety and Health (OSH), and an advanced specialization in Quality and Food Safety. In 2021, she published the scientific paper entitled “Modeling mass transfer in brine salting of chickpea”. She was awarded with the 2nd place in the Ecotrophelia 2017 Award (Portugal Foods) and won the Born From Knowledge Award (ANI- Agência Nacional de Inovação) with the project “Toal Ecocebidas”. She worked as a Quality and Food Safety Technician, and Quality and Industrial Management Advisor responsible for implementing statistical process control, optimization of the process and support in the implementation of normative references (IFS food, HALAL and BIO) in different food companies Currently, she is the Director of Quality and Food Safety and Assistant to the production management in Chocolates Excelsior company. Her main functions are the management of the entire quality and food safety process, implementation of statistical process control, process optimization and coordination of production activities together with the production director.

Wednesday, July 19, 2023

Keynote V: Wednesday, July 19, 2023, 10:20 – 11:00 am

António Novais
Managing Director
Palmetal / Thyssenkrupp Group
Portugal

António Novais is the Managing Director (CEO/Board Member) of Palmetal S.A, a logistics services company in Portugal, in Palmela (near Lisbon), integrated into thyssenkrupp Group. He is focused on leading teams to provide customers highly customized, flexible and resilient Logistic and Supply Chain Solutions, supported in modern technologies (AI- Machine Learning, Robotic Process Automation, etc.) He was educated in NOVA School of Science and Technology, with a Master Industrial Engineering and Management, with several professional experiences namely IT Consultancy, entrepreneurship, components manufacturing and mainly Logistics focused in the Automotive sector. Developed in the last 30 years several innovative solutions to support business excellence and customer needs. With additional roles as Board Member at thyssenkrupp MPE Lamincer in Spain and Managing Partner at Byteco Lda in Portugal, he enjoys the leisure time with his 4 children and also making woodworking and small repair activities, Bridge card playing, dancing and struggling since many years trying to play a Portuguese Guitar (WIP with a very long lead time)

Keynote VI: Wednesday, July 19, 2023, 11:00 – 11:40 am

Dr. João Matias
Professor, Universidade de Aveiro
Portugal

Dr. João Matias holds a B.Sc. in Mechanical Engineering (1994) and a Ph.D. degree in Production Engineering (2003). Is a Full Professor of the Department Dept. of Economics, Management, Industrial Engineering and Tourism (DEGEIT), University of Aveiro, and a member of the GOVCOPP (UA) and Technology Forecasting and Industrial Management (CMAST_UBI) Research Group. His areas of research focus on Industrial Engineering and Management and Sustainability in general and in Sustainable Energy Systems, Management Systems, Quality, and OHS in particular. He is involved in several research projects. Also, he has collaborated as a reviewer with many journals and also international conferences. He is the author or co-author of more than 200 articles published in several international books, journals, and congress proceedings.

Keynote VII: Wednesday, July 19, 2023, 11:40 am – 12:20 pm

Dr. Luís Ferreira
Professor
Universidade Coimbra
Portugal

Luís Ferreira completed his PhD in Systems Engineering in 2005/10/04 from the University of Lisbon Instituto Superior Técnico. He has a master’s degree in Operational Research and Systems Engineering from the University of Lisbon Instituto Superior Técnico and has a degree in Mechanical Engineering from the University of Coimbra. He is an assistant professor at the University of Coimbra Faculty of Science and Technology. He published 36 articles in journals. Published 16 book section (s) and 1 book (s). He supervised 3 doctoral theses and co-supervised 4. He supervised more than 100 master’s theses. Works in Operations Management with an emphasis on topics related to Supply Chain Management.
Keynote VIII: Wednesday, July 19, 2023, 12:20 – 1:00 pm

Dr. Ana Paula Póvoa
Professor
Técnico / Universidade de Lisboa
Portugal

Ana Barbosa-Póvoa is a Full Professor in Operations and Logistics, at the Engineering and Management Department of Instituto Superior Técnico (IST), University of Lisbon. She holds a PhD from the Imperial College of Science Technology and Medicine and her research focus is on developing a comprehensive understanding of complex problems in supply chains and operations management, supported by novel and sound engineering systems models and techniques. Sustainability, resilience, uncertainty and risk in the design and planning of supply chains are among the main research-addressed domains. Ana has created and coordinates the research group in Operations Management and Logistics and Supply Chain Management (OpLog) at the Centre for Management Studies of IST. She has a large experience of in supervision and has been awarded with several research grants. Her research has led to several national and international awards having twice received the honor of being considered the best researcher in Industrial Management at the University of Lisbon. She is an editor of the Computers and Chemical Engineering Journal and a member of several editorial boards, namely the European Journal of Operational Research, the International Journal of Production Economics, TOP, and Operations Research Perspectives. She is one of the Vice Presidents of the EURO, European Association of Operational Research Society; a founder member of the Euro Working Group in Sustainable Supply Chains of the European Association of Operational Research – where she is currently part of the coordination team, and a member of the Euro Working Group on Retail, and the Euro Working Group on Location and Analysis. She serves in the events sub-committee of the EURO WISDOM Forum.

Thursday, July 20, 2023

Keynote IX: Thursday, July 20, 2023, 10:20 – 11:00 am

Luis Bastos
Digital Industries Country Head
Siemens Portugal
Amadora, Lisbon, Portugal

Keynote X: Thursday, July 20, 2023, 11:00 – 11:40 am

Prof. Jürgen H. Lenz
Research Professor
Augsburg Technical University of Applied Science
Nördlingen, Bavaria, Germany

The keynote will outline past and present research work and give an outlook on the exiting new AI applications in manufacturing.

Jürgen Herbert Lenz is Research Professor in the field of AI Systems for Manufacturing at Augsburg Technical University of Applied Science. In addition, he serves as Deputy Scientific Manager at the Technology Transfer Center in Nördlingen, Bavaria. Prior to this position, he was Professor of Smart Manufacturing at the Technical University of Applied Sciences Würzburg-Schweinfurt (THWS). He gained Industry Experience as Solution Architect for implementation and consulting of (I)IoT-Applications working for INNEO Solutions GmbH based in Ellwangen, Germany. Previously he served as Postdoctoral Fellow at West Virginia University in Morgantown, WV, USA (2018-2020) and worked for Fraunhofer at the Institute for Manufacturing Engineering and Automation IPA in Stuttgart. He completed his PhD at the University of Stuttgart, Germany (2018), his Master of Science in Industrial Engineering as a Fulbright Scholar at Oregon State University (2012) and the German Engineering Diploma in Manufacturing Engineering at University of Applied Science in Ulm (2009). His research interests are in the field of Smart Manufacturing include Machine Tool Connectivity, IoT-Platforms, Data Analytics and Machine Learning.
Keynote XI: Thursday, July 20, 2023, 11:40 am – 12:20 pm

Luis Lopes Pereira  
Country Director  
Medtronic Portugal  
Lisboa, Lisbon, Portugal

Keynote XII (Joint keynote): Thursday, July 20, 2023, 12:20 – 1:00 pm

Pedro Monteiro  
Operational Excellence Manager for Europe, Asia and New Zealand, Allied Motion Technologies  
Founder and Editor, theleanmag  
Associate Founder, projectoSONAR  
Porto, Portugal

Pedro Monteiro holds an Industrial Engineering degree and is an Operations Management graduate with more than 15 years' experience in the manufacturing industry, always in large multinational and multicultural organizations. From process engineering to lean and operational excellence, quality and maintenance, the focus has always been high-level organizational culture and high performing teams at all value chain processes. Currently, Pedro is Operational Excellence Manager for Europe, China and New Zealand for Allied Motion Technologies, an American company in the motion control solutions market – essentially, electric motors. Founder and editor of theleanmag, the digital magazine about lean, continuous improvement, operational excellence, leadership and organizational culture. Altruistic and with a strong community style, theleanmag shares the lean knowledge across the globe, in all 6 continents, 57 countries, with more than 700 contacts from 27 different business sectors, and 2500+ followers on LinkedIn. Co-founder of projectoSONAR, a Portuguese benchmarking project for continuous improvement – based in visits and best practices sharing, this project’s target is to “share excellence”. Invited to public events, Pedro is always willing to share his knowledge, experience, and stories with the audience valuing people’s efforts to grow with the mantra “knowledge is everyone’s”.

Dave Harry  
Retired U.S. Naval Aviator  
CEO of Process Whisperer® Consultants LLC, Greeneville, Tennessee, USA  
ASQ certified Six Sigma Black Belt and A PMI certified PMP®

Dave is a retired U.S. Naval aviator and currently CEO of Process Whisperer® Consultants LLC. He teaches LSS classes for TMG Inc of Newport News, VA. Prior to TMG, Dave was a Six Sigma and Productivity Consultant for the University of TN Center for Industrial Services. Dave is a “Kata Geek” and also an ASQ certified Six Sigma Black Belt. He is active in ASQ Sections and the ASQ Lean Enterprise Division Communications. In addition to ASQ, he also holds Black Belt Certification through Rolls-Royce and Northrop Grumman. He is a seasoned ASQ International Team Excellence Awards (ITEA) Judge. Dave is also currently on the Lean Division Board with the Institute of Industrial and Systems Engineers (IISE). Dave is on the Conference Advisory Committee for ASQs 2019 L&SS Conference in Phoenix as well as the Conference Committee for the IISE Engineering 2018 Lean Six Sigma Conference in Atlanta. A PMI certified PMP®, Dave also holds Lean Bronze Certification (LBC) through the SME/ASQ/AME/Shingo Institute Alliance and he holds three Master’s Degrees in management related fields. In addition to ASQ, PMI and IISE, Dave is also a member of the Society of Manufacturing Engineers (SME), the Association of Manufacturing Excellence (AME) and the American Production and Inventory Control Society (APICS). Dave lives in Greeneville TN.

Dr. Tony Prensa, PhD, MBA, PMP, CB-PMO, CCP, ITIL, 6σ  
Chief Executive Officer & Founder  
TP Global Business Consulting, LLC  
Orlando, Florida, USA

Dr. Prensa is a highly accomplished executive and leader of project management office (PMO), project/portfolio management, information systems and technologies, combines a Doctorate in Organizational Leadership with a major in Information Systems and Technologies, Certified PMO Professional, Authorized PMO Instructor, Certified Project Management (PMP), and ITIL® certification with extensive experience managing and overseeing large information systems projects/programs, strategic planning, and seamless IT implementations. Adept at reengineering business processes, change management and IT infrastructure with business visions to drive profitability, efficiency, and growth within the organization. Proficient at ensuring all processes comply with regulatory requirements and IT governance practices. Excellent communicator with strong influencing and problem-solving skills. Strong leadership skills and demonstrated ability to lead team members and external business contacts including stakeholders such as consultants, partners and vendors. Demonstrated track record of delivery of multiple technical and business projects on time and within budget. Experience in full-lifecycle project management methodologies and tools. Dr. Prensa has been
involved with the Project Management Institute for more than twenty-five years. He served a vice president of PMI Puerto Rico Chapter from 1998-2000. He also volunteered in many activities to promote project management and participated of writing PMP exam questions workshop in Dallas, Texas in 2002. Dr. Prensa has helped hundreds of project management professionals to get prepared for the PMP exam. Dr. Prensa has taught project management for several universities in the country, including Virginia Technical University, Grand Canyon University, Colorado Technical University, University of Phoenix and currently teaching for Walden University. With more than 25 years of teaching experience in various formats, face-to-face and virtual. Dr. Prensa has developed techniques to connect with learners and students in the most efficient way. Dr. Prensa has extraordinary people skills, he always puts people first.

### Virtual Keynotes

**Keynote XIII: Monday, July 17, 2023, 4:00 – 4:40 pm**

**Raphael Grzebieta, PhD**  
Emeritus Professor (Road Safety)  
Transport and Road Safety (TARS) Research Centre, School of Aviation  
University of New South Wales, Sydney, Australia

Raphael graduated in 1979 with BE (Hons) and M.Eng.Sci. degrees from Krakow Technical University, Poland and a PhD in 1991 from Monash University, Australia. He is Emeritus Professor of Road Safety within the Transport and Road Safety (TARS) Research Centre (previously the NSW Injury Risk Management Research Centre (IRMRC)) at the University of New South Wales (UNSW) and was the IRMRC’s Acting Director in 2008. He is also an Adjunct Professor in the Department of Forensic Medicine at Monash University and the Victorian Institute of Forensic Medicine located at the Victorian Coroner’s Court Precinct. He was previously in the Department of Civil Engineering at Monash University for 25 years, where as an Associate Professor he headed up Civil Engineering’s road-safety, crashworthiness and rapid loading research team and supervised numerous PhD, Masters and project students. He has over 350 publications in structural crashworthiness research, accident investigation, road safety, road and infrastructure design, injury causation and biomechanics, ambulance crashworthiness, failure analysis, numerical modelling and experimental testing of a variety of structures subjected to impact and large deformation loads.

He has carried out over 200 in-depth crash investigations and accident reconstruction analyses, providing expert reports and evidence in court. His latest cases have been for the Queensland, NSW, Victorian and New Zealand Coroners, NSW and Victorian Departments of Public Prosecutions, NSW Police, Victoria Police and Victorian WorkCover Authority as well as a number of cases for the CTP Insurers. He has also been involved and worked on major road safety projects (includes one or all of Safer Vehicles, Safer Roads, Safer People and Safe Speeds analyses, advice and reports) for: Cargill Worldwide in Indonesia; Pan Aust Mining in central Laos; BHP-Escondida Mine in Chile; World Bank under contract to the Romanian Ministry of Transport and the Lithuanian Ministry of Transport; United Nations and the Kuwait Ministry for Transport; Australian Defence Department; SafeWork NSW; WorkCover Victoria; VicRoads; Telstra; and a number of private Engineering firms.

The university research team he headed up at Monash carried out numerous crash tests, computer crash modelling and theoretical studies investigating and mitigating injuries in truck under-run, far-side impact, rollover, barrier crashes and industrial work places. Raphael has supervised/co-supervised to completion 17 PhD and 4 MEngSci students in the area of vehicle crashworthiness, injury biomechanics, rapidly loaded and grossly deforming steel structures and truck safety. He developed and taught the most rigorous and theoretically demanding subjects in Civil Engineering for over 20 years. His research work attracted around $8 million in Australian Research Council and Australian National Health and Medical Research Council grants and a further $4 million in other university based contract research work.

Raphael was the past President of the Australasian College of Road Safety. He is also a member of a number of road safety, editorial, journal and standards committees. Raphael is regularly interviewed by radio and TV media and has appeared in science programs in relation to road safety and crash testing. He has also chaired a number of international conferences and given numerous invited public lectures and keynote papers. His international network in vehicle and roadside crashworthiness is extensive. Raphael was awarded the 2003 Warren Medal by the Institution of Engineers Australia, as co-author of the papers “Crashworthiness Systems – A Paradigm Shift in Road Safety Design”, Parts I & II. He was also awarded in 2007 Fellow of the Australasian College of Road Safety in recognition of his exceptional international service to road safety. He was also awarded the 2019 Kenneth Stonnex Award for his 30-year career improving safety for road users by the US National Academies of Sciences, Engineering and Medicine’s Transportation Research Board’s (TRB’s) Roadside Safety Design Committee AFB20, is given to engineers and road safety experts who have dedicated their career to advancing transportation infrastructure and making roads safer. More recently he was awarded the Australian Road Research Board’s (ARRB) national transport research organisation’s 2019 Lifetime Research Award and Engineers Australia Sir John Holland Civil Engineer of the Year Award for 2020 in recognition of his outstanding achievements in Civil Engineering.

**Keynote XIV: Monday, July 17, 2023, 5:20 – 6:00 pm**

**Prof. Dr.-Ing. Patrick Dallasega**  
Associate Professor in Factory Planning and Project Management  
Free University of Bolzano, Italy

Patrick Dallasega is an Associate Professor of Factory Planning and Project Management at the Faculty of Engineering of the Free University of Bolzano (Italy). He studied at the Free University of Bolzano (Italy), at the Polytechnic University of Turin (Italy) and got his PhD at the University of Stuttgart (Germany). From 2005 until 2010, he worked in the fields of plant and factory planning in a local food processing industry. Later, from 2012 until 2015, he was employed as Research Associate at Fraunhofer Italia Research where he managed and executed several research projects for private and public customers. From 2016 until 2022, he has been employed as Assistant Professor at the Free University of Bozen-Bolzano. Since 2022, he has been employed as Associate Professor at the Free University of Bozen-Bolzano. His main research interests are in, supply chain management, Industry 4.0, lean construction, lean manufacturing and production planning and control in MTO and ETO enterprises.
July 18, 2023, Tuesday, 4:00 – 7:00 pm, Ballroom, Doubletree by Hilton Hotel Lisbon

Six Sigma Certification Workshop

Dr. Ahad Ali
Associate Professor and Director of Industrial Engineering Program (BSIE + MSIE)
A. Leon Linton Dept. of Mechanical, Robotics & Industrial Engineering
Lawrence Technological University, Southfield, Michigan, USA
Founder and Executive Director, IEOM Society International

Dr. Ahad Ali is an associate professor, director of industrial engineering program at LTU. He earned B.S. in Mechanical Engineering from Khulna University of Engineering and Technology, Bangladesh, Masters in Systems and Engineering Management from Nanyang Technological University, Singapore and Ph.D. in Industrial Engineering from University of Wisconsin-Milwaukee. Dr. Ali is the Executive Director of IEOM Society. He supervised 11 doctorate students in Doctor of Engineering in Manufacturing Systems. Dr. Ali has published journal and conference papers. Dr Ali has done research projects with Chrysler, Ford, DTE Energy, Delphi Automotive System, GE Medical Systems, Harley-Davidson Motor Company, International Truck and Engine Corporation (ITEC), National/Panasonic Electronics, and Rockwell Automation. His research interests include quality, reliability, six sigma, manufacturing, simulation, optimization, scheduling, maintenance, e-manufacturing, and lean. He is a member of ASEE, IEEE, IEOM, INFORMS, and SME.

July 19, 2023, Wednesday, 2:00 – 6:00 pm, Ballroom, Doubletree by Hilton Hotel Lisbon

Workshop on TOYOTA KATA: The Secret Sauce For Toyota Production System

Dave Harry will share the “secret sauce” with university students through an intense hands-on “Kata in the Classroom” workshop. Be prepared to move fast!

Prizes: Each round table will be used for a team. Local university can form teams to complete. Dave is very kind to provide some prizes with gift cards.

Retired U.S. Naval Aviator, CEO of Process Whisperer® Consultants LLC, Greenville, Tennessee, USA and ASQ certified Six Sigma Black Belt and A PMI certified PMP®

Kata in the Classroom (KiC) workshops are based on Mike Rother’s “Toyota Kata” methodology and that Scientific Thinking is a life skill. It is the basis for creativity and successfully pursuing seemingly unattainable goals. KiC demonstrates a teachable skill that anyone can learn -- by combining a simple scientific striving pattern with practice routines called Kata – to help you learn meta-cognitive strategies. Many view Toyota Kata as the “secret sauce” of the Toyota Production System (TPS). Mike Rother wrote “Toyota Kata” to explain the secrets of TPS improvement sustaining methodology. How do we prepare for the future when we don’t know what the future will bring? We can’t predict how to get from A to B... we’re stumped and overwhelmed, there are time constraints and economic pressure. Dave Harry will share the “secret sauce” with IEOM and Lima Area University students through an intense hands-on ‘Kata in the Classroom’ workshop. Be prepared to move fast!

July 20, 2023, Thursday, 2:00 – 4:00 pm, Ballroom, Doubletree by Hilton Hotel Lisbon

Project Management Workshop

Dr. Tony Prensa, PhD, MBA, PMP, CB-PMO, CCP, ITIL, 6σ
Chief Executive Officer & Founder
TP Global Business Consulting, LLC, Orlando, Florida, USA

Dr. Prensa is a highly accomplished executive and leader of project management office (PMO), project/portfolio management, information systems and technologies, combines a Doctorate in Organizational Leadership with a major in Information Systems and Technologies, Certified PMO Professional, Authorized PMO Instructor, Certified Project Management (PMP), and ITIL IV certification with extensive experience managing and overseeing large information systems projects/programs, strategic planning, and seamless IT implementations. Demonstrated track record of delivery of multiple technical and business projects on time and within budget. Experience in full-lifecycle project management methodologies and tools. Dr. Prensa has been involved with the Project Management Institute for more than twenty-five years. He served a vice president of PMI Puerto Rico Chapter from 1998-2000.

July 20, 2023, Thursday, 4:00 – 6:00 pm, Ballroom, Doubletree by Hilton Hotel Lisbon

Innovation and Entrepreneurship Workshop

A hands-on interactive learning experience -
This workshop has been designed to encourage participants in a hands-on interactive learning experience on the development of the entrepreneurial mindset.
Topics: Idea Generation, Opportunity Recognition, Ventura Creation, Value Creation, Understanding and working with the Business Model Canvas as a validation tool, Identifying “Customer Segments” and the “Customer Archetype”.

Professor Donald M. Reimer
President, The Small Business Strategy Group, Detroit, Michigan, USA
Adjunct Faculty, Lawrence Tech University, MI, USA and Director, IEOM Chapter Development

Mr. Reimer holds a Bachelor of Science degree in Industrial Management from Lawrence Technological University and a Master of Arts degree in Political Science from University of Detroit/Mercy. He is a Certified Management Consultant with over 35 years of experience in working with closely-held businesses. He has taught courses in entrepreneurship, strategic management, corporate entrepreneurship and innovation for engineers. Mr. Reimer is a member of the Lawrence Tech Kern Campus Committee, Coordinator of the Lawrence Tech Innovation Encounter. He is faculty Advisor of the Collegiate Entrepreneurs’ Organization. Mr. Reimer serves as a Kern Fellow of The Kern Family Foundation, Co-Direct of the Coleman Fellows Program, member of the National Collegiate Entrepreneurs’ Organization Faculty Advisory Council and is a member of the American Society of Engineering Education. He has operated his own consulting company – The Small Business Strategy Group for 23 years. He published numerous articles on small business, entrepreneurship and strategic thinking. He has received several awards and recognition by local, state and federal agencies for his work in entrepreneurship and minority business development.
Panel Sessions

Data Analytics Panel
Tuesday, July 18, 2023, 8:00 – 9:45 am – Room 2 (Onsite)

Panel Chair

Dr. Hamed Gholami
Asst. Professor of Industrial Engineering
Mines Saint-Étienne
France

Dr. Hamed Gholami is an Assistant Professor of Industrial Engineering at the Ecole des Mines de Saint-Étienne and a Researcher at the Henri Fayol Institute, France. He received the M.Eng. degree in Industrial Engineering from the Universiti Teknologi Malaysia (UTM), in 2014, and the Ph.D. degree in Mechanical Engineering under the UTM International Doctoral Fellowship scholarship, in 2017. He was honored with the Best Ph.D. Student Award as well as the Alumni and Chancellor Awards at the UTM 59th Convocation Ceremony on Oct. 2017. Since January 2018, he had been a Postdoctoral Fellow with the Department of Manufacturing and Industrial Engineering, School of Mechanical Engineering, UTM. Dr. Gholami has also been acknowledged by the Malaysia Board of Technologists (MBOT) as a Professional Technologist in the field of Manufacturing and Industrial Technology. Given his knowledge and expertise in the field, he has served as a consultant and collaborator on granted projects, a member of editorial boards, a chief guest editor for special issues, and a reviewer in authoritative journals.

Panel Speaker I

Mrs. Jocelyn Ke Yin Lee
Research and Development Engineer
Mines Saint-Étienne
France

Talk Title: Contribution of big data analytics to developing sustainable products

Jocelyn Ke Yin Lee is a Research and Development Engineer at Département GMI (Génie Mathématique et Industriel), LIMOS Lab, Henri Fayol Institute, Ecole des Mines de Saint-Étienne, France. She obtained her Master of Philosophy degree in Mechanical Engineering from the Universiti Teknologi Malaysia (UTM), in 2022. She gained her industrial experience as a supplier quality engineer for Dyson's contract manufacturer and later as a project quality engineer for a publicly listed Spanish robotic pool cleaner company. She is a Certified Quality Engineer (CQE) under the American Society for Quality (ASQ). She has expertise in quality management systems, supplier management, quality audits, reliability and maintainability, measurement system analysis, continuous improvement, statistical process control, risk management, operations planning, and optimization. Her research interests include quality engineering, sustainable production, lean management, agile manufacturing, and Industry 4.0 technologies. She has published related articles in international refereed journals, such as IEEE Access, Sustainability, and the Journal of Cleaner Production. She also contributed to the book entitled “Sustainable Manufacturing in Industry 4.0” published by Springer in 2023.

Panel Speaker II

Dr. Mohadese Basirati
Assistant Professor of Industrial Engineering
Mines Saint-Étienne
France

Talk Title: Application of Multi-Criteria Decision-Making Methods for Human Resource Task Scheduling in Multi-Sided Platforms

Mohadese BASIRATI is an Assistant Professor of Industrial Engineering and Computer Science at the Ecole des Mines de Saint-Étienne (EMSE) and a Researcher at the Henri Fayol Institute (UMR CNRS 6158 LIMOS: Laboratoire d’Informatique, de Modélisation et d’Optimisation des Systèmes), in France. Dr. Basirati received her M.Sc. degree in Industrial Engineering (Systems Optimization) from Sharif University of Technology on September 2017, and her Ph.D. degree in Computer Science at Institut Mines-Télécom (IMT) Atlantique Bretagne-Pays de la Loire (ex Télécom Bretagne) department LUSSI in December 2022. Her research interests are in the areas of multi-objective optimization and operations research, machine learning, multi-criteria decision-making, stochastic programming and robust optimization approaches, supply chain management, negotiation-based algorithms, and simulation. Moreover, she has over six years of work experience in different parts of the food and healthcare industries: international commercial supervisor in foreign purchasing, supply chain manager of distribution networks, health, safety, and environment consultant, R&D manager, and planning manager.

Panel Speaker III

Panel Speaker IV
Women in Industry and Academia (WIIA) Panel
Tuesday, July 18, 2023, 2:00 – 3:45 pm – Room 2 (Onsite)

Panel Chair

**Dr. Susana Duarte**
Assistant Professor
Department of Mechanical and Industrial Engineering
NOVA School of Science and Technology
Universidade NOVA de Lisboa
Portugal

Susana Duarte holds a PhD in Industrial Engineering. She is an Assistant Professor in the Department of Mechanical and Industrial Engineering, NOVA School of Science and Technology, Universidade NOVA de Lisboa, Portugal. She lectures several courses on topics related to industrial engineering including production management, industrial strategy and management, Industrial engineering, logistics, and lean six sigma, among others. She is a research member of the Research and Development Unit for Mechanical and Industrial Engineering (UNIDEMI) where she develops their investigation in lean thinking, green management, their integration on supply chain management, business sustainability, performance measurement systems, and Industry 4.0. She made part of the research team of the project entitled “Lean, Agile, Resilient and Green Supply Chain Management” and she has published scientific papers in international journals and conference proceedings. She was awarded the Outstanding Paper Award (Awards for Excellence) from Emerald Group Publishing, three paper awards from International Conferences, and a Teaching Excellence Award from IEOM society. She is a member of the board of the Portuguese Institute of Industrial Engineering.

Panel Speaker I

**Cristina Barros**
CEO
SINMETRO Lda
Leiria, Portugal

Cristina Barros is a co-founder and CEO of SINMETRO, which, since 2002, works with industry and services in strategic management, productive innovation, digitalization, R&D, software development and training. Since 1998 she has been dedicated to studying industrial processes and evaluate how to optimize them, designing comprehensive re-engineering and digitalization strategies, to increase quality and efficiency. From 2000 to 2023 she was a specialist lecturer in Industrial Engineering and Management at the Polytechnic of Leiria, where she coordinated the post-Graduation in 6 Sigma at Black Belt level, among others. From 2011 to 2018 she was the President of the Dom Dinis Ideas and Businesses Incubator in Leiria. In 2016 she was invited to join the national initiative industry 4.0 and from 2017 and 2020 she coordinated the “Axis 3: Qualification” of the national initiative INCoDe.2030 to stimulate digital competences. She is certified Six Sigma Black Belt since 2007 and has coordinated numerous projects in this area. In 1998 she concluded a degree in Chemical Engineering, and in 2005 her Master in Instrumentation, Industrial Maintenance and Quality. In 2009, she successfully completed the Advanced Management Program for Executives at Universidade Católica Portuguesa and, in 2021, the MITxPro Course: Data Science and Big Data Analytics: Making Data-Driven Decisions.

Panel Speaker II

**Dr. Henriqueta Sousa**
Faculdade de Ciências e Tecnologia
Researcher, DEMI – Departamento de Engenharia Mecânica e Industrial
Researcher, UNIDEMI – Unidade de Investigação e Desenvolvimento em Engenharia Mecânica e Industrial

Panel Speaker III

**Dr. Eng. Carina Pimentel**
An Industrial Engineering Assistant Professor
Department of Production and Systems
University of Minho
Portugal

Carina Pimentel is an Industrial Engineering Assistant Professor at the Department of Production and Systems at the University of Minho. She is a researcher at the Algoritmi Research Unit (https://algoritmi.uminho.pt/) and of the Decision Support Systems group of the Research Unit on Governance, Competitiveness and Public Policies (GOVCOPP). Over the last years she has been involved in several funded research projects, such as the following ones: Augmented Humanity (Projeto Mobilizador n.º 46103), SOLFI – Sistema de Otimização para a Logística Urbana com Fluxos Integrados de Mercadorias e Passageiros (POCI-01-0247-FEDER-039870), DRIVIT_UP – DRIVing forces of urban Transformation: assessing pUblic Policies (02/SAICT/2017), SearchCol – Meta-heuristic Search by Column generation (PTDC/EIA-EIA/100645/2008) and Application of Branch-and-Price Algorithms in Scheduling (POSC/SRI/48873/2002).

Her main research interests are related with the Operations Management, Logistics, Supply Chain Management and Operational Research areas, including lean production, production planning and scheduling, production scheduling in human–robot collaboration, urban logistics, maritime logistics, supply chain sustainability, and supply chain performance measurement. Recently she has been also researching the links between Industry 4.0 and the above mentioned areas. She has successfully supervised approximately sixty master's dissertations during her professional career.
She mainly publishes the results of her research work in international scientific journals in the Operations Management, Supply Chain Management/Logistics and Operations Research areas, in edited books and in conference proceedings, having more than 50 published papers. Moreover, she has an active participation in the Industrial Engineering professional and research community, being a member of several professional and scientific associations. She is also a member of the drive group of the European Professors of Industrial Engineering and Management. She has also worked in a textile industry having had responsibilities in the areas of Production Planning, Processes Improvement and Health and Safety.

Panel Speaker IV

Dr. Maria Henriqueta Almeida
Service Delivery Manager
Researcher, UNIDEMI – Unidade de Investigação e Desenvolvimento em Engenharia Mecânica e Industrial

Maria Henriqueta Almeida is a service delivery manager with over 20 years of experience. Her background is in Information Technology & Finance in different industries, managing teams across Portugal, EU, UK and USA. Over the last years, she has been serving at a public sector organisation providing shared financial services to hundreds of public entities. As an Agile, Lean, Design Thinking and Business Process expert, her focus is to create and empower top and high-performance teams, helping organisations to sustain their continuous improvement path.

She holds a Ph.D in Industrial Engineering from NOVA School of Science and Technology, and she is a researcher at the Research and Development Unit for Mechanical and Industrial Engineering (UNIDEMI). Her main research interests include lean services, knowledge management, customer services, continuous improvement sustainability, artificial intelligence applied to finance and organisational culture. Being a service manager, researcher, teacher and trainer, she is passionate about bringing Academia and Industry closer. She has supported and co-supervised several master’s students from different universities, while providing them access to the gembta

Global Supply Chain and Logistics Panel

July 18, 2023, 4:00 – 5:45 pm – Room Z (Onsite)

Panel Chair

António Pita
Transportation and Supply Chain Manager and Consultant
Portugal

António Pita is a logistics passionate with nearly 15 years of experience in transportation, achieved from the combination of working for two of the world’s largest carriers and joining the shipper side to apply his expertise to improve and develop the operational capabilities of such companies. His degree in Industrial Management and Engineering from Universidade Nova de Lisboa (UNL) and the University of Maryland (US) was the stepping stone to the logistics world. Starting at FedEx, and later at DPD Portugal, he had pick-up and delivery operations under his responsibility, as well as international projects related with processes quality and optimization of the DPD International parcels network. Already in Germany, António continued to manage projects related with the optimization and forecast of the DPD Group linehaul network. Using the best practices from each DPD country, he supported the design of software applications to drive and manage daily operations across different European countries. At the shippers side, António could understand the supply chain from a different angle. His knowledge about transportation processes allowed him to lead tenders across Europe and USA, while using those outputs to a better supply chain optimization. Most recently António have been working on bringing the best practices of parcel visibility and tracking to the ocean freight industry, since he strongly believes that ocean freight users also deserve to know exactly where theirs goods are and when will they arrive, in order to have a smooth supply chain.

Panel Co-Chair

Dr. Helena Carvalho
Associate Professor
Department of Mechanical and Industrial Engineering
NOVA School of Science and Technology
NOVA University Lisbon
Caparica, PORTUGA

Helena Carvalho is an Associate Professor in the Department of Mechanical and Industrial Engineering at the NOVA School of Science and Technology, Portugal. She is a physics engineer and holds an MSc in Industrial Engineering, both degrees from Universidade Nova de Lisboa. At the end of 2012, she completed her PhD in Industrial Engineering at the Universidade Nova de Lisboa, where she undertook research in supply chain resilience. She is the coordinator of the Master in Maritime Logistics. She lectures several courses on topics related to industrial engineering, including logistics, quantitative methods, decision models, economic engineering, production planning and control, among others. She is the vice-director of UNIDEMI (R&D Unit in Mechanical and Industrial Engineering). Her research activities include participation as a researcher and as coordinator of the NOVA team in several projects, including “M4ML – Mobility for Maritime Logistics”, MARLEM – maritime Logistics engineering and management” and “KM3D – Knowledge Management in Additive Manufacturing: Designing New Business Models”. She has a special research interest in the supply chain management topic, namely how to make supply chains and respective organisations more sustainable by deploying lean and green practices and at the same time assuring system resilience. As an extension of these research topics, currently, she is developing research on eco-efficiency and eco-innovation subjects as a means to achieve more sustainable business ecosystems. She had been developing her research work using analytical tools like discrete-event simulation models, but also by means of the exploitation of qualitative methods such as case studies, Delphi methodology and interpretative structural modelling.
Panel Speaker I

Dr. Vitor R. Caldeirinha
Researcher
ESCE, Instituto Polytechnic of Setúbal, Portugal
ENIDH, Oeiras, Portugal

Vitor Manuel dos Ramos Caldeirinha has a Degree in Economics from ISEG, a postgraduate degree in Port Management, Master MBA/Management from ISEG and PhD in Management from the University of Évora. He was Director of Port Business and Logistics at the Port Authority of Setúbal (where he joined in 1994) and Commercial Director at the Lisbon Port Authority (2003 to 2005). He was President of the Port Authority of Setúbal, of the Association of Ports of Portugal and of ADFERSIT. He is a professor and trainer of port strategy/management and logistics, author of books on port management, co-author of several scientific studies published in top international journals and international consultant/trainer in the area of port management, logistics and transport.

Panel Speaker II

Tarik SAIKOUK Ph.D, HDR (Habil)
Associate Professor of Supply Chain Management
Excelia Business School in La Rochelle
Director of research dissertations in the BBA International program
La Rochelle, France

Dr. Tarik Saikouk holds a degree in Industrial Systems Engineering from the University of Technology of Troyes, France (2009), a Ph.D. in Supply Chain Management from the University of Grenoble, France (2013), and successfully defended his HDR at the University of Grenoble Alpes in 2023. He currently serves as an Associate Professor of Supply Chain Management at Excelia Business School in La Rochelle, and the director of research dissertations in the BBA International program. Starting from September 2023, he will also assume the role Chair of the Supply Chain Department. Additionally, he serves as an Associate Editor for the French Journal of Industrial Management. With an academic background in both engineering and management, Dr. Saikouk has cultivated a unique research perspective that centers on the social complexity of supply chain management. His research interests encompass social capital mobilization, social dynamics, and Lean management practices within the supply chain system. He has contributed to various peer-reviewed journals, including European Management Review, Production Planning & Control, International Journal of Logistics Management, Expert Systems With Applications, and Technological Forecasting and Social Change.

Panel Speaker III

Inês A. Ferreira
Recent Graduate – Doctoral Program of Industrial Engineering
NOVA School of Science and Technology
Invited Assistant Professor at NOVA School of Science and Technology
Invited Assistant Professor at ISEG (Lisbon School of Economics & Management), Portugal

Inês A. Ferreira just recently defended her PhD Thesis on the topics of Additive Symbiotic Networks and the adoption of blockchain technology as a tool to promote those networks. This work was realized within the Doctoral Program of Industrial Engineering at NOVA School of Science and Technology. She started her PhD in 2019, after she delivered her Master’s Thesis in Industrial and Management Engineering, focusing on the topic of Industrial Symbiosis Network in the Portuguese Pulp, Paper and Cardboard Industry. From 2019 until 2020 she has been invited as Invited Assistant Professor in Stock’s Management classes at NOVA School of Science and Technology. Moreover, she is currently working as an Invited Assistant Professor at ISEG (Lisbon School of Economics & Management), in the classes of Production and Operation Management. Her research interests mainly concern sustainability, circular economy, industrial symbiosis networks and supply chain management.

Panel Speaker IV

Operations Excellence Panel
Wednesday, July 19, 2023, 8:00 – 9:45 am – Room 2 (Onsite)

Panel Chair

Amanda Breeden, MA, MA
Board Member and Director of Communications, Colorado Lean Network
Sr. Director, Office of Research, Denver Health & Hospital Authority

Amanda Breeden is a healthcare leader and lean practitioner at Denver Health and Hospital Authority, a learning health system that expeditiously puts evidence into clinical practice. Amanda oversees all clinical research, sponsored programs, and research operations at Denver Health, an institution that provides medical care to primarily underserved community members. She is committed to bring lean management to research operations globally and shouts about it often on LinkedIn. She is experienced utilizing a lean management system in the oversight and compliance of a $450M+ portfolio of active research, grants, and contracts. As a fully functional practitioner in lean management systems with a specialization in administrative and operational excellence, she spends her days facilitating and engaging in system-wide process improvements. Amanda serves as a board member of the Colorado Lean Network. She is an active member of many research administration and health care networks, societies, and associations where she presents on the intersection of lean and research administration.
in clinical research, site-based clinical trial management, and managing virtual teams. Amanda received dual M.A. degrees from the University of Northern Iowa in Human Service Administration and Women’s and Gender studies.

Panel Speaker I

**DAVE HARRY, a.k.a. “The Process Whisperer®”**

Retired U.S. Naval Aviator  
CEO of Process Whisperer® Consultants LLC, Greeneville, Tennessee, USA  
ASQ certified Six Sigma Black Belt and A PMI certified PMP®

Dave is a retired U.S. Naval aviator and currently CEO of Process Whisperer® Consultants LLC. He teaches LSS classes for TMG Inc of Newport News, VA. Prior to TMG, Dave was a Six Sigma and Productivity Consultant for the University of TN Center for Industrial Services. Dave is a “Kata Geek” and also an ASQ certified Six Sigma Black Belt. He is active in ASQ Sections and the ASQ Lean Enterprise Division Communications. In addition to ASQ, he also holds Black Belt Certification through Rolls-Royce and Northrop Grumman. He is a seasoned ASQ International Team Excellence Awards (ITEA) Judge. Dave is also currently on the Lean Division Board with the Institute of Industrial and Systems Engineers (IISE). Dave is on the Conference Advisory Committee for ASQs 2019 L&S Conference in Phoenix as well as the Conference Committee for the IISE Engineering 2018 Lean Six Sigma Conference in Atlanta. A PMI certified PMP®, Dave also holds Lean Bronze Certification (LBC) through the SME/ASQ/AME/Shingo Institute Alliance and he holds three Master’s Degrees in management related fields. In addition to ASQ, PMI and IISE, Dave is also a member of the Society of Manufacturing Engineers (SME), the Association of Manufacturing Excellence (AME) and the American Production and Inventory Control Society (APICS). Dave lives in Greeneville TN.

Panel Speaker II

**Dr. Tony Prensa, PhD, MBA, PMP, CB-PMO, CCP, ITIL, 6σ**  
Chief Executive Officer & Founder  
TP Global Business Consulting, LLC  
Orlando, Florida, USA

Dr. Prensa is a highly accomplished executive and leader of project management office (PMO), project/portfolio management, information systems and technologies, combines a Doctorate in Organizational Leadership with a major in Information Systems and Technologies, Certified PMO Professional, Authorized PMO Instructor, Certified Project Management (PMP™), and ITIL® certification with extensive experience managing and overseeing large information systems projects/programs, strategic planning, and seamless IT implementations. Adept at reengineering business processes, change management and IT infrastructure with business visions to drive profitability, efficiency, and growth within the organization. Proficient at ensuring all processes comply with regulatory requirements and IT governance practices. Excellent communicator with strong influencing and problem-solving skills. Strong leadership skills and demonstrated ability to lead team members and external business contacts including stakeholders such as consultants, partners and vendors. Demonstrated track record of delivery of multiple technical and business projects on time and within budget. Experience in full-lifecycle project management methodologies and tools. Dr. Prensa has been involved with the Project Management Institute for more than twenty-five years. He served a vice president of PMI Puerto Rico Chapter from 1998-2000. He also volunteered in many activities to promote project management and participated of writing PMP exam questions workshop in Dallas, Texas in 2002. Dr. Prensa has helped hundreds of project management professionals to get prepared for the PMP exam. Dr. Prensa has taught project management for several universities in the country, including Virginia Technical University, Grand Canyon University, Colorado Technical University, University of Phoenix and currently teaching for Walden University. With more than 25 years of teaching experience in various formats, face-to-face and virtual. Dr. Prensa has developed techniques to connect with learners and students in the most efficient way. Dr. Prensa has extraordinary people skills, he always puts people first.

Panel Speaker III

**Luis Gonçalves, MBA**  
Head of OpEx at Recipharm (Site Lisbon)  
Human Change Management Expert  
Lisbon, Portugal

Luis Gonçalves is an experienced professional within various business areas such as aircraft, automotive and household appliance industry. He holds a master’s degree in Materials Engineering at Universidade Nova de Lisboa, Faculdade Ciências e Tecnologia, complemented with an Executive MBA earned from Católica Lisbon Business and Economics & Nova School of Business and Economics. He worked in and with different leading multinationals. Specialized in operating leadership and continuous process improvements. Uses LEAN methodology to assure that suppliers, materials, manufacturing, and labor all work together in an effective manner to reduce production cost. Gives privilege to the development of people and teams in the pursuit of results. Concerned that all his team participates, collaborates, and gives their best to bring success to the organization. Luis is currently the Head of OpEx at Recipharm (Site Lisbon) which is a leading global pharmaceutical Contract Development and Manufacturing Organisation (CDMO). Luis as an highly qualified in the Human Change Management Body of Knowledge, approaches the human factor in an integral part of the strategy for LEAN implementation.

Panel Speaker IV

**Sustainability Panel**

Panel Chair

Wednesday, July 19, 2023, 2:00 – 3:45 pm – Room 2 (Onsite)
Panel Speaker I

**Dr. Petri Helo**

*Professor of Industrial Management, Logistics Systems*

*Head of Networked Value Systems Research Group*

*School of Technology and Innovations*

*University of Vaasa, Finland*

**Talk Title:** Visibility of GHG emissions in supply chains

Petri Helo is Professor of Industrial Management, Logistics Systems and the head of Networked Value Systems research group, at School of Technology and Innovations, University of Vaasa, Finland. His research addresses the management of supply demand networks and use of information technology in operations. Prof. Helo is also partner and board member at Wapice Ltd, a software solution provider of CPQ and IoT solutions.

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Panel Speaker II

**Dr. Charles Mbohwa**

*Stade, Lower Saxony, Germany*

*Professor Extraordinaire at the Tshwane University of Technology in South Africa*

*Past Professor and Executive Dean, University of Johannesburg, South Africa*

*Past Pro-Vice Chancellor Strategic Partnerships and Industrialisation, University of Zimbabwe*

Professor Charles Mbohwa is currently based in Germany and is a Professor Extraordinaire at the Tshwane University of Technology in South Africa. He is a Senior Research Associate at the University of Johannesburg. He was the University of Zimbabwe Pro-Vice Chancellor responsible for Strategic Partnerships and Industrialisation until 30th June 2022. Before that he was a Professor of sustainability engineering in the Faculty of Engineering and the Built Environment at the University of Johannesburg where he worked from 2007 to 2019. He was a lecturer and senior lecturer at the University of Zimbabwe between 1993 and 2007 and a mechanical engineer in the National Railways of Zimbabwe from 1986 to 1991. He was Chairman and Head of Department of Mechanical Engineering at the University of Zimbabwe from 1994 to 1997; Vice-Dean of Postgraduate Studies Research and Innovation in the Faculty of Engineering and the Built Environment at the University of Johannesburg from July 2014 to June 2017 and Acting Executive Dean in the Faculty of Engineering and the Built Environment from November 2017 to July 2018. He has published very widely. He holds a BSc Honours in Mechanical Engineering from the University of Zimbabwe 1986; Masters of Science in Operations Management and Manufacturing Systems from University of Nottingham 1992; and a Doctor of Engineering from the Tokyo Metropolitan Institute of Technology 2004. He researches on sustainability engineering and energy systems.

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Panel Speaker III

**Prof. Laoucine Kerbache**

*Chair of Division of Engineering Management and Decision Sciences*

*College of Science and Engineering*

*Hamad Bin Khalifa University*

*Education City, Qatar Foundation*

*P.O. Box. 34110. Doha, Qatar*

**Title:** Enhancing Qatar Rail with Electric First-Last Mile Transport Network

Dr. Laoucine Kerbache is currently serving as Full Professor and a Founding Faculty Member of the Logistics and Supply Chain Management Program within the Engineering Management and Decision Sciences Division at HSKU. Further, he has been Full Professor at HEC Paris for the last 25 years serving as Professor of Operations and Supply Chain Management as well as holding various academic positions such as Director of Specialized Master in Logistics and Global Sourcing (2004-2007), Director the HEC Paris PhD Program (2007-2012), Dean and CEO of HEC Paris in Qatar (2013-2016).
For over thirty-five years of academic, research, and consulting activities, he has been very active in his areas of expertise, focusing on modeling and optimization in Operations and Supply Chain Management. He has published over one hundred twenty papers in international journals. He holds a PhD, MSc, and BSc in Industrial Engineering and Operations Research from the Mechanical and Industrial Engineering Department, University of Massachusetts, Amherst, MA., USA.

Panel Speaker IV

Dr. Adel Elomri
Division of Engineering Management and Decision Sciences
College of Science and Engineering
Hamad Bin Khalifa University
Education City, Qatar Foundation
P.O. Box. 34110, Doha, Qatar

Title: Where has supply chain carbon footprinting research gone?

Dr. Adel Elomri serves as an Assistant Professor in the Division of Engineering Management and Decision Sciences at the College of Science and Engineering, Hamad Bin Khalifa University, Qatar. He earned his Ph.D. and MS degrees in Supply Chain and Operations Management from CentraleSupélec, Paris, France, and a BS degree in Industrial Engineering from the National Engineering School of Tunisia. Dr. Elomri's research interests intersect operations research, operations economics, and engineering management. His work on supply chain carbon footprinting has contributed to introducing novel methods for modeling carbon emissions and examining innovative strategies to reduce the environmental impact of supply chains. Currently, Dr. Elomri is undertaking projects in diverse areas such as healthcare operations management, sustainable supply chain management, and smart logistics.

Global Engineering Education Panel

Panel Chair

Assoc. Prof. Jiri Tupa, PhD.
Vice-dean for Strategy and Development
COO of Research and Innovation center for Electrical Engineering
Faculty of Electrical Engineering | RICE
University of West Bohemia
Univerzitni 26, 301 00
Pilsen, Czech Republic

Jiri Tupa received his MSc (2002) and PhD (2006) in Electrical Engineering from Faculty of Electrical Engineering, University of West Bohemia in Pilsen in Czech Republic. He is a Vice-dean of faculty and Senior Lecturer at Department of Technologies and Measurement. Dr. Tupa is member of executive management at Regional Innovation Centre for Electrical Engineering at the University of West Bohemia in Pilsen. He is also PhD supervisor, reviewer of journal and conference publications and co-organizer of conferences. His research interests include Business Process Management, Quality Management, Risk and Performance Management in Electrical Engineering Industry, Industrial Engineering, Electronics Manufacturing and Diagnostics, Financial and Project Management, Copyrights and patents law, information law and transfer of IPR. Jiri Tupa is responsible for several international research and development projects with industrial and University partners. The project RiMaCon – Risk Management Software System for SMEs in the Construction Industry is one of the important international projects. This project has received funding from the European Union's Seventh Framework Program for research; technological development and demonstration (2013-2017). The RiMaCon project’s main goal is to implement a collaborative effort to promote the sharing of knowledge and competencies in a long-term strategic research partnership around the development, testing and validation of a cost effective and user-friendly risk management system for SMEs in the construction sector.

Panel Speaker I

Professor Min Xie
Chair Professor of Industrial Engineering
Department of Systems Engineering
City University of Hong Kong
Hong Kong SAR, China

Presentation title: International education through joint/double degree programs and research collaboration

Min Xie has been a Chair Professor at City University of Hong Kong since 2011. Prior to that, he was with National University of Singapore for 20 years, where he joined as one of the first recipient of LKY research fellow. He received his undergraduate and postgraduate education in Sweden. He has carried out extensive research in quality management, reliability engineering, and industrial statistics, and published over 300 journal papers and 10 books. He has advised 60 PhD students, now working in industry or academia in different continents. Prof Xie currently chairs IEEE Technology and Engineering Management Society’s Fellow Evaluation Committee. He has been an elected fellow to IEEE since 2005 and since 2022 to European Academy of Sciences and Arts.

Panel Speaker II
Isabel L. Nunes is Associate Professor with Habilitation in Industrial Engineering and Management at NOVA School of Science and Technology, NOVA University Lisbon. She is currently Vice-Rector of NOVA University Lisbon, professor at the Department of Mechanical and Industrial Engineering, and member of the UNIDEMI research center (www.unidemi.com). The research interests are related with Ergonomics, Human-Systems Interaction, Occupational Health & Safety, Fuzzy Logic, Intelligent Decision Support Systems and Quality Assurance in Higher Education. She is Chair of the International Conference on Human Factors and Systems Interaction, an affiliated conference of the International Conference on Applied Human Factors and Ergonomics (AHFE).

Panel Speaker III

Dr. Bill Williams
Senior Associate Editor at the Journal of Engineering Education
Associate Editor at the European Journal of Engineering Education
Adjunct Senior Research Fellow, TU Dublin
Researcher, CEGIST | Centre for Management Studies of Instituto Superior Técnico, Lisbon, Portugal

Bill Williams originally trained as a chemist at the National University of Ireland and went on to work in education in Ireland, UK, Eritrea, Kenya, Mozambique and Portugal and to run international distance courses for the International Labour Organization in various African countries. He taught technical communication and industrial management at the Barreiro School of Technology of Setúbal Polytechnic Institute in Portugal, until his retirement in 2017. He has been an invited lecturer at IST, University of Lisbon and the Technical University of Madrid. He has been an invited lecturer at IST, University of Lisbon and the Technical University of Madrid. He serves as an associate editor of the European Journal of Engineering Education (EJEE) published by the European Society for Engineering Education (SEFI) and senior associate editor of the Journal of Engineering Education (JEE) published by the American Society for Engineering Education (ASEE). He was lead editor of “Engineering Practice in a Global Context, Understanding the Technical and the Social” an edited volume published by Routledge in 2014. He is Professor Jubilado of Setúbal Polytechnic Institute and Adjunct Senior Research Fellow at TUDublin, Ireland.

Bill Williams is a member of the Governing Board of the European Working Group on Engineering Education Research of SEFI, was elected to the Governing Board of REEN (Research in Engineering Education Network) in 2014 to represent the European region of this 500-member network and he was voted Chair of the Board for 2016-2017. He is a founder member of the Portuguese Society for Engineering Education (SPEE) and is a member of the Review Committee for the Taxonomy of the Field of Engineering Education Research curated by the University of Michigan.

Panel Speaker IV

Industry 4.0 Panel
Thursday, July 20, 2023, 8:00 – 9:45 am – Room 2 (Onsite)

Panel Chair

Dr. Matteo Mario Savino
Professor of Industrial Operations and Industrial Management
University of Sannio
Benevento, Italy

Matteo Mario Savino is a Professor of Industrial Operations and Industrial Management at the University of Sannio. He received a PhD in Industrial plants in 1999 at the University Federico II of Naples, Department of Design and Industrial Engineering. Among his research interests there are Project Management, Risk Assessment, Quality aspects related to industrial production. He has managed several National and EU Funded research and educational projects. Since 2008 he has been a Delegate of the Rector for Quality Assurance and is the President of the University Quality Centre. He is the author of more than 50 Scientific Publications and participates in International Journals and International Peer Review proceedings.

Dr. Savino is also the Quality Manager for the University Quality Centre. This centre is in charge of the quality assurance for the research and didactic activities of the whole university. He is involved in several EU funded projects on quality, supply chain and higher education. His research interests are mainly focused on industrial operations, quality and supply chain management.

Panel Speaker I
Diéssica de Oliveira-Dias  
**Department of Business Organization, Marketing and Sociology**  
**University of Jaén**  
Jaen, Spain

Diéssica de Oliveira-Dias obtained her Degree in Business Management from the Federal University of Santa Maria, Brazil. She received her Master’s degree in Transportation and Logistics from the University of Jaén, Spain, in 2017 and a Master’s degree in Business Management from the Federal University of Santa Maria in 2020. She has recently completed her Ph.D. in Business Sciences with a focus on Operations Management in cooperation with the research group “Advances in Operations Management and Technology Management” of the University of Jaén. Her main research interests focus on supply chain management and the role of Industry 4.0 related technologies. She has published in the International Journal of Production Economics, International Journal of Logistics Management, Computers and Industrial Engineering, Management Decision, and Annals of Operations Research, among other journals. She has been a visiting researcher at the University of Melbourne (Australia) and NOVA University Lisbon (Portugal), and currently, she is working as a researcher and lecturer in the Department of Business Organization, Marketing and Sociology of the University of Jaén.

**Panel Speaker II**

**Dr. Vítor Alcácer**  
**Assistant Professor of Industrial Engineering and Technologies**  
**Escola Superior de Tecnologia de Setúbal**  
**Instituto Politécnico de Setúbal**  
Portugal

Vítor Alcácer holds a Ph.D. in Industrial Engineering in the Department of Mechanical and Industrial Engineering at NOVA School of Science and Technology, Universidade NOVA de Lisboa, Portugal. His research focuses on Industry 4.0 subjects and its applications on manufacturing industries. He is an Assistant Professor of Industrial Engineering and Technologies at Escola Superior de Tecnologia de Setúbal, Instituto Politécnico de Setúbal, Portugal, in the Industrial Organization and Technology section of the Department of Mechanical Engineering.

**Panel Speaker III**

**Panel Speaker IV**

### Diversity and Inclusion Panel sponsored by Ford Motor Company

**Thursday, July 20, 2023, 2:00 – 3:45 pm – Room 2 (Onsite)**

**Panel Chair**

**Professor Donald M. Reimer**  
President, The Small Business Strategy Group, Detroit, Michigan, USA  
Adjunct Faculty – A. Leon Linton Department of Mechanical Engineering  
Lawrence Technological University, Southfield, Michigan, USA  
Director, Student Chapter Development, IEOM Society

Donald M. Reimer is an adjunct faculty at the A. Leon Linton Department of Mechanical Engineering in College of Engineering at Lawrence Tech in Southfield, Michigan. He coordinates the Certificate of Entrepreneurial Engineering Skills. Mr. Reimer holds a Bachelor of Science degree in Industrial Management from Lawrence Technological University and a Master of Arts degree in Political Science from University of Detroit/Mercy. He is a Certified Management Consultant with over 35 years of experience in working with closely-held businesses. He has taught courses in entrepreneurship, strategic management, corporate entrepreneurship and innovation for engineers. Mr. Reimer is a member of the Lawrence Tech Kern Campus Committee, Coordinator of the Lawrence Tech Innovation Encounter. He is faculty Advisor of the Collegiate Entrepreneurs’ Organization. Mr. Reimer serves as a Kern Fellow of The Kern Family Foundation, Co-Director of the Coleman Fellows Program, member of the National Collegiate Entrepreneurs’ Organization Faculty Advisory Council and is a member of the American Society of Engineering Education.

He has operated his own consulting company – The Small Business Strategy Group for 23 years. He published numerous articles on small business, entrepreneurship and strategic thinking. He has received several awards and recognition by local, state and federal agencies for his work in entrepreneurship and minority business development. Mr. Reimer served as member of the Minority Economic Development Committee of New Detroit. Mr. Reimer is member of the Small Business Advisory Council of the Detroit Regional Chamber of Commerce. Mr. Reimer is a member of Advisory Board of the Milwaukee Junction Small Business Assistance Center. He is also a member of the Applied Innovation Alliance. Mr. Reimer serves as a KEEN Fellow for The Kern Family Foundation and is a member of United States Association of Small Business and Entrepreneurship.
Panel Speaker I

Stela Suils Cuesta Shihab
Diversity, Inclusion & Belonging Consultant
Founder & DEI Practitioner, Diversitude
Associate Director of Diversity and Inclusion, CollectiveUP
Lisbon, Portugal

I am the founder and DEI Practitioner of Diversitude, a Diversity, Equity, Inclusion & Belonging Consultancy. We provide customised solutions for companies and institutions, such as Gender Equality Plans (GEPs), DEI strategies, Unconscious Bias and Allyship at Work Trainings and Masterclasses. My goal is to build more diverse and inclusive organisations, where diversity, equity, and inclusion are ingrained in the company's culture—an attitude. We work with clients like the Web Summit, the European Maritime Safety Agency, Volkswagen Digital Solutions, Toptal, Cloudflare, Valispace, Ironhack or ADQ. In 2021, I was listed as “People to Follow on LinkedIn about Diversity and Inclusion”.

As a pro bono, I co-lead Lean In Portugal, an NGO that supports women achieve their ambitions. I am a trained Psychologist and a PhD Candidate in Gender Studies. I focus on retention, attrition, and promotion of women working in ICT. After 2 years consulting ThreeFold, a blockchain startup, I launched an agency to help tech companies recruit diverse talent, which pivoted to connect global talent with Dubai and Abu Dhabi-based companies. I thought attracting more diversity to tech was the place to get started to achieve equality. Then I realized how much talent is being lost: 56% of women in IT leave their work within the first 5 years! I decided to change my strategy and focus instead on retaining and nurturing talent.

I'm a seasoned and passionate speaker. I facilitated a few Masterclasses at the Web Summit in 2019 and 2022, Collision in 2020, as well as various international conferences and private events with private and public organisations. Furthermore, I'm also passionate about building an inclusive Metaverse. In love with NFTs, minted World of Women #1027 and started breeding CryptoKitties in 2016. I love hiking and having fun with my son, husband, and two doggies. In my free time, I catch some waves with my bodyboard on the coast of Portugal. Real Madrid fan. Peanut butter enthusiast.

Panel Speaker II

Manon Rosenboom Alves
Mentor & Coach EMCC
Lisboa, Lisbon, Portugal

Manon Rosenboom Alves - Conscious Leadership, Communication & DEI Coach

Manon has 20+ years of leadership, facilitation and coaching experience in all kinds of industries like technology, food & beverage and education. Based on her passion for people development and mindful approaches, she empowers individuals, groups and teams to achieve their highest potential and fulfill their purpose in an authentic and inclusive way. After having worked in international companies in the marketing and sales area, she founded Reinvent Yourself in 2008 and has developed and executed Conscious leadership, Communication and Diversity, Equity & Inclusion programs since then. Having worked and lived abroad for more than 20 years gives her a deep understanding of intercultural dynamics and global challenges.

Manon is the author of the book Marca Pessoal, SA (‘Personal Brand’) and co-author of the book Como chegar a Líder (‘How to Become a Leader’). She lectures at several Portuguese universities in the fields of leadership and executive coaching. She is a volunteer at the EMCC Global Inclusion, Diversity & Equality Centre for Excellence,

Panel Speaker III

Sagit Kedem-Yemini
Logistics Department
Sapir Academic College
Sderot, Israel

Sagit Kedem–Yemini is an industrial engineer proficient in information systems and currently holds two lecturing positions: a tenured lecturer position at Sapir Academic College (Logistics Department) and an adjunct lecturer at Ben-Gurion University (both in IE&M and the Faculty of Business and Management). Her teaching portfolio is broad, focusing on enterprise systems implementation (SAP and Oracle Applications) and derivatives of ERP data collection, ranging from business analytics to process mining. Additionally, she has extensive experience in academic curriculum development, serving as the head of her department’s teaching committee and acting as a liaison to the graduation projects unit. Her research interests include process mining and its practical applications, ERP-related issues, and DSS development. Since 2015, she has served as a member of the JITCAR Editorial Review Board. Prior to her academic career, Dr. Kedem-Yemini worked at a global clean-room fab build-up construction management company with major clients such as Intel, Tower Semiconductors, and Teva Pharmaceuticals. During her tenure there, she held various positions, including logistics manager, scheduling manager, and CIO (Chief Information Officer).

Panel Speaker IV
Lean Six Sigma Panel
Thursday, July 20, 2023, 4:00 – 5:45 pm – Room 2 (Onsite)

Panel Chair

Pedro Monteiro
Operational Excellence Manager for Europe, Asia and New Zealand, Allied Motion Technologies
Founder and Editor, theleanmag
Associate Founder, projectoSONAR
Porto, Portugal

Pedro Monteiro holds an Industrial Engineering degree and is an Operations Management graduate with more than 15 years' experience in the manufacturing industry, always in large multinational and multicultural organizations. From process engineering to lean and operational excellence, quality and maintenance, the focus has always been high-level organizational culture and high performing teams at all value chain processes. Currently, Pedro is Operational Excellence Manager for Europe, China and New Zealand for at Allied Motion Technologies, an American company in the motion control solutions market – essentially, electric motors. Founder and editor of theleanmag, the digital magazine about lean, continuous improvement, operational excellence, leadership and organizational culture. Altruistic and with a strong community style, theleanmag shares the lean knowledge across the globe, in all 6 continents, 57 countries, with more than 700 contacts from 27 different business sectors, and 2500+ followers on LinkedIn. Co-founder of projectoSONAR, a Portuguese benchmarking project for continuous improvement – based in visits and best practices sharing, this project's target is to “share excellence”. Invited to public events, Pedro is always willing to share his knowledge, experience, and stories with the audience valuing people's efforts to grow with the mantra “knowledge is everyone’s”.

Panel Speaker I

Miguel Ribeiro | MBA, LSSBB, Eng. Degree
Entrepreneur, Trainer & Senior Consultant in Strategy and Organizational Excellence
Lean Six Sigma PgD and Certified Six Sigma Black Belt
MBA & Organizational Behavior Specialization by Porto Business School
Materials Engineering | Pre-Bologna Graduate by University of Aveiro
Porto, Portugal

Miguel Ribeiro is an Entrepreneur, Trainer & Senior Consultant in Strategy and Organizational Excellence. His Entrepreneurship ventures are most of them around Tech & Metalworking Industries. He's 20+ years of experience leading Org. Excellence, I4.0 and Change Management initiatives to deliver tangible business targets. As a Senior Consultant and Trainer most of his work deals with Strategy, Operations, X4.0, IT and recognized Lean Six Sigma Certification Programs. He has extensive experience collaborating with business leaders & teams mainly across Portugal, EU and CPLP countries. His passion about People and the Continuous Improvement and End to End customer-focused mindset are part of every delivery he does. Focus Sectors: Metalworking, Ceramics, Injection Molding, Textile, Woodworking, Tech & Home Appliances and LPG mainly in the Automotive, Aerospace, Metalworking, Woodworking and FMCG markets. Organizational Excellence and Change Management: cross-functional Lean Six Sigma projects and Value Stream Mapping in several businesses: savings of 15-40% following breakthrough in flow and in quality. Change Management of senior leadership into org. excellence, servant leadership, pull flow and continuous improvement mindset. Deadly Sins Change Management Gap Analysis: alignment of companies' vision and goals by operational initiatives between businesses & functions, cascading consistent objectives, measures and reviews across all levels while ensuring high employee engagement and motivation to sustain the change. Leadership Development: initiatives focused on leaders, first to ensure they have the right leadership skills followed by helping them in building high performance processes and teams through a constant culture of coaching, feedback and by a servant leadership style. Business and Marketing Strategy consultancy, IT and Tech Related: design and structuring of ERPs rollout plan in ISO9001, IATF16949 and AS9100 companies. Several BI development initiatives with Tableau and Power BI linked to the ERP DW while changing enumerative studies to Dr. Deming's Analytics mindset. Furthermore, the deployment RapidMiner and advanced Minitab trainings to Senior Leadership and Middle Management: lean processes robustness and root cause analysis by A3 Problem Solving. Ignited and led i4.0 processes and developed teams soft and hard skills for all ISA-95 MDM levels: iIoT, PLCs and CRM Big Data into Low Code scrips & ERP DW.

Panel Speaker II

Bruno Moura
Operational Excellence Director
Leroy Merlin
Lisbon, Portugal

Bruno Moura is an experienced Operational Excellence Director skilled in designing, supporting and implementing World-Class Corporate Growth & Transformation Projects & Programs. He is currently the Process & Continuous Improvement Director at Leroy Merlin Portugal and the Vice-President for the European Lean Managers Society, an organization focused on sharing knowledge about between companies developing Continuous Improvement efforts in Europe. His background is in Sustainability, Safety & Health, Retail and Civil Construction but, over the past 10 years, is helping organizations to take their Continuous Improvement efforts to the next level, namely by fostering BPMn, Agile, Design Thinking, Lean/Kaizen, RPA and Process Mining to reimagine organizational service quality, boost employee engagement and lower operational costs.

Panel Speaker III
Amandine da Eira
Lean Practitioner – CSM® – Operational Excellence – Continuous Improvement – Business Transformation
Senior Operations Analyst
Feedzai
Lisbon, Portugal

Amandine da Eira is an experienced Lean Practitioner. Graduated first in Translation, after working several years managing strategic and continuous improvement initiatives, she became a Lean Practitioner by LGN, Atlantica University, a LSSBB and has a Mini MBA in Lean Services Management. Besides providing Lean coaching and training, she has had the opportunity to lead Lean and Six Sigma projects in the Manufacturing industry (Eyeglass lenses manufacture and Electrical appliances manufacture), at the Service Industry, in the Banking Industry, and Software Industry. She is currently working as Senior Operations Analyst, Operational Excellence at Feedzai, the market leader in fighting financial crime with AI and is a certified Scrum Master. Kaizen is her motto and she is deeply committed to the Lean culture practice, not only at work with her peers but also with every person she engages with on a daily basis.

Pedro Sousa
Continuous Improvement Leader
IKEA Industry
Paços de Ferreira, Porto, Portugal

Pedro has a degree in Industrial Engineering and Management (before Bologna). He has extensive experience in continuous improvement, achieved since the beginning of his career in the automotive components industry. Pedro is a Six Sigma Black Belt by the Six Sigma Academy, and led several projects implementing the methodology at Lear Corporation. Since 2010, he is a Continuous Improvement Leader at IKEA Industry in Paços de Ferreira. He is driven by a passion for continuous improvement and for sharing the knowledge and experience obtained throughout his career. Keynote speaker on continuous improvement events. Trainer certified by IEFP, he is a lecturer at ESCE/IPVC in the area of Quality. His main areas of expertise are Lean Thinking, Quality, Operations Management, Problem Solving, Six Sigma and Digital Transformation.

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| 10. Egypt  | 20. Italy  |  |  |  |
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Professor Don Reimer, Director of Membership and Chapter Development, IEOM Society International

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Lean Six Sigma Panel Chair - Pedro Monteiro, Operational Excellence Manager for Europe, Asia and New Zealand, Allied Motion Technologies and Founder and Editor, theLeanMag

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Artificial Intelligence (AI)
Christoph Szedak, University of Applied Sciences Koblenz, Faculty of Operations Management, Koblenz, Germany

Automation and Control
Raul Ramirez Lopez, División de Estudios de Posgrado e Investigación, Instituto Tecnológico de Querétaro, Mexico

Biomedical Devices and Systems
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Business Analytics
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Business Management
Salma Elzarka, College of Management and Technology, Arab Academy for Science, Technology and Maritime Transport, Alexandria, Egypt

Business Process Management and Digital Transformation
Jiri Tupa, University of West Bohemia

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Decision Sciences
Adel El Omri, Engineering Management and Decision Sciences, College of Science and Engineering, Hamad Bin Khalifa University, Doha, Qatar

Defense
Mohammed Maharoof, Hamad Bin Khalifa University (HBKU), Qatar

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41st IEOM Global Engineering Education

Global Engineering Education I
8:00 - 9:45 am - Room 1 (Onsite)

Session Chair: Sagit Kedem-Yemini

8:00 am - 8:30 am (Tuesday, July 18)

ID 175 The Role of Co-Curricular Activities in Enhancing the Educational Outcomes of Industrial Engineering Program: A Continuous Improvement Perspective
Özgür Erol, İstanbul Medipol University, Turkey

8:30 am - 9:00 am (Tuesday, July 18)

9:00 am - 9:30 am (Tuesday, July 18)

Sagit Kedem-Yemini
Logistics Department
Sapir Academic College
Sderot, Israel

ID 263: Gender Equity and diversity in Academia: intersectional analysis of academic staff in Israel via process mining
Sagit Kedem-Yemini, Logistics Department, Sapir Academic College, Sderot, Israel
Sigal Nagar-Ron and Tammy Razi, Multi-Disciplinary Studies, Sapir Academic College, Sderot, Israel

Sagit Kedem-Yemini is an industrial engineer proficient in information systems and currently holds two lecturing positions: a tenured lecturer position at Sapir Academic College (Logistics Department) and an adjunct lecturer at Ben-Gurion University (both in IE&M and the Faculty of Business and Management). Her teaching portfolio is broad, focusing on enterprise systems implementation (SAP and Oracle Applications) and derivatives of ERP data collection, ranging from business analytics to process mining. Additionally, she has extensive experience in academic curriculum development, serving as the head of her department's teaching committee and acting as a liaison to the graduation projects unit. Her research interests include process mining and its practical applications, ERP-related issues, and DSS development. Since 2015, she has served as a member of the JITCAR Editorial Review Board. Prior to her academic career, Dr. Kedem-Yemini worked at a global clean-room fab build-up construction management company with major clients such as Intel, Tower Semiconductors, and Teva Pharmaceuticals. During her tenure there, she held various positions, including logistics manager, scheduling manager, and CIO (Chief Information Officer).

Global Engineering Education II
2:00 - 3:45 pm - Zoom Room 1 (Virtual)

Session Chair: Dr. Sutopo

2:00 pm - 2:20 pm (Tuesday, July 18)
2:20 pm - 2:40 pm (Tuesday, July 18)
2:40 pm - 3:00 pm (Tuesday, July 18)
3:00 pm - 3:20 pm (Tuesday, July 18)
3:20 pm - 3:40 pm (Tuesday, July 18)
40th IEOM Industry Solutions and Industry 4.0 - Plenary

Industry Solutions I
July 19, Wednesday
8:00 – 9:45 pm – Meeting Room 1 (Onsite)

Session Chair:

8:00 – 8:20 am (Wednesday, July 19)

Carlos Guillerme Frias
Innovation Digital Transformation Leader & Product Owner
Millennium bcp, Lisboa, Portugal

I have two synergetic Master degrees that give the required tools to overcome as many barriers as I come across with. Thanks to an objective reasoning, focus and teamwork, I have held projects in more than 7 different countries and countless sectors. Feel free to contact me, or to skim my profile.

I began working in GSK (Belgium) reporting to the PMO of the Supply-Chain department learning and contributing to several ongoing projects. After a while, I moved back to Portugal where I was Senior Lean Consultant in Kaizen Consulting Group, working in 4 countries and +20 clients. Currently, I work in Millennium BCP Bank Group, leading digital transformation projects, redesigning key-processes within the organization and promoting a customer-centric and agile bank. Two umbrella projects include managing a +2M€ Service Channel and being Product Owner of a Conversational AI tool (manager of Product Development team).

I am therefore proficient in implementing digital ecosystems aligned with a continuous-improvement culture, leading to disruptive and impacting results and projects. After countless key-account projects on different industries and geographies, I was praised by team-members and clients for my personal refreshing mindset to develop, plan and implement innovative initiatives, thriving in these time-bounded and intense interactions.

I have graduated with honorable mentions (summa cume laude) and as class’ valedictorian, which allowed me to enrol in a premium-Master programme (Double Master Degree). I unlocked the possibility to grow in two areas to which I am found to: Industrial Engineering and Management & Business Engineering. Minors included Operational Research, Sourcing and Procurement, Marketing and Supply Chain Management.

Progressively excelling at managing my time and energy, I constantly find new opportunities to grow, being active on several international institutions. ESTIEM stands out giving me the opportunity to develop new work-methods and to succeed managing multicultural teams. As European Project Leader, I was constantly challenged, improving my Coordination- and Soft-skills. Similarly, at IST, as a student association VP, I have conceptualized, organized and promoted avg. 2 events per month, reaching +600 participants, while volunteering as a mentor.

8:20 – 8:40 am (Wednesday, July 19)

Dr. Carla Rebelo
Global Head of Permanent Recruitment, SVP at Adecco
Executive Board Member, Swiss-Portuguese Chamber of Commerce and Industry
Advisory Board Member, Iscte Junior Consulting
Lisbon, Portugal

Dr. Carla Rebelo is a high-energy leader, inspirational, self-starter, ethical, result-oriented, action-driven, builder & visionary and a team player. She earned Ph.D. in Management - Decision Making Sciences, Post-Graduation in Strategy and Corporate Development, Post-Graduation in Neuroscience and Behavior, Master in Financial Control and Accounting, CPA - Certified Public Accountant since 1995, Black Belt Lean Six Sigma, Instituto Superior Técnico, International Certified Coach and Non-executive director - certified (Harvard and IPCG).

University Professor at ISCTE, Lisbon. Expert in leveraging business operational results and strategy optimization through developing high-performance teams, growing revenues while optimizing/decreasing costs. Top performer business leader with 8 years of international experience and a career of + 25 years developed in multinational companies. Good operational acumen and sharp strategic vision. Board Member experience since 2002:

• Business result optimization through business process improvements and transformation, consolidation of market approach and sales growth, working capital management and building high-performance teams;
• Team aggregator and business & service driven leader
• Responsible for several restructuring, turn - around and professionalization of company structure;
• Development of top of the bill shared service centers;
• Experience in finance, M&A, due diligence and integration, playing a key role in significant multicountry acquisitions;
• Expert in internal controls, management control reporting information, working capital, tax, legal and internal audit
• Design/conception and implementation of business intelligence systems;
• Project manager in the implementation of ERP in different industries.
• Leader in Data Science Projects

Industries’ experience: Pharmaceutical, Manufacturing, FMCG, Retail, Advisory Services, and Consulting, Staffing & Recruitment.

She is a Certified Trainer (IEFP)
8:40 – 9:00 am (Wednesday, July 19)

**Pedro Paz**  
Project Manager and Process Optimization – Digital Transformation  
The Navigator Company  
Lisboa, Lisbon, Portugal

Pedro holds a Master’s degree in Management and Industrial Engineering, along with certifications in Lean Practitioner and Enterprise Data Science. Currently is Project Manager at The Navigator Company in Portugal, where he leads process improvement and digital transformation initiatives. He has successfully managed a diverse range of improvement projects, optimizing business technology, innovation, and human-machine dematerialization. Pedro’s expertise also extends to Lean and Six Sigma methodologies background, where he has excelled as a Lean Sensei, driving continuous improvement and implementing operational excellence programs in the pulp, paper, and converting industry.

9:00 – 9:20 am (Wednesday, July 19)

**Daniela de Almeida**  
Senior Consultant  
Kaizen Institute Western Europe  
Trofa, Porto, Portugal

9:20 – 9:40 am (Wednesday, July 19)

**Pedro Alexandre Marques**  
Senior Consultant at Profitability Engineers  
Assistant Professor, Universidade Lusófona de Humanidades e Tecnologias  
Lisbon, Portugal

Pedro Alexandre Marques, has a varied career that includes management consultant, trainer, Lean manager, quality manager, lecturer, researcher, author, and problem solver. Graduated with honors from the NOVA School of Science and Technology (FCT NOVA) in Industrial Engineering and Management (2001) and completed his Ph.D. in Industrial Engineering (2013) from the same university. He has been working in varied fields such as metal forming, retail and distribution, pharmaceuticals, food processing, automotive, education and training, and others. Freelance consultant and trainer (2017-), Assistant Professor at the Faculty of Engineering of the Lusófona University (2014-), Invited Lecturer at ISEP - Polytechnic of Porto School of Engineering (2021-); Senior Consultant at Profitability Engineers (2022-); Senior Learning & Development Specialist at Hovione Pharmaceutical (2021-2023), Lean Manager at Auchan Retail Portugal (2018-2021), Lean Expert and Project Manager at the Expertise Center for Continuous Improvement of SONAE (2017-2018), Senior Consultant (2006-2016) and Quality Manager (2003-2005) at ISQ - Institute for Welding and Quality; Invited Teaching Assistant at the Faculty of Engineering of the Catholic University of Portugal (2008-2012), Coordinator of the Master Program in Continuous Improvement of APCER - Portuguese Association for Certification (2019-2020), Coordinator of the Post-graduate Program in Lean & Operations Management of ISQ (2016-2020), Certified Six Sigma Black Belt by the American Society for Quality (2014-), Licensed Coaching Practitioner by the Association for Coaching (2018-), Shingo Alumni certification by the Shingo Institute (2021-). Winner of various national and international awards, including: LeanIcon 2020 | 3rd Prize, awarded by the European Lean Managers Society, the 2018 Emerald Literati Award for Highly Commended Paper, and the 2015 Best Improvement Project in Portugal awarded by the Portuguese Association for Quality.

July 19, Wednesday

**Industry Solutions II**  
2:00 – 3:45 pm – Zoom Meeting Room 1 (Virtual)

**Session Chair:**

**Ts. Dr. Mehran Doulat, Ph.D.**  
Adjunct Professor & Associate Researcher  
Best Practice Improvement Resource (BIIP.com)  
The Centre for Organizational Excellence Research (COER)  
Massy University, New Zealand  
Editorial Board for the International Journal of Industrial Engineering and Operations Management (IJIEOM)

Mehran is currently an Adjunct Professor and Associate Researcher at the Centre for Organizational Excellence Research (COER), Massy University, New Zealand. He holds a Bachelor of Science in Industrial Engineering, a Master of Science in Engineering Management (specializing in quality management & productivity) from the University of Wollongong, Australia, and a PhD degree in Operations Management. Mehran has also completed a 2-year Post-Doctoral Fellowship in the area of innovation and
Mehran has been actively involved in many global collaborative academic research as well as industrial consultancy projects across a range of industries from manufacturing, service, construction, healthcare, higher education to government entities, and public enterprises. He serves as a member of the Editorial Board, Editorial Advisory and Review Board, and Guest Editor for several high-ranking peer-reviewed international scientific journals as well as scientific and technical committees chairs in many referred conferences. Mehran is an active senior member and contributor of the Industrial Engineering and Operations Management Society International, a certified EFQM Excellence Assessor, and ‘T.R.A.D.E.’ Best Practice method. Mehran’s research focuses on Industry 4.0 & 5.0, Quality 4.0, Operations Excellence, Lean Operations, Digital Transformation, Digital Logistics/Supply Chain, Benchmarking Business Excellence, Sustainable Green Supply Chain, and Lean Six Sigma. Prior to beginning his academic career, Mehran worked more than 10 years in different UAE (Dubai) industries holding various positions and duties. He also served as a Senior Assessor for the Dubai Quality Award (DQA) program for 5 years.

2:00 – 2:20 pm (Wednesday, July 19)

2:20 – 2:40 pm (Wednesday, July 19)

2:40 – 3:00 pm (Wednesday, July 19)

3:00 – 3:20 pm (Wednesday, July 19)

3:20 – 4:00 pm (Wednesday, July 19)

Foad H Khanli
Director of Quality Assurance, Performance and Business Improvement
Amor Health Services, Inc.
Brownsville, Texas, USA

Title: Lean Six Sigma Black Belt Project – Reduction in Clients/Customers Lost, Improve Quality of Service and Clients Care

Mr. Hosseinkhanli is Director of Quality Assurance, Performance and Business Improvement Amor Health Services, Inc. in Brownsville Texas USA. He was General Manager of Almana Trading in Doha Qatar Middle East and responsible for all aspects in creation and implementing of successful growth of new market development and turnkey operation for various products. Mr. Hosseinkhanli was involved with financial negotiation with national and international banking, corporation, private sources and trading organization. Volvo International Development Corporation, Gothenburg Sweden, Marketing Director For The Middle Eastern Countries, UAE, Saudi Arabia, Bahrain, Turkey and Iran. Negotiated and established exclusive franchise agreement and turnkey operation. Did market analysis and feasibility studies for Volvo International in the Middle Eastern countries and increase annual sales in excess of 55%. Chief Industrial Engineer, United Carr, manufacturer of plastic knobs for Automotive Industries, Knoxville Tennessee USA. His education background is: Master of Business Administration from IMMEDI Management Institute in Lausanne Switzerland majoring in financing. Bachelor of Science in Industrial and System Engineering from University of Rhode Island in Kingston Rhode Island USA. Certified Business Analyst from International profit Association in Buffalo Grove IL USA. Certified Six Sigma Green and Black Belt from Institute of Industrial Engineers. Extra Curriculum Activity: Senior Member of Institute of Industrial Engineers, Senior Member of ASQ and Senior Member of Swedish Method and Time Measurement Language: Fluent in English, Swedish, German, Turkish, Farsi and some Spanish.
20th IEOM Global Supply Chain and Logistics I

Global Supply Chain and Logistics I
July 20, 8:00 – 9:45 am – Meeting Room 1 (Onsite)

8:00 am – 8:20 am (Thursday, July 20)

Ms. Sebonkile Thaba
Lecturer of Supply Chain Management
Department of Transport and Supply Chain Management
University of Johannesburg
South Africa

She is currently a lecturer at the University of Johannesburg, holding Master of Technology Degree in Operations Management. Ms. Thaba serves at the Department of Transport and Supply Chain Management, lecturing 3rd-year students on Purchasing and 4th-year students on Logistics Processes and Practices. Ms Thaba’s research area are enterprise development, Sustainable Supply Chain Management and Cooperatives. She has so far published one book-chapter and 25 peer-reviewed international conferences papers. She has 34 Google Scholar citations with three h-index, and 1 I10- Index. She is awarded Academic Doctorate Advancement Project towards Transformation (ADAPTT) Scholarship, which is the collaboration of University of Florida (USA) and South Africa Higher Education (SA-HE) Network (UJ). Sebonkile received three global prestige’s awards from Industrial Engineering and Operations Management (IEOM)-International Society. Best Track Paper Award, Outstanding Service Award and Teaching & Learning Award in Supply Chain Management. She is a Track Chair for Waste Management and Supply Chain Management, Annual International Conference on Industrial Engineering and Operations Management. Sebonkile formed part of the diversity and Inclusion panelist from the 2nd African International Conference on Industrial Engineering and Operations Management in Harare Zimbabwe, December 2021. Ms. Thaba currently is working on two projects, on Enterprise Development, which is Sustainable Supply Chain Management on Agricultural Farming Industry and Social Value Chain Economy within Local Community Enterprises. She currently a PhD candidate at University of Johannesburg, with a proposed title: Deconstructing the Social in Sustainable Supply Chain Management for African Farmers.

8:20 am – 8:40 am (Thursday, July 20)

Dr. Palash Dey, CSCM™
Head of Supply Chain Management
Expert in Planning, Sourcing Procurement & Negotiation
Acorn Infrastructure Services Ltd
Ottawa, Ontario, Canada

8:40 am – 9:00 am (Thursday, July 20)

9:00 am – 9:20 am (Thursday, July 20)

9:20 am – 9:40 am (Thursday, July 20)

Dr. Ahad Ali
Associate Professor
Director of Bachelor of Science in Industrial Engineering
Director, Master of Science in Industrial Engineering
Director of Smart Manufacturing and Lean Systems Research Group
Director, Graduate Certificate in Lean Six Sigma
Coordinator, Siemens Electro-Matic Industrial Engineering Lab
A. Leon Linton Department of Mechanical, Robotics and Industrial Engineering
Lawrence Technological University, Southfield, Michigan, USA
Executive Director, IEOM Society International

Ahad Ali is an Associate Professor and Director of Industrial Engineering Programs (BSIE & MSIE), Director of Graduate Certificate in Lean Six Sigma and Director of Smart Manufacturing and Lean Systems Research Group, A. Leon Linton Department of Mechanical, Robotics and Industrial Engineering at the Lawrence Technological University, Southfield, Michigan, USA. He established Siemens Electro-Matic Industrial Engineering Lab at LTU in 2019. Dr. Ali was the primary author of the ABET self-study report of the BSIE Program at LTU in 2022. He earned B.S. in Mechanical Engineering from Khulna University of Engineering and Technology (KUET), Bangladesh, Masters in Systems and Engineering Management from Nanyang Technological University, Singapore and Ph.D. in Industrial Engineering from University of Wisconsin-Milwaukee, USA. Dr. Ali was Assistant Professor in Industrial Engineering at the University of Puerto Rico - Mayaguez, Visiting Assistant Professor in Mechanical, Industrial and Manufacturing Engineering at the University of Toledo and Lecturer in Mechanical Engineering at the Bangladesh Institute of Technology, Khulna.
Global Supply Chain and Logistics II
July 20, 2:00 – 3:45 pm – Zoom Meeting Room 1 (Online)

Theme - Strategies to build a more resilient supply chain

Session Chair:

Rajeev Agrawal, Ph.D.
Associate Professor
PG Coordinator (Industrial Engineering)
Department of Mechanical Engineering
Malaviya National Institute of Technology Jaipur
Fellow of The Institution of Engineer (IEI), India
Founder Secretary, Indo-US Research Institute for Sustainable Development, JSC
Innovation Ambassador, MoE Innovation Cell and AICTE

Rajeev Agrawal is an Associate Professor in the Department of Mechanical, at the Malaviya National Institute of Technology Jaipur. He has more than 24 years of Professional Experience. Dr. Agrawal serves on the editorial board of three international journals and has guest edited special issues in around 10 journals and books, has published 30 journals and 71 conference papers. He has also published book chapters on Industry 4.0, Smart Manufacturing Integration of Process Planning and Scheduling, Smart Actuators, Sustainable Manufacturing and Reconfigurable Assembly Systems etc. with renowned international publishers. He is a recognized reviewer of reputed international SCI Journals and Conferences. Dr. Agrawal has research funding from major funding agencies including ICSSR, MSME, ADA, GOI, under NPMASS, and IE(I). Dr. Agrawal is a Coordinator, Ministry of Micro, Small and Medium Enterprises, Government of India “Design Expertise for Manufacturing MSME sectors. Dr. Agrawal research interest is on Lean Six Sigma, Sustainable Manufacturing, Supply Chain Design, Solving real-life Operations management related problems, Automation in Manufacturing, and reconfigurable manufacturing systems. His project got accolades from Home Guard and Civil Defense, Madhya Pradesh for “proposing the optimal locations for the emergency operation centers across Madhya Pradesh. His projects included, “Facility Location and Product Flow Optimization, using Spatial and Network Analysis in GIS” at the MP Council of Science and Technology, Bhopal. He implemented “Warehouse Location Optimization for different Telecom Circles across India” in a leading Telecom Company. He led a project in “Supply chain network optimization” at a beverage company. His projects included “Application of multi-threading to parallelize an industrial process control program based on the technique of Differential Evolution” in a leading Steel company. His project team proposed a “Model of a Fuzzy Autonomation System” for a Steel Wire Roll Mill. His work includes Process excellence in the IT sector in an emerging economic scenario. His work includes “Supply Chain Optimization using Linear Programming Model and GIS” to Reduce the Overall Freight Cost. He supervised 02 doctoral students. Dr. Agrawal has been involved with many international conference committees. He is the Founder Secretary, Indo-US Research Institute for Sustainable Development, JSC. Dr. Agrawal serves as a Session chair and International Advisory Board Committee Member in many national and international conferences and delivered keynote talks at various platforms of National and international stature including the 3rd European International Conference on IEOIn Pilsen, Czech Republic. July 23-26, 2019. 11th Annual International Conference on Industrial Engineering and Operations Management in Singapore during March 7-11, 2021 Delivered invited lectures in various STC and FDP organized by DST, AICTE Training and Learning (ATAL) Academy- New Delhi, National Institute of Technology, Warangal, Raipur, Uttrakhand and, Centre for Electronic Governance, Jaipur, Chhattisgarh Academy of Administration, IIT, Kanpur, Indian Railways Institute of Mechanical & Electrical Engineering, Jamalpur and several other institutes of International and national repute. Organised more than 20 International and National Conferences and seminar, workshops. He is a member of IE(I), IPPE, ISTE, ASI, ORSI and IAE.
9th North American Conference on Industrial Engineering and Operations Management

Washington, DC, USA, June 4-6, 2024

Host: University of University of the District of Columbia, Washington, DC
Venue: UDC Campus, 4200 Connecticut Ave NW

Conference Chair

Dr. Devdas Shetty
Dean, School of Engineering and Applied Sciences and Professor of Mechanical Engineering
University of the District of Columbia, Washington, DC, USA
# Parallel Sessions

**All Times are Lisbon, Portugal Time**

**Monday, July 17, 2023**

<table>
<thead>
<tr>
<th>Room 1 - Virtual</th>
<th>Room 2 - Virtual</th>
<th>Room 3 - Virtual</th>
<th>Room 4 - Virtual</th>
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</thead>
<tbody>
<tr>
<td>8:00 am</td>
<td>Undergraduate Paper Competition Sponsored by Siemens</td>
<td>Supply Chain and Logistics Competition</td>
<td>Graduate Student Paper Competition Sponsosred by Eaton</td>
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<tr>
<td>10:00 am</td>
<td>Undergraduate Paper Competition Sponsored by Siemens</td>
<td>Senior Design, COVID-19 and High School STEM Competitions</td>
<td>Lean Six Sigma Competition sponsored by Tooling Tech Group</td>
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<tr>
<td>12:00 pm</td>
<td>Undergraduate Research Competition sponsored by DaikinApplied</td>
<td>COVID-19 Analytics Competition</td>
<td>Simulation Competition</td>
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<tr>
<td>2:00 pm</td>
<td>Human Factors and Ergonomics Competition sponsored by CINTAS</td>
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<td>Business Management</td>
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<tr>
<td>4:00 pm</td>
<td>Virtual Keynote 1 - Dr. Raphael Grzebieta, Emeritus Professor (Road Safety), Transport and Road Safety (TARS) Research Centre, School of Aviation, University of New South Wales, Sydney, Australia</td>
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<tr>
<td>4:40 pm</td>
<td>Virtual Keynote 2 - 14. Prof. Patrick Dallasega, Associate Professor, Industrial Engineering and Automation, Faculty of Science and Technology, Free University of Bozen-Bolzano, Bozen, Bolzano, Italy</td>
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**Tuesday, July 18, 2023**

<table>
<thead>
<tr>
<th>Room 1 - Ballroom Onsite</th>
<th>Room 2 Onsite</th>
<th>Room 3 Onsite</th>
<th>Room 4 Onsite</th>
<th>Room 5 Online</th>
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</thead>
<tbody>
<tr>
<td>8:00 AM</td>
<td>Global Engineering Education</td>
<td>Data Analytics Panel</td>
<td>Doctoral Dissertation Competition &amp; Master's Thesis Competition</td>
<td>Business Management</td>
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<tr>
<td>10:00</td>
<td>Welcome Address – Host University Leadership and Professor Don Reimer, Chief Operating Officer, IEOM Society International</td>
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<tr>
<td>10:20</td>
<td>Keynote I: João Paulo Ribiero, Senior Vice President Operations and Supply Chain, Visteon, Portugal</td>
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<tr>
<td>11:00</td>
<td>Keynote II: Prof. Virgilio Cruz Machado, Director / Dean, Nova School of Science and Technology</td>
<td>Undergraduate Research Competition COVID-19 Analytics Competition</td>
<td>Decision Sciences and OR</td>
<td>Engineering Systems</td>
</tr>
<tr>
<td>11:40</td>
<td>Keynote III: Dr. Tomohiko Sakao, Professor of Sustainable Product/Service Systems, Linköping University, Sweden</td>
<td>Graduate Student Paper Competition Lean Six Sigma Competition</td>
<td>Supply Chain Management</td>
<td>Engineering Management</td>
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<tr>
<td>1:00</td>
<td>Lunch Break</td>
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<tr>
<td>2:00</td>
<td>Dave’s “Rolls-Royce” Presentation</td>
<td>Women in Industry and Academia (WIA) Panel</td>
<td>Undergraduate Paper Competition</td>
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<tr>
<td>4:00</td>
<td>Six Sigma Certification Workshop</td>
<td>Global Supply Chain and Logistics Panel</td>
<td>Graduate Student Paper Competition Lean Six Sigma Competition</td>
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**Wednesday, July 19, 2023**

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<th>Room 1 - Ballroom Onsite</th>
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<th>Room 3 Onsite</th>
<th>Room 4 Onsite</th>
<th>Room 5 - Online</th>
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</thead>
<tbody>
<tr>
<td>8:00 AM</td>
<td>Global Industry Solutions</td>
<td>Operations Excellence Panel</td>
<td>Industry 4.0</td>
<td>Sustainability</td>
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<tr>
<td>10:00</td>
<td>Conference Chair Remarks</td>
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<td>IoT</td>
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<tr>
<td>10:20</td>
<td>Keynote V: António Novais, Managing Director, Palmetal / Thyssenkrupp Portugal, Portugal</td>
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<tr>
<td>11:00</td>
<td>Keynote VI: Dr. João Matias, Professor, Universidade de Aveiro, Portugal</td>
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<tr>
<td>11:40</td>
<td>Keynote VII: Dr. Luis Ferreira, Professor, Universidade Coimbra, Portugal</td>
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<tr>
<td>12:20</td>
<td>Keynote VIII: Dr. Ana Paula Póvoa, Professor, Técnico / Universidade de Lisboa, Portugal</td>
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<tr>
<td>1:00</td>
<td>Lunch Break</td>
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<tr>
<td>2:00</td>
<td>Toyota Kata Workshop</td>
<td>Sustainability Panel</td>
<td>Industry 4.0</td>
<td>Lean Six Sigma</td>
</tr>
<tr>
<td>4:00</td>
<td>The Secret Sauce for Toyota Production System</td>
<td>Global Engineering Education Panel</td>
<td>Modeling and Simulation</td>
<td>Industrial Management</td>
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**Thursday, July 20, 2023**

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<tr>
<th>Room 1 - Ballroom Onsite</th>
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<th>Room 3 Onsite</th>
<th>Room 4 Onsite</th>
<th>Room 5 - Online</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 AM</td>
<td>Global Supply Chain and Logistics</td>
<td>Industry 4.0 Panel</td>
<td>Operations Research</td>
<td>Risk and Occupational Health and Safety (OHS)</td>
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<tr>
<td>10:00</td>
<td>Conference Chair Remarks</td>
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<tr>
<td>10:20</td>
<td>Keynote IX: Luis Bastos, Digital Industries Country Head, Siemens Portugal, Amadora, Lisbon, Portugal</td>
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<tr>
<td>11:00</td>
<td>Keynote X: Prof. Jürgen H. Lenz, Research Professor, Augsburg Technical University of Applied Science, Nördlingen, Bavaria, Germany</td>
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<tr>
<td>11:40</td>
<td>Keynote XI: Luis Lopes Pereira, Country Director, Medtronic Portugal, Lisboa, Lisbon, Portugal</td>
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<tr>
<td>12:20</td>
<td>Keynote XII: Joint Keynote - Pedro Montero, Operational Excellence Manager for Europe, Asia and New Zealand, Allied Motion Technologies, Founder and Editor, theleanmag, Associate Founder, projectSONAR, Porto, Portugal</td>
<td>Dave Harry, Retired U.S. Naval Aviator, CEO of Process Whisperer® Consultants LLC, Greenville, Tennessee, USA</td>
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<tr>
<td>1:00</td>
<td>Lunch Break</td>
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<tr>
<td>2:00</td>
<td>PM Workshop - Emotional Intelligence (EQ)</td>
<td>Diversity and Inclusion Panel sponsored by Ford Motor Company</td>
<td>HF and Healthcare</td>
<td>Technical Presentations</td>
</tr>
<tr>
<td>4:00</td>
<td>Innovation and Entrepreneurship Workshop</td>
<td>Lean Six Sigma Panel</td>
<td>Data Analytics and Business Analytics</td>
<td>Reliability and Maintenance</td>
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**Awards Ceremony and Dinner Buffet**

7:00 – 10:00 pm, July 20, 2023 – Doubletree by Hilton Fontana Park
July 17, 2023 (Monday) - Session: 8:00 – 9:45 am

Undergraduate Student Paper Competition Sponsored by Siemens

**Session Chair**: Dr. Mizanur Rahman, Associate Editor, IEOM Society

**ID 26**  
**A Multi-step optimization method for the optimization of interior permanent magnet Motor for EV**  
Pham Minh Tu, Bui Minh Dinh, Nguyen Nga Viet, and Dang Quoc Vuong, School of Electrical and Electronics Engineering, Hanoi University of Science and Technology (HUST), Vietnam

**ID 201**  
**Assessing the Performance of IoT-enabled Smart Luggage Tracking**  
Haifa Albalochi, Computer Science, College of Engineering, Effat University, Jeddah, Saudi Arabia  
Lamar Alajhdali, Computer Science, College of Engineering, Effat University, Jeddah, Saudi Arabia  
Layan Jaman, Computer Science, College of Engineering, Effat University, Jeddah, Saudi Arabia  
Joud Kaki, Computer Science, College of Engineering, Effat University, Jeddah, Saudi Arabia  
Tayeb Brahimi, Research Energy Lab, College of Engineering, Effat University, Jeddah, Saudi Arabia

**ID 27**  
**Acoustic Noise Analysis of a 5G Telecom Base Station Design**  

**ID 8**  
**Electromagnetic Performance Analysis of Electrically Excited and Interior Permanent Magnet Motor for Electric Vehicle Application**  
Tieu Xuan Hoang, and Nguyen Huu Duc, Electric Power University  
Bui Minh Dinh, Hanoi University of Science and Technology (HUST), Vietnam

**ID 281**  
**Exploring Innovative Solutions for Enhancing Warehouse Management Efficiency**  
Sura Alharthy, Middle East College, Oman

**ID 116**  
**Identifying the Factors Influencing the Adoption Intension of Online Freight Forwarding Services**  
Nattakorn Pinyanitikorn, Graduate Student of Chiang Mai University, Chiang Mai, Thailand  
Wirachchaya Chapuyepetch, College of Education and Sea Management, Graduated School of Chiang Mai University, Chiang Mai, Thailand

**ID 205**  
**Machine Learning-Based Forecasting of Ambulance Arrivals: Insights for Shift-Based ED Resource Allocation**  
Jordan Larot, Dang Minh Nhu Nguyen, Likhitha Yelamanchili, Evelyn Tran, Egbe-Etu Etu and Imokhai Tenebe, San Jose State University  
San Jose, CA, 95192, USA  
Satheesh Gunaga, Department of Emergency Medicine, Henry Ford Wyandotte Hospital & Envision Healthcare, Wyandotte, MI, 48192, USA  
Joshua Emakhu, Joseph Miller, Department of Emergency Medicine, Henry Ford Health, Detroit, MI, 48202, USA  
Onome Edo, Department of Information Systems, Auburn University at Montgomery, Montgomery, AL 36117, USA

**ID 216**  
**Optimization of Economic Viability for Meat Alternatives**  
Helen Zhong, The Estée Lauder Companies Inc., Markham, Ontario, Canada  
Tong Li Han, Toyota Motor Manufacturing Canada, Woodstock, Ontario, Canada  
Bedis Elkamel, Department of Health Sciences, University of Central Florida, Orlando, Florida, USA  
Gholamreza Zahedi, Beyond Meat, Food and Beverage Services El Segundo, California, USA

**ID 241**  
**Optimizing Nurse and Dialysis Unit Scheduling for Hemodialysis Patients**  
Bedis Elkamel, Department of Health Sciences, University of Central Florida, Orlando, Florida, USA  
Abdennaceur Fgaier and Anis Mekki, Hôpital Régional Salim El-Hadhri De Kerkennah, Kerkennah, Tunisia  
Mohamed Elghossain and Josh Hong, College of Engineering, University of Waterloo, Waterloo, Ontario, Canada

**ID 2**  
**Perceived Employee Engagement, Collaborative Capability, and Service Tenure as Correlates of Employee Performance: A Multivariate Analysis**  
America, Girlie; De Palma, Mary Leinel; Demalata, Fiona Mae; Denila, Robert Ryan; Inciencio, Bheatrixe and Oblino, Sharmae Jayne, Department of Industrial Engineering, College of Engineering and Architecture, Technological Institute of the Philippines – Quezon City, Cubao, Quezon City, Philippines

**ID 206**  
**Rauvolfia Serpentina (Serpentina) And Peperomia Pellucida (Pansit-Pansitan) As an Antiparasitic Spray Against Rhipicephalus Sanguineus Latreille (Common Ticks)**  
Mahmooda Aziza Bhatti, Bulacan State University, Philippines

**ID 396**  
**Catalytic Graphitization by Nickel Nitrate and Characterization on Palm Oil Solid Waste Graphite**  
Rinette Visca, Cynthia Veronika and Tania Utami, University of Indonesia  
Joddy Arya and Dasep Sunarya, National Research and Innovation Agency BRIN, Indonesia  
Asep Handaya Saputra, University of Indonesia
Supply Chain and Logistics Competition

Session Chairs: Prof. Patrick Dallasega, Associate Professor, Industrial Engineering and Automation, Faculty of Science and Technology, Free University of Bozen-Bolzano, Bozen, Bolzano, Italy
Aqib Islam, Assistant Editor, IEOM Society

ID 290 From STEM to STEAM Supply Chain and Logistics Competition Kandis Boyd Wyatt American Public University.United States

ID 226 The last-mile distribution of fresh e-commerce logistics: Case Study in Guiyang, China Yuechen Chen, International Logistics and Supply Chain Management, School of Management, Mae Fah Luang University, ChiangRai, 57100, Thailand
Sunida Tiwong, Logistics and Supply Chain Management, School of Management, Mae Fah Luang University, ChiangRai, 57100, Thailand

ID 103 Leagility in the Healthcare Research - A Systematic Literature Review Xueying Li, PhD student in Strategy and Entrepreneurship, Business Research Unit (BRU-IUL), Iscte - Instituto Universitário de Lisboa Lisbon, Portugal
Ana Lúcia Martins, Associate Professor in Operation Management, Integrated Researcher at Business Research Unit (BRU-IUL), Iscte - Instituto Universitário de Lisboa, Lisbon, Portugal

ID 278 Supply Chain Risks Management in Manufacturing Industry. Case Study from a Developing Country Eraldia Xhafka, Dea Sinoimeri and Jonida Teta, Lecturer in the Department of Production and Management, Polytechnic University of Tirana Tirana, Albania

ID 271 The Impact of Supply Chain Management on South African Local Government Municipalities’ Financial Performance Ernest Lasie Mgidi, University of Johannesburg, South Africa
Professor Pule Kholopane, University of Johannesburg, South Africa

ID 268 Retirement System Improvement to Reduce Downtimes in the Spare Parts Workability in Medical Devices Manufacturing in Puerto Rico Hecyaliz Rubero, Graduate Student, Universidad Ana G. Méndez, Gurabo Campus, Gurabo, Puerto Rico, Department of Industrial Engineering and Management, Engineering, Desing, and Architecture, Gurabo, Puerto Rico
Doris Rivera, Graduate Student, Universidad Ana G. Méndez, Gurabo Campus, Gurabo, Puerto Rico, Department of Industrial Engineering and Management, Engineering, Desing, and Architecture, Gurabo, Puerto Rico
Keishla M. Hernández, Graduate Student, Universidad Ana G. Méndez, Gurabo Campus, Gurabo, Puerto Rico, Department of Industrial Engineering and Management, Engineering, Desing, and Architecture, Gurabo, Puerto Rico
Yesenia Cruz Cantillo, PhD, MSIE, MECE, Universidad Ana G. Méndez, Gurabo Campus, Gurabo, Puerto Rico, Department of Industrial Engineering and Management, Engineering, Desing, and Architecture, Gurabo, Puerto Rico

Virtual Room 3
8:00 – 9:45 am, MONDAY, July 17
Graduate Student Paper Competition sponsored by Eaton

Session Chairs: Alexandra Tenera (FCT NOVA) and Nusrat Islam, Assistant Editor, IEOM Society

ID 296 Assessing Spatial Planning Readiness to Accommodate Innovative Transport Systems and Technologies Desmond Nkopodi Mphahlele and Trynos Gumbo, University of Johannesburg, Department of Urban and Regional Planning, Office 6062, Sixth Floor, John Orr Building, Beit and Siemert Street, 2028. Johannesburg, South Africa
Thembani Moyo, Centre for Applied Research + Innovation in the Built Environment (CARINBE), University of Johannesburg, Department of Construction Management & Quantity Surveying, Office 6166, Sixth Floor, John Orr Building, Beit and Siemert Street, 2028. Johannesburg, South Africa

ID 274 Design and Operation of a GPT-powered Smart Manufacturing System Yiyun Fei, Shu Wang and Mulang Song, School of Mechanical Engineering, Georgia Institute of Technology, Atlanta, Georgia, USA
Jianxin (Roger) Jiao, Associate Professor of Mechanical Engineering, Georgia Institute of Technology, Atlanta, Georgia, USA

ID 225 First-Come, First-Serve? Gig Worker Performance and Task Allocation in an On-demand Platform Reeju Guha, PhD Candidate, Operations Management, IE Business School, IE University, Madrid, Spain

ID 367 Implementation of Enterprise Resource Planning in Companies: A Systematic Literature Review Adinda Lestari Siregar, Faculty of Economics and Businessness, Sumatera Utara University - Medan, Indonesia
Ridhani Fahlika Siregar, Faculty of Economics and Businessness, Sumatera Utara University - Medan, Indonesia
Sambas Ade Kesuma, Faculty of Economics and Businessness, Sumatera Utara University - Medan, Indonesia

ID 363 Socioeconomic Influence of Big Data in Southern African Development Countries and Sub-Saharan Countries Tanyaradzwa Machingauta, Amrita school of engineering, India

ID 234 The Impact of Limited Access to Quality Ferrous Scrap on Competitiveness of South African Ductile Iron Producers Graduate Student Paper Competition Morelai SekotlongUniversity of Johannesburg South Africa

ID 113 Towards Data-Driven, Sustainable Supply Chain Quality Management 5.0 Indicators Joana Lazzaris, Department of Production and Systems, School of Engineering, University of Minho, Braga, Portugal
André M. Carvalho, Department of Mechanical and Industrial Engineering, NOVA School of Science and Technology, NOVA University Lisbon Caparica, Portugal
Master’s Thesis Competition

Session Chair: Dr. Mario Fargnoli, Associate Professor, Universitas Mercatorum, Rome, Italy and Ms. Shipa, IEOM

ID 104  Consumer Behavior Towards Consumption, Disposal, and Awareness of Household E-waste: A Study in Portugal
Giulia Molinari, Department of Business and Management, Luiss University, Italy

ID 270  Digital Twin Enhanced Smart Assembly System Design and Analysis for Resilient Operations
Mulang Song, Ph.D. Candidate of Mechanical Engineering, Georgia Institute of Technology, Atlanta, USA
Shu Wang, Ph.D. Candidate of Mechanical Engineering, Georgia Institute of Technology, Atlanta, USA
Yiyun Fei, Ph.D. Candidate of Mechanical Engineering, Georgia Institute of Technology, Atlanta, USA
Jianxin (Roger) Jiao, Associate Professor of Mechanical Engineering, Georgia Institute of Technology, Atlanta, USA

ID 227  Examining the Interconnectedness and Interdependencies of Public Transportation Systems: A case of Soweto, Johannesburg
Nhatutu Malekela and Trynos Gumbo, Department of Urban and Regional Planning, University of Johannesburg, PO Box 524 Auckland Park, 2006, South Africa
Thembani Moyo, Postdoctoral Fellow: Centre for Applied Research + Innovation in the Built Environment (CARINBE), University of Johannesburg, PO Box 524 Auckland Park, 2006, South Africa
Walter Musakwa, Department of Geography & Environmental Management & Energy Studies, University of Johannesburg, PO Box 524 Auckland Park, 2006, South Africa

ID 284  Regeneration of Plating Baths through Magnetic Nanoparticles: Life Cycle Assessment, Cost and Ecoefficiency Analysis
Sofia Dias Alves, Recent Graduate at FCT NOVA - School of Sciences and Technology, Department of Mechanical & Industrial Engineering, Caparica, Portugal

Undergraduate Student Paper Competition Sponsored by Siemens

Session Chair: Dr. Mizanur Rahman, Associate Editor, IEOM Society

10:00 – 11:45 am, MONDAY, July 17

Senior Design and High School STEM Competitions

Session Chairs: Prof. Patrick Dallasega, Associate Professor, Industrial Engineering and Automation, Faculty of Science and Technology, Free University of Bozen-Bolzano, Bozen, Bolzano, Italy
Aqib Islam, Assistant Editor, IEOM Society

High School STEM Competition

ID 273  CRISPR solution to cure Acute Myeloid Leukemia
Shrinidhi Kulkarni, International Academy East, United States

ID 159  Predictive Analysis of Invasive Plants
Nicholas Lu, Student, The Haverford School, Haverford, PA 19041, United States

Senior Design Competition / FYP Competition sponsored by Tooling Tech Group

ID 330  E-Commerce Optimal Packaging Project
Alara Kumru, Kerem Tuna, Berfin Kondakci, Efe Dogruer, Sevval Berksoz and Onat Gurcanok, Ozyegin University, Faculty of Engineering Department of Industrial Engineering, Turkey

Lean Six Sigma Competition sponsored by Tooling Tech Group

Session Chairs: Alexandra Tenera (FCT NOVA) and Nusrat Islam, Assistant Editor, IEOM Society

ID 111  Lean is not always Green! Green Lean Synergies and Conflicts, and Recommendations for Successful Integrated Implementation – State of the Art Literature Review
Saff Al Hamhami, Doctorate of Business Administration Student at Derby Business School, College of Business, Law and Social Sciences University of Derby, Derby, United Kingdom
ID 94  Lean Manufacturing Waste Prediction and Reduction Model  
B.B.S Makhanya, J. H.C. Pretorius and H. Nel, Postgraduate School of Engineering Management, Faculty of Engineering and Built Environment University of Johannesburg, Johannesburg, Gauteng, South Africa

ID 208  Improve Process to Reduce Wastes in Production: Case Study of Agricultural Machinery Parts Manufacturing Company  
Juthamat Khamboonngam, System Engineering Program, School of Industrial Engineering Institute of Engineering, Suranaree University of Technology, Nakhon Ratchasima Province, Thailand  
Jongkol Srithom, System Engineering Program, School of Industrial Engineering Institute of Engineering, Suranaree University of Technology, Nakhon Ratchasima Province, Thailand

ID 219  Reducing Waste in The Production of Agricultural Machinery Parts: Case Study Manufacturing Process of Collar A Tractor Parts  
Natthanicha Jantree, System Engineering Program, School of Industrial Engineering Institute of Engineering, Suranaree University of Technology, Nakhon Ratchasima Province, Thailand  
Jongkol Srithom, System Engineering Program, School of Industrial Engineering Institute of Engineering, Suranaree University of Technology, Nakhon Ratchasima Province, Thailand

ID 275  Utilizing the DMAIC Methodology to Drive a Built-In-Quality Changeover Process in a Thermoforming Line for an Automotive Component Manufacturer  
Edward Sontaga Makua, Department of Industrial Engineering, Durban University of Technology, Durban, South Africa  
Mendon Dewa, Lecturer, Durban University of Technology, Durban, South Africa

10:00 – 11:45 am, MONDAY, July 17         Virtual Room 4

Doctoral Dissertation Competition

ID 228  Building an Interoperable, Open, and Patient-Centric Global Architecture for Personal Health Data Management  
Ricardo Silva Ribeiro, Ph.D. student in the Doctoral Programme of the Department of Mechanical & Industrial Engineering, NOVA School of Science and Technology, Caparica, Portugal  
Aneesh Zutshi Assistant Professor, Department of Industrial Engineering and Management at NOVA University Lisbon, Portugal  
UNIDEMI, Department of Mechanical and Industrial Engineering, NOVA School of Science and Technology, Caparica, Portugal  
Laboratório Associado de Sistemas Inteligentes, LASI, Guimarães, Portugal

ID 181  Improved Dynamic Latent Variable Modeling for Process Monitoring and Diagnosis  
Haitian Zhang, PhD Candidate in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada  
Qinqin Zhu, Assistant Professor in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada  
Ali Elkamel, Full Professor in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada

ID 260  Supply Chain Responsiveness: Dimensions, Relationships and Impact on Performance  
Carla Cruz and Luis Miguel D. F. Ferreira, University of Coimbra, CEMMPRE, ARISE, Department of Mechanical Engineering, Polo II  
Coimbra, 3030-788, Portugal

ID 262  The Impact of Logistics Service Provider Integration on Manufacturing Company Competitiveness  
Ana Isabel Bento, Luis Miguel D. F. Ferreira and Gabriela Fernandes, University of Coimbra, CEMMPRE, ARISE, Department of Mechanical Engineering, Polo II, Coimbra, 3030-788, Portugal

ID 411  An Improved strength Pareto with a global adaptive search and selecting algorithm (ISPGAEA)  
Mohamed H. Gadallah and Abdel Rahman Ali M. Ahmed, Mechanical Design & Production Department, Faculty of Engineering, Cairo University, Egypt

July 17, 2023 (Monday) - Session: 12:00 – 2:00 pm

12:00 – 1:45 pm, MONDAY, July 17         Virtual Room 1

Undergraduate Research Competition sponsored by Daikin Applied

ID 6  Application of Bayes’ Theorem in different research aspects  
Hasin Zafir, Islamic University of Technology, Bangladesh

ID 298  Consumer Preferences: Sensory Attributes of Sea Urchin Chips  
Abatayo, Sarah Jane; Armenton, Exchel; Misa, Philbert And Pastor, Lainesie, Cebu Technological University – Main Campus, Department of Industrial Engineering, M.J. Cuenco Ave., Cor. R. Palma Street, Cebu City, Cebu

ID 366  Re-engineering Arnis Sticks Bag for CTU-MC Martial Artists Using Design Thinking Principle  
John Cadogdog, Cebu Technological University-Main Campus, Philippines

ID 332  Waste Management from Papua New Guinea's perspective  
Sandy Stephen, Papua new Guinea University of technology (PNG), Papua New Guinea
12:00 – 1:45 pm, MONDAY, July 17     Virtual Room 2

COVID-19 Analytics Competition

**Session Chairs:** André Carvalho (FCT NOVA) and Tipu Sultan, IEOM

**ID 105** Optimizing the Implementation of Sustainable Green Construction Strategies Post the Covid-19 Pandemic in Jakarta
Yenita, Faculty of Engineering, Universitas Tarumanagara, Letjen S. Parman No. 1 West Jakarta, Indonesia

**ID 223** The adoption of Industry 4.0 in Moroccan industrial companies to overcome the crisis Covid-19
Mephtaha Guennoun, PhD student, Engineering, Systems and Applications Laboratory, ENSA, Fez, Morocco
Fatima Bennouna, Professor, Engineering, Systems and Applications Laboratory, ENSA, Fez, Morocco

**ID 295** Optimizing Short-Term Forecasting of Rice Stock-commercial during the COVID-19 Pandemic using GA-Based Holt-Winters Method
Maricar M. Navarro, Industrial Engineering Department, Technological Institute of the Philippines, Cubao, Quezon City, Philippines
Bryan B. Navarro, Electrical Engineering Department, Technological Institute of the Philippines, Cubao, Quezon City, Philippines
Jennifer L. Camino, Civil Engineering Department, Technological Institute of the Philippines, Cubao Quezon City, Philippines

**ID 235** A Review of Employees Training and Development in Navigating through Pandemic Covid-19: Malaysian Perspective
Ahmed Saleh Ahmed Saif Al-Shameri, Siti Sarah Omar and Sharaf Al-Azam, Faculty of Technology Management and Business, Universiti Tun Hussein Onn Malaysia, Johor, Malaysia
Mahdi Mohammed Abdullah Abkar, Faculty of Civil Engineering and Built Environment, Universiti Tun Hussein Onn Malaysia, Johor, Malaysia
Talaat Hassan Alhaj Ali Alawadhi, Faculty of Technology Management and Business, Universiti Tun Hussein Onn Malaysia, Johor, Malaysia

12:00 – 1:45 pm, MONDAY, July 17     Virtual Room 3

Simulation Competition

**Session Chairs:** Rogério Puga Leal (FCT NOVA) and Tahera Parven, Assistant Editor, IEOM Society

**ID 329** Innovative Students-Based Course Project Methodology for Modeling and Simulation of Industrial Systems
Faris Ashraf, Ahmed Mohsen, Mohamed Salhen and Ahmed Shaban, Mechanical Engineering Department, Faculty of Engineering, Fayoum University, Fayoum 63514, Egypt

**ID 148** A Data-driven Approach for PIUs Tuning in Energy-intensive Industry: Application to Evaporator in Kraft Pulp Mill
Haitian Zhang, PhD Candidate in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada
Mohamed El Koujok, Research Scientist in Energy Efficiency and Technology Department, Canmet ENERGY-NRCAN in Varennes, Qc, Canada
Qinqin Zhu, Assistant Professor in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada
Hakim Ghezzaz, Process Engineer in Energy Efficiency and Technology Department, Canmet ENERGY-NRCAN, Varennes, Qc, Canada
Ali Elkamel, Full Professor in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada

**ID 258** Interlaminar Stresses in Hemp Reinforced Composite Laminates
Som R. Soni, AdTech Systems Research Inc., 1342 North Fairfield Road, Beavercreek, Ohio 45432, USA
Craig Schlutterhofer and Subramaniam I. Sridharan, Agricultural Research and Development Program (ARDP), College of Engineering, Science, Technology and Agriculture, Central State University, 1400 Brush Row Road, Wilberforce, OH 45384, United States

12:00 – 1:45 pm, MONDAY, July 17     Business Management     Virtual Room 4

Session Chair: Kristian Edi Nugroho Soebandrija, Industrial Engineering Department, Bina Nusantara University, Jakarta, Indonesia

**ID 331** Integration of ESG and Financial Descriptors for Investment Portfolio Selection
Hsin-Hui Hung, Department of Business Management, National United University, Miaoli, Taiwan
Yu-Shan Lin, Department of Business Management, National United University, Miaoli, Taiwan
Chu-Ning Liu, Department of Business Management, National United University, Miaoli, Taiwan
Ming-Fu Hsu, Assistant Professor, Department of Business Management, National United University, Miaoli, Taiwan

**ID 178** L’entrepreneuriat: De L’idée À La Réalisation
Fatih Mosregui, EST -Meknès, Morocco

**ID 38** Improving the effectiveness of Enterprise Resource Planning (ERP) system implementation using a hybrid process mining and FMEA framework
Behrouz Mirkanzadeh, M.Sc. of Industrial Engineering, Islamic Azad University, South Tehran Branch, Tehran, Iran
Erfan Hassanreayhi, Assistant Professor, Industrial and System Engineering, Department of Industrial Engineering, Sharif University of Technology Tehran, Iran
Moojan Karnatlsadeh, Ph.D. of Telecommunications Engineering, Erik Jonsson School of Engineering and Computer Science, The University of Texas at Dallas, Texas, USA
Bahador Zandi, M.Sc. of Industrial Engineering, Islamic Azad University, West Tehran Branch, Tehran, Iran

**ID 282** The Role and Benefits of Business Process Simulation in Digital Transformation Process Within Banking Sector- Case of Absa Bank Limited
Mayver Ramogayane, Zamokuhle Pila and Rose Seanego, Design Team: Process Engineering, Absa Bank Limited, Johannesburg, South Africa

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### ID 291 Integration of Engineering, Information Technology and Business vis-à-vis Sustainable Business and Strategy
Khristian Edi Nugroho Soebandrija, Industrial Engineering Department, Faculty of Engineering, Bina Nusantara University, Jakarta, Indonesia

### ID 292 Multidisciplinary Lens of Sustainable Business and Strategy through Sustainable Technology Adoption
Khristian Edi Nugroho Soebandrija, Industrial Engineering Department, Faculty of Engineering, Bina Nusantara University, Jakarta, Indonesia

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**July 17, 2023 (Monday) - Session: 2:00 – 4:00 pm**

#### 2:00 – 4:00 pm, MONDAY, July 17

**Virtual Room 1**

**Human Factors and Ergonomics Competition sponsored by CINTAS**

**Session Chairs:** Rogério Puga Leal (FCT NOVA) and Tahera Parven, Assistant Editor, IEOM Society

**ID 7** A comparison of 3D-based electronic scanning and manual anthropometric measurement for Indonesian’s women: A case study of fashion design
Markus Hartono, Professor of Industrial Engineering, Department of Industrial Engineering, Faculty of Engineering, University of Surabaya, Surabaya, Indonesia
Dian Prianka, Christabel Annora Paramita Parung, Brian Kumiawwan Jaya and Viviany, Department of Product Design, Faculty of Creative Industries University of Surabaya, Indonesia

**ID 177** Analyzing the Benefits of Incorporating Human Factors in Socio-Technical Systems
Mfundo Nkosi, University of Johannesburg, South Africa

**ID 65** Ergonomic Risk Assessment of LPG Hose Handling Process at a Gantry Operation: A Basis for Administrative and Engineering Improvement
Mc Ronel P. Olivario, Dr. James Louie R. Meneses, Ramil Joshua L. Peñamante, Bryan Dave G. Bermundo and Engr. Gervin S. Espinosa, College of Engineering, Manuel S. Enverga University Foundation, Lucena City, Quezon, Philippines

**ID 64** Relationship between Ergonomic Assessment and Physical Discomfort of Workers in the Twining Process

**ID 269** Dynamic Task Allocation for Human-automation Symbiosis with an Application to Medical Product Assembly
Shu Wang, Mualng Song and Yifyun (Cindy) Fei, School of Mechanical Engineering, Georgia Institute of Technology, Atlanta, GA 30332, USA
Dandan (Emily) Zhang, Fellow and Director of TE Connectivity, Shanghai, China

**ID 383** APPLICATION OF PROJECT & OPERATIONS MANAGEMENT METHODOLOGIES TO REAL TIME INFORMATION MANAGEMENT SYSTEM FOR EFFICIENCY IN THE MINERAL SECTOR
Leohla Wits Mining InstituteSouth Africa

**ID 389** A Systematic Review on Applications of Artificial Neural Networks in the Extraction Metallurgy Industry.
Artificial IntelligenceNokubonga GivenZulu University of JohannesburgSouth Africa

**ID 390** Assessment Center QualPosition
Decision Sciences sara AIT BAHOM National school for Applied SciencesMorocco

**ID 391** Incorporating Micro Supply Chain in the Simulation of the Food-Energy-Water Nexus
ManagementMarwen Eikame University of Central FloridaUnited States

**ID 395** An Input-Output-Based Assessment of the Global Food Security Index
Virtual Engineering Management MUNA A AL-ANSARI Qatar UniversityQatar

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**2:00 – 4:00 pm, MONDAY, July 17**

**Virtual Room 2**

**Operations Management**

**ID 398** Investigating the Water Reticulation problem in the Nkangala District Municipality of Mpumalanga Province
Virtual Systems Engineering Motsi Matlakala University of Johannesburg South Africa

**ID 400** Modelling Water Pumping System in the Govan Mbeki Local Municipality
Motsi Matlakala University of Johannesburg South Africa

**ID 412** Lean Six Sigma Black Belt Project- Reduction in Clients/Customers Lost, Improve Quality of Service and Clients Care
Virtual Six Sigma foad Hosseinianhli Amor health Services, Inc. United States

**ID 416** Exploitation of the “Persea Americana” seed for the elaboration of bioplastics. A bibliographical review
Virtual Waste Karol Cabrejos Universidad de Lima Peru

**ID 397** Implementation Of The Value Stream Mapping 4.0 Method In A Warehouse
Virtual Case Studies RACHA BENMIMOUN University Mohamed Premier Morocco

**ID 401** Intelligent Quality Control in Cold Supply Chains
International Hellenic University Greece

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**2:00 – 4:00 pm, MONDAY, July 17**

**Virtual Room 3**

**Lean Six Sigma**

**ID 399** Investigating the Water Reticulation problem in the Nkangala District Municipality of Mpumalanga Province
Virtual Systems Engineering Motsi Matlakala University of Johannesburg South Africa

**ID 400** Modelling Water Pumping System in the Govan Mbeki Local Municipality
Motsi Matlakala University of Johannesburg South Africa

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Virtual Six Sigma foad Hosseinianhli Amor health Services, Inc. United States

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**ID 397** Implementation Of The Value Stream Mapping 4.0 Method In A Warehouse
Virtual Case Studies RACHA BENMIMOUN University Mohamed Premier Morocco

**ID 401** Intelligent Quality Control in Cold Supply Chains
International Hellenic University Greece
### Session Chair:

**ID 313**  - A novel integer programming model for the fixture schedule of Turkish professional soccer league  
Yasin Göçgün, Associate Professor of Industrial Engineering, Department of Industrial Engineering, Istanbul Medipol University, Istanbul, Turkey

**ID 327**  - Assessing the Long-Term Performance of MACD Strategy in the Philippine Stock Market: A 12-Year Review  
Maricar M. Navarro, Industrial Engineering Department, Technological Institute of the Philippines, Cubao, Quezon City, Philippines  
Bryan B. Navarro, Electrical Engineering Department, Technological Institute of the Philippines, Cubao, Quezon City, Philippines

**ID 272**  - Improve the Efficiency of Sample Collection and Analysis in Service Orders Request Using Markov Chains  
María Y. Rivera González, Undergraduate Student, Universidad Ana G. Méndez, Gurabo Campus, Gurabo, Puerto Rico  
Department of Industrial Engineering and Management, Engineering, Design, and Architecture, Gurabo, Puerto Rico  
Juan E. Rosa Serrano, Undergraduate Student, Universidad Ana G. Méndez, Gurabo Campus, Gurabo, Puerto Rico  
Department of Industrial Engineering and Management, Engineering, Design, and Architecture, Gurabo, Puerto Rico  
Yesenia Cruz Cantillo, PhD, MSIE, MECE, Universidad Ana G. Méndez, Gurabo Campus, Gurabo, Puerto Rico  
Department of Industrial Engineering and Management, Engineering, Design, and Architecture, Gurabo, Puerto Rico

**ID 323**  - Pandemic Impact on Residential Electricity Customer Load Profile Clustering  
Maricar M. Navarro, Industrial Engineering Department, Technological Institute of the Philippines, Cubao, Quezon City, Philippines  
Bryan B. Navarro, Electrical Engineering Department, Technological Institute of the Philippines, Cubao, Quezon City, Philippines

**ID 314**  - Tourist Preference Analysis for a Tourism Hub using AHP-TOPSIS  
Nova Mae S. Sipalay, Jurlan E. Acosta and Niezelle L. Fordaliza, Student in the Department of Industrial Engineering, Cebu Technological University-Main Campus, Cebu, Philippines  
Dyonne Bernadine G. Mirasol, Part-Time Professor in the Department of Industrial Engineering, Cebu Technological University-Main Campus, Cebu, Philippines

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**July 17, 2023 (Monday) - Session: 4:00 – 6:00 pm – Virtual Room 1**

**Virtual Keynote Speakers**

4:00 pm  - Virtual Keynote 1 - Dr. Raphael Grzebieta, Emeritus Professor (Road Safety), Transport and Road Safety (TARS) Research Centre, School of Aviation, University of New South Wales, Sydney, Australia

4:40 pm  - Virtual Keynote 2 - Prof. Patrick Dallasega, Associate Professor, Industrial Engineering and Automation, Faculty of Science and Technology, Free University of Bozen-Bolzano, Bozen, Bolzano, Italy

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**July 18, 2023 (Tuesday)**

**July 18, 2023 (Tuesday) - Session: 8:00 – 9:45 am**

**Global Engineering Education**

8:00 am - 8:20 am (Tuesday, July 18)

**ID 175**  - The Role of Co-Curricular Activities in Enhancing the Educational Outcomes of Industrial Engineering Program: A Continuous Improvement Perspective  
Özgür Erol, Istanbul Medipol University, Turkey

8:20 am - 8:40 am (Tuesday, July 18)

8:40 am - 9:00 am (Tuesday, July 18)

9:00 am - 9:20 am (Tuesday, July 18)

9:20 am - 9:40 am (Tuesday, July 18)

Sagit Kedem-Yemini  
Logistics Department  
Sapir Academic College  
Sderot, Israel

**ID 263**  - Gender Equity and diversity in Academia: intersectional analysis of academic staff in Israel via process mining  
Sagit Kedem-Yemini, Logistics Department, Sapir Academic College, Sderot, Israel  
Sigal Nagar-Ron and Tammy Razi, Multi-Disciplinary Studies, Sapir Academic College, Sderot, Israel
8:00 – 9:45 am, TUESDAY, July 18  Onsite Room 2

Data Analytics Panel

Panel Chair
Dr. Hamed Gholami
Asst. Professor of Industrial Engineering
Mines Saint-Étienne
France

Panel Speaker I
Mrs. Jocelyn Ke Yin Lee
Research and Development Engineer
Mines Saint-Étienne
France
Talk Title: Contribution of big data analytics to developing sustainable products

Panel Speaker II
Dr. Mohadese Basirati
Assistant Professor of Industrial Engineering
Mines Saint-Étienne
France
Talk Title: Application of Multi-Criteria Decision-Making Methods for Human Resource Task Scheduling in Multi-Sided Platforms

Panel Speaker III

Panel Speaker IV

8:00 – 9:45 am, TUESDAY, July 18  Onsite Room 3

Doctoral Dissertation Competition

ID 382  A Review of Integration Models for Industry 4.0 And Lean Management
Bongumzeni Mncwango, Department of Industrial Engineering, Durban University of Technology, Durban, South Africa
Kemlall Ramdass, Professor in Industrial Engineering, University of South Africa, Johannesburg, South Africa

ID 303  Big Data Analytics for Financial Decision Making by Small and Medium Scale Enterprises in South Africa
Lawrence Seseni, Faculty of Engineering and the Built Environment, Postgraduate School of Engineering Management, Department of Quality and Operations Management, University of Johannesburg, Auckland Park, South Africa
Charles Mbohwa, Faculty of Engineering and the Built Environment, Postgraduate School of Engineering Management, Full Professor in Department of Quality and Operations Management, University of Johannesburg, Auckland Park, South Africa
Nelson Sizwe Madonsela, Faculty of Engineering and the Built Environment, Postgraduate School of Engineering Management, HOD of Department of Quality and Operations Management, University of Johannesburg, Auckland Park, South Africa

ID 24  Characterization and Prediction of Functional Parameters of Grain Slurry Food Processing Machine Using Response Surface Analysis
Egwuagu Onyekachi Marcel, Department of Mechanical and Production Engineering, Enugu State University of Science and Technology, P.M.B 01660, Enugu State, Nigeria

ID 198  How Digital Transformation is Reshaping Supply Chains: From Networks to Ecosystems
Evans Amoah, David Asamoah, Kwame Owusu Kwateng and John Serbe Marfo, Department of Supply Chain and Information Systems - School of Business, Kwame Nkrumah University of Science and Technology, Kumasi, Ghana
Francis Andoh-Baidoo, Full Professor in the Department of Information Systems, The University of Texas Rio Grande Valley, Robert C. Vackar College of Business and Entrepreneurship, McAllen, Texas, United States

ID 82  A Waste to 3D Printing: the development of additive symbiotic networks
Inês A. Ferreira, PhD Student, Department of Mechanical & Industrial Engineering, NOVA School of Science and Technology, Caparica, Portugal
Helena Carvalho, Associate Professor, Industrial and Management Engineering, UNIDEMI – Department of Mechanical and Industrial Engineering, NOVA School of Science and Technology, 2829-519 Caparica, Portugal

ID 418  Embedding Small-Scale Poultry Producers into Sustainable Supply Chain Management: A South African Perspective
Sebonkile Thaba, Lecturer for Supply Chain Management, Department of Transport and Supply Chain Management, University of Johannesburg, Johannesburg, South Africa
Charles Mbohwa and Nelson Madonsela, Department of Quality and Operations Management, University of Johannesburg, Johannesburg, South Africa
Master’s Thesis Competition

ID 360 Application of Statistical Process Control for Monitoring the Administered Dose in PET/CT Nuclear Medicine Examinations
Joana Carmelo, Research Fellow, Department of Mechanical & Industrial Engineering, NOVA School of Science and Technology, Caparica, Portugal
Ana Sofia Matos, Associate Professor in Industrial Engineering and Management, Department of Mechanical & Industrial Engineering, NOVA School of Science and Technology, Caparica, Portugal
Vanessa de Sousa and Gabriela Cardoso, Hospital Physician, Nuclear Medicine Department, Hospital Garcia de Orta, E.P.E., Almada, Portugal
Ana Isabel Santos, Director of Nuclear Medicine Department, Hospital Garcia de Orta, E.P.E., Almada, Portugal

8:00 – 9:45 am, TUESDAY, July 18
Business Management
Onsite Room 4

Session Chair: ID 72 Behavioral Perspective of Electronic Financial Trading: Development and Future Agenda
Utkarsh Goel, Assistant Professor in the Department of Management Studies, Indian Institute of Information Technology Allahabad, Prayagraj, India
Shailendra Kumar, Associate Professor in the Department of Management Studies, Indian Institute of Information Technology, Allahabad, Prayagraj, India
Sayed Mohammad Ali Hasan, Research Scholar in the Department of Management Studies, Indian Institute of Information Technology Allahabad Prayagraj, India

ID 264 Role of digital leadership in achieving digital readiness through organizational optimization
Syed Muhammad Shariq and Felicita Chromjaková, Faculty of Management and Economics, Department of Industrial Engineering and Information Systems, Tomas Bata University in Zlín, Czech Republic

ID 137 Industrial Productivity Improvement Techniques at Northern Agro Services Ltd: A Case Study
Durjade Roy, PGD Industrial Management, Bangladesh Institute of Management, Bangladesh

ID 1 Landslide Hazard in Chittagong & Chittagong Hill Tracts
Md. Emdadul Hoque and Ahmad Mahir Faysal, IEOM Society International, United States

ID 333 Route optimization in home social care: the case study of Cáritas Diocesana de Setúbal
Mônica Gaboleiro, PhD student in Industrial Engineering, Department of Mechanical and Industrial Engineering (DEMI), NOVA School of Science and Technology, Caparica, Portugal
Maria da Graça Costa, ESCE - Instituto Politécnico de Setúbal, CMAFCIO - Centro de Matemática, Aplicações Fundamentais e Investigação Operacional, Polytechnic Institute of Setúbal (IPS), Setúbal, Portugal
Maria Isabel Gomes, Associate Professor, Department of Mathematics and Center for Mathematics and Applications (Nova Math), NOVA School of Science and Technology, Caparica, Portugal

ID 157 Technology and Sustainable Construction Supply Chains
Nasrah Alarayedh and Ana Lúcia Martins, ISCTE - Instituto Universitário de Lisboa (ISCTE-IUL), Business Research Unit (BRU-IUL), Lisbon, 1649-026, Portugal

ID 385 The Load Curve and Load Duration Curves In Generation Planning and Energy and Resource Efficiency
Moses Jeremiah Barasa Kabeyi, Durban University of Technology, South Africa

8:00 – 9:45 am, TUESDAY, July 18
Sustainability
Virtual Room 5

Session Chair: Ivy Mar J. Ramos, Bulacan State University, City of Malolos, Bulacan, Philippines

ID 96 A Systematic Approach for Achieving Zero-Waste of Pharmaceutical Drug Supply Chain
Gülce Karacaş, Industrial Engineering Department, School of Engineering and Natural Sciences, Istanbul Medipol University, Istanbul, Turkey
Beste Şakar, Industrial Engineering Department, School of Engineering and Natural Sciences, Istanbul Medipol University, Istanbul, Turkey
Hilal Karagöz, Industrial Engineering Department, School of Engineering and Natural Sciences, Istanbul Medipol University, Istanbul, Turkey
Özgür Erol Yeşilsırt, Industrial Engineering Department, School of Engineering and Natural Sciences, Istanbul Medipol University, Istanbul, Turkey

ID 352 Stochastic Cost Modeling for Operator Allocation and Workstation Planning in Manufacturing: Optimizing Resources and Minimizing Costs
Vishad Vyas, PhD Research Scholar at University of Minho - School of Engineering, Braga, Portugal
Paulo Afonso, Assistant Professor in Department of Production and Systems, University of Minho, Braga, Portugal
Lino Costa, Associate Professor in Department of Production and Systems, University of Minho, Braga, Portugal

ID 119 Unrelated Parallel Machine Scheduling for Disposable Medical Face Masks with Machine-Dependent Setup Times, Compatibility, Different Release Times, and Due Dates
Yagmur Selenay Selcuk and Elvin Coban, Department of Industrial Engineering Ozyegin University Istanbul, Turkey

ID 280 Demand-based Street Lights Electrical Consumption Reduction in Industrial Cities Utilizing Internet of Things
Mohammed Alenazi, Prince Sultan University, Saudi Arabia

ID 238 How do Albanian Companies utilize Total Quality Management?
July 18, 2023 (Tuesday) - Session: 10:00 am – 1:00 pm – Onsite Room 1

Keynote Speakers

10:20 Keynote I:
João Paulo Ribeiro
Senior Vice President Operations and Supply Chain, Viston, Portugal

11.00 Keynote II:
Prof. Virgílio Cruz Machado
Director / Dean, Nova School of Science and Technology | FCT NOVA, Universidade NOVA de Lisboa, Caparica, Portugal

11:40 Keynote III:
Dr. Tomohik Sakao
Professor of Sustainable Product/Service Systems, Linköping University, Sweden

12:20 Keynote IV
Vânia Gomes
Director of Quality and Food Safety and Assistant to the production management, Chocolates Excelsior Company, Lisbon, Portugal

1:00 Lunch Break

2:00 pm, Tuesday - Posters

ID 350 Information and Digital Technologies of Industry 4.0 as Enablers of a Sustainable Supply Chain
Lester Pachely Flores, University of Jaén, Jaén, Spain
Juan Manuel Maqueira-Marín, Department of Business Organization, Marketing and Sociology, University of Jaén, Jaén, Spain
José Moyano-Fuentes, Department of Business Organization, Marketing and Sociology, University of Jaén, Jaén, Spain
Diéssica de Oliveira-Dias, Department of Business Organization, Marketing and Sociology, University of Jaén, Jaén, Spain

ID 161 Leveraging Operations Research to Improve Outpatient Chemotherapy Management: A Data-Driven Research
Majed Hadid, HBKU, Qatar

July 18, 2023 (Tuesday) - Session: 2:00 – 3:45 pm

2:00 – 3:45 pm, TUESDAY, July 18
Onsite Room 1
Women in Industry and Academia (WIIA) Panel

2:00 – 3:45 pm, TUESDAY, July 18
Onsite Room 2

Panel Chair

Dr. Susana Duarte
Assistant Professor
Department of Mechanical and Industrial Engineering
NOVA School of Science and Technology
Universidade NOVA de Lisboa
Portugal

Panel Speaker I

Cristina Barros
CEO
SINMETRO Lda
Leiria, Portugal

Panel Speaker II

Dr. Henriqueta Sousa
Faculdade de Ciências e Tecnologia
Researcher, DEMI – Departamento de Engenharia Mecânica e Industrial
Researcher, UNIDEMI – Unidade de Investigação e Desenvolvimento em Engenharia Mecânica e Industrial

Panel Speaker III

Dr. Eng. Carina Pimentel
An Industrial Engineering Assistant Professor
Department of Production and Systems
University of Minho
Portugal

Panel Speaker IV

2:00 – 3:45 pm, TUESDAY
Onsite Room 3

Session Chair:

Undergraduate Student Paper Competition

ID 60 Acoustic Noise Analysis of a 5G Telecom Base Station Design

ID 108 Simulation of the Environmental and Socio-economic Impact from the Lithium Industry within Producing Countries
Carlos D. López, Ma. Fernanda Reyes, Constanza J. Martinez and José D. Morcillo, Ph.D., School of Engineering and Technology, Universidad de Monterrey, Monterrey, Mexico

ID 3 Evaluating the effectiveness on AR filters: The mediating role of technology acceptance, customer satisfaction, loyalty, and behavioral intention
Young Tsz Ting Angela, Au Mei Yan and Luk Kwok To, Department of Industrial and Systems Engineering, Faculty of Engineering, The Hong Kong Polytechnic University, Hung Hom, HKSAR, CHINA

C.K.M. LEE, Associate Professor, Department of Industrial and Systems Engineering, Faculty of Engineering, The Hong Kong Polytechnic University, Hung Hom, HKSAR, China

Undergraduate Research Competition

ID 4 Study of how the experience and behavior of consumers are affected by user experience (UX) design in the online fashion retailing industry
AU Mei Yan, YOUNG Tsz Ting Angela and YEH Mau Wong, Department of Industrial and Systems Engineering, Faculty of Engineering, The Hong Kong Polytechnic University, Hung Hom, HKSAR, CHINA

C.K.M. LEE, Associate Professor, Department of Industrial and Systems Engineering, Faculty of Engineering, The Hong Kong Polytechnic University, Hung Hom, HKSAR, China

ID 106 The role of digital technologies in the development of resilient and sustainable supply chains
Paulo Alexandre Pereira, Full-time Phd student at Iscte Business School, Business Research Unit (BRU-IUL), Iscte - Instituto Universitário de Lisboa Lisboa, Portugal
Researcher at INESC TEC, Porto, Portugal
Ana Lúcia Martins, Associate Professor in Operations Management at Iscte Business School, Integrated Researcher at Business Research Unit (BRU-IUL), Iscte - Instituto Universitário de Lisboa, Lisboa, Portugal
Ricardo Augusto Zimmermann, Senior researcher at INESC TEC, Porto, Portugal

2:00 – 3:45 pm, TUESDAY    Decision Sciences and OR    Onsite Room 4

Session Chair: Ioannis Tampakoudis, University of Macedonia, Thessaloniki, Greece

ID 109  Artificial Intelligence and AHP for EVs Charging Station Selection Problem
Mohammed Ha. Al Gafri, Graduate Student in the Department of Industrial and Systems Engineering, College of Computing and Mathematics King Fahd University of Petroleum and Minerals, Dhahran, Saudi Arabia
Salih O. Duffuaa, Full Professor in the Department Industrial and Systems Engineering, College of Computing and Mathematics, King Fahd University of Petroleum and Minerals, Dhahran, Saudi Arabia
Anas Al-Sayed Al-Ghaza, Chairman of the Department Industrial and Systems Engineering, College of Computing and Mathematics, King Fahd University of Petroleum and Minerals, Dhahran, Saudi Arabia

ID 184  Feasibility analysis considering business friendly policies and factors: An Effective Approach
Ali AlArjani, Department of Mechanical and Industrial Engineering, Prince Sattam Bin Abdulaziz University, AlKharij 11942, Saudi Arabia

ID 277  TOPSIS Method for Selection of the Best Stent Material for Damaged Blood Vessles
Mohammed A. Almomani and Abd Al Azeem M. Melhem, Industrial Engineering Department, Jordan University of Science and Technology P.O. Box 3030, Irbid 2211, Jordan

ID 117  Collaborative Product Development Process with Technology Uncertainty
Conan Mukherjee and Peeyush Mehta, Indian Institute of Management Calcutta, Kolkata, India

ID 110  Supply Chain Modelling and Production Planning: A Case Study in The Phosphate Industry
Ibtissam GUISOU, Agnes GORGE, Nizar EL HACEMI and Michel FENDER, Africa Business School, Mohammed VI Polytechnique university Rabat, Morocco

ID 124  Two-Dimensional Cutting Problem: Application of Heuristics to Troubleshooting in the Textile Sector
António Teixeira, Diogo Figueiredo and Marco Gonçalves, Master Student in Industrial Engineering and Management, Aveiro University Aveiro, Portugal
Ana Moura, Professor in Industrial Engineering and Management, DEGEIT/GOVCOPP, Aveiro, Portugal

ID 214  Examining the effect of ESG controversies score on mutual fund performance during the COVID-19 pandemic
Ioannis Tampakoudis, Associate Professor, Department of Business Administration, University of Macedonia, 156 Egnatia Street, GR-546 36 Thessaloniki, Greece
Nikolaos Kiosses, PhD in Finance, Department of Accounting and Finance, University of Macedonia, 156 Egnatia Street, GR-546 36 Thessaloniki, Greece
Konstantinos Petridis, PhD candidate, Department of Business Administration, University of Macedonia, 156 Egnatia Street, GR-546 36, Thessaloniki, Greece

ID 386  Solar Energy as a Sustainable Energy Resource for Grid Power Energy and Resource Efficiency
Moses Jeremiah Barasa Kabeyi, Durban University of Technology, South Africa

2:00 – 3:45 pm, TUESDAY, July 18    Engineering Systems    Virtual Room 5

Session Chair:

ID 55  Distribution Function Similarity of Commercial Drivers and their Willingness to Take Examinations and Training Courses (Case Study: Iran)
Abbas Mahmoudabadi, Director of Master Program in Industrial Engineering, Department of Industrial Engineering, MehrAstan University, Guilan, Iran
Fateme Pourhossein Ghazimahalleh, Graduated Student, Department of Information & Commerce Technology, MehrAstan University, Guilan, Iran

ID 279  Improvement Proposal Using Postural Ergonomics and Engineering Design in An Educational Environment: Case Study
Rafael Chavez, Professor in the Department of Industrial Engineering & Architecture, Universidad de Lima, Lima, Peru
Shirel Pardo, Industrial Engineering Student, Universidad de Lima, Lima, Peru
Maria Lucia Pérez, An Industrial Engineering Student, Universidad de Lima, Lima, Peru

ID 32  Entrepreneurial Ecosystem: Current Status and Developments
Eren Ozgen, College of Business, Florida State University, Panama City, Florida 32405-1099, USA

ID 77  Cable Routing Optimization for Floating Offshore Wind Farms Integrated with Offshore Oil and Gas Platforms Considering Wind Scenarios
Rongsen Jina and Xiaoqiang Caia, The Chinese University of Hong Kong (ShenZhen), PR, China

ID 203  Enhancing the Economic Situation Through the Reuse of Coal Fly Ash (CFA)
Lesetja Justice and Boshomane, Consulting Engineering Firm, South Africa

ID 120  Analyzing Efficiency and Quality of Home Healthcare Services Based on Smart Technology and Sustainable Strategy Applications
Yagmur Selcan Selcuk and Elvin Coban, Department of Industrial Engineering Ozyegin University Istanbul, Turkey
July 18, 2023 (Tuesday) - Session: 4:00 – 5:45 pm

4:00 – 7:00 pm, TUESDAY, July 18

Onsite Room 1

**Six Sigma Certification Workshop**

Speaker: Dr. Ahad Ali, LTU, MI

4:00 – 5:45 pm, TUESDAY, July 18

Onsite Room 2

**Global Supply Chain and Logistics Panel**

Panel Chair

António Pita
Transportation and Supply Chain Manager and Consultant
Portugal

Panel Co-Chair

Dr. Helena Carvalho
Associate Professor
Department of Mechanical and Industrial Engineering
NOVA School of Science and Technology
NOVA University Lisbon
Caparica, PORTUGAL

Panel Speaker I

Dr. Vitor R. Caldeirinha
Researcher
ESCE, Instituto Polytechnic of Setúbal, Portugal
ENIDH, Oeiras, Portugal

Panel Speaker II

Tarik SAIKOUK Ph.D, HDR (Habil)
Associate Professor of Supply Chain Management
Excelia Business School in La Rochelle
Director of research dissertations in the BBA International program
La Rochelle, France

Panel Speaker III

Inês A. Ferreira
Recent Graduate – Doctoral Program of Industrial Engineering
NOVA School of Science and Technology
Invited Assistant Professor at NOVA School of Science and Technology
Invited Assistant Professor at ISEG (Lisbon School of Economics & Management)
Portugal

Panel Speaker IV

4:00 – 7:00 pm, TUESDAY

Onsite Room 3

**Graduate Student Paper Competition**

ID 98  From Concept to Industry: Implementation of a Capability Roadmap and Strategy Development Towards Quality 4.0

Ana Rita Dias, School of Engineering, ALGORITMI Research Centre/LASI, University of Minho, Braga, Portugal

André M. Carvalho, Assistant Professor, NOVA School of Science and Technology, NOVA University Lisbon, Caparica, Portugal

Pedro Domingues, Principal Researcher, School of Engineering, ALGORITMI Research Centre /LASI, University of Minho, Braga, Portugal

Paulo Sampaio, Associate Professor with Habilitation, School of Engineering, ALGORITMI Research Centre /LASI, University of Minho, Braga, Portugal
Lean Six Sigma Competition

ID 180  Reducing Mobile Phone Repair Cycle Time at A Telecommunications Company Using Lean Six Sigma
Catarina Carvalho, Master’s Student in Management of Services and Technology, Iscte – Instituto Universitário de Lisboa, Lisbon, Portugal
Jamison V. Kovach, PMI Houston Endowed Professor in Project Management, University of Houston, Houston, TX, USA
Sofia Kalakou, Business Research Unit (BRU-ISCTE), Iscte – Instituto Universitário de Lisboa, Lisbon, Portugal

ID 417  Accident Reduction and Quality Improvement of Bangladesh Ready Made Garments Industry using Lean
Rubana Ahmed, Roshna Ahmed Shipa and Md Amir Uddin, IEM Dhaka Operations Team, Dhaka, Bangladesh
Ahad Ali, A. Leon Linton Department of Mechanical, Robotics and Industrial Engineering, Lawrence Tech University, Southfield, Michigan, USA

Supply Chain and Logistics Competition

ID 56  A Vendor Managed Inventory Model for a Three-Echelon Supply Chain to Eliminate Demand Uncertainty in The Upstream Echelons
Hamed Tayebi and Majid Khalili, Department of Industrial Engineering, Karaj Branch, Islamic Azad University, Karaj, Iran

ID 100  Budget Allocation for Humanitarian Logistics: A Data-Driven Approach
Hongzhang Yang and Lei Xu, Georgia Tech Shenzhen Institute, Tianjin University, Shenzhen, China
Adam Ng Tszan Sheng, National University of Singapore, Singapore
Xiaojiang Cai, The Chinese University of Hong Kong, Shenzhen, Shenzhen, China

ID 381  Evaluating the Efficiency of a Procurement Process at An Institution of Higher Learning
Bongumenzl Mncwango, Department of Industrial Engineering, Durban University of Technology, Durban, South Africa
Kemllal Ramdass, Professor in Industrial Engineering, University of South Africa, Johannesburg, South Africa

ID 197  Process improvement for the manufacture of excavator bucket for a construction equipment manufacturer
M. Mdletshe, Department of Industrial Engineering, Durban University of Technology, South Africa

4:00 – 7:00 pm, TUESDAY  Supply Chain Management  Onsite Room 4
Session Chair: Dennis Chapman, Coventry University, United Kingdom

ID 353  Assessing Supplier Suitability for Leagile Supply Chains: A Multi-Criteria Decision-Making Approach to Enhance Leanness and Agility
Gülçin Büyüközkan, Professor, Department of Industrial Engineering, Galatasaray University, Ortaköy, Istanbul, Turkey
Deniz Uztürk, Department of Management, Business Research Center, Galatasaray University, Ortaköy, Istanbul, Turkey

ID 37  Port 4.0: Integrating Advanced Technologies to Transform Port Operations
Abdelghani Benayoune, Head of Research and Graduate Studies – IMCO, Professor in the Department of Logistics Management, National University of Science and Technology, IMCO, Muscat, Oman

ID 230  Recent Developments from the Use of Social Network Analysis in Supply Chain Management
Ana Isabel Bento, Carla Cruz, Gabriela Fernandes and Luis Miguel Ferreira, University of Coimbra, CEMMPRE, ARISE, Department of Mechanical Engineering, Polo II, Coimbra, 3030-788, Portugal

ID 59  The Role of Supply Management for Sales and Operations Planning During the Covid-19 Pandemic
Martin Lockstrom and Xi'an Jiaotong, Liverpool University, China

Onu Peter and Charles Mbohwa, Department of Quality and Operations Management, Faculty of Engineering and the Built Environment, University of Johannesburg, P. O. Box 524, Johannesburg, South Africa

ID 288  Exploring Deep Learning Approaches to Improve Traffic Flow Management and Prediction
Onu Peter and Charles Mbohwa, Department of Quality and Operations Management, Faculty of Engineering and the Built Environment, University of Johannesburg, P. O. Box 524, Johannesburg, South Africa

ID 289  The Effectiveness of Smart Transportation Systems in emerging economies: A Case of South Africa
Lawrence Seseni, Department of Business Management, School of Management, College of Business Management, University of Johannesburg Auckland Park, Johannesburg, South Africa
Sebonkile Cynthia Thaba, Department of Transport and Supply Chain Management, School of Management, College of Business Management University of Johannesburg, Auckland Park, Johannesburg, South Africa
Charles Mbohwa, Department of Quality and Operations Management, Faculty of Engineering and Built Environment, University of Johannesburg Auckland Park, Johannesburg, South Africa

4:00 – 5:45pm, TUESDAY  Engineering Management  Virtual Room 5
Session Chair: Thanh Van Luu, Tomas Bata University in Zlin, Czech Republic

ID 322  Forecasting of ISO 9001 and ISO 14001 Certifications in Bangladesh Through ARIMA Model
Faria Haque Pushpo and Md. Kutub Uddin, Department of Mechanical Engineering, Khulna University of Engineering and Technology (KUET), Khulna, Bangladesh

ID 199  Lean for Sustainability: A Focus on The Preventive Maintenance Process for Construction Equipment
Mohammed Masoud, Abdulra Al-Mohannadi and Batti Al-Naemi, Mechanical and Industrial Engineering Department, College of Engineering, Qatar University, Doha, Qatar

ID 95  Quality 4.0 Trends and Application: A Systematic Literature Review
B.B.S Makhanya, J.H.C Pretorius and H. Nel, Postgraduate School of Engineering Management, Faculty of Engineering and Built Environment University of Johannesburg, Johannesburg, Gauteng, South Africa

ID 364  Quality Control System Applied in Libyan Cement Industry
Ashraf Elalam, School of Applied Sciences and Engineering Department of Mechanical, Industrial Engineering Division of Production Engineering The Libyan Academy - Tripoli

ID 153  Early Detection of Alzheimer’s Disease through Protein Accumulation analyzed in Medical Imaging: A Review
George Pappas, LTU, United States

ID 196  A Typology of Engaging, Gainful (EG) Leadership: Authentic Transformational, Proactive, and Inspirational Causal Factors and Predictors
Wallace Burns, American Military University, United States

ID 36  An Optimization Model for a Retail Distribution Supply Chain Network Design – A Case Study
Thanh Van Luu, Ph.D. Student in the Faculty of Management and Economics, Tomas Bata University in Zlin, Czech Republic
Felicita Chromjaková, Full Professor in the Faculty of Management and Economics, Tomas Bata University in Zlin, Czech Republic

July 19, 2023 (Wednesday)

Global Industry Solutions

8:00 – 9:40 am, WEDNESDAY, July 19 - Session: 8:00 – 9:30 am  Onsite Room 1

2:00 pm – 2:20 pm (Wednesday, July 19)
Carlos Guilherme Frias
Innovation Digital Transformation Leader & Product Owner
Millennium bcp
Lisboa, Portugal

2:20 pm – 2:40 pm (Wednesday, July 19)
Carla Rebelo
Global Head of Permanent Recruitment, SVP at Adecco
Executive Board Member, Swiss-Portuguese Chamber of Commerce and Industry
Advisory Board Member, Iscte Junior Consulting
Lisbon, Portugal

2:40 pm – 3:00 pm (Wednesday, July 19)
Pedro Paz
Project Manager and Process Optimization – Digital Transformation
The Navigator Company
Lisboa, Lisbon, Portugal

3:00 pm – 3:20 pm (Wednesday, July 19)
3:20 pm – 3:40 pm (Wednesday, July 19)
3:40 pm – 4:00 pm (Wednesday, July 19)

Pedro Alexandre Marques
L&D Manager, Hovione
Assistant Professor, Universidade Lusófona de Humanidades e Tecnologias
Lisbon, Portugal

8:00 – 9:40 am, WEDNESDAY, July 19 - Session: 8:00 – 9:30 am  Onsite Room 2
Operations Excellence Panel

Panel Chair
Amanda Breeden, MA, MA
Board Member and Director of Communications, Colorado Lean Network
Sr. Director, Office of Research, Denver Health & Hospital Authority

Panel Speaker I
Retired U.S. Naval Aviator
CEO of Process Whisperer® Consultants LLC, Greeneville, Tennessee, USA
ASQ certified Six Sigma Black Belt and A PMI certified PMP®

Panel Speaker II
Dr. Tony Prensa, PhD, MBA, PMP, CB-PMO, CCP, ITIL, 6σ
Chief Executive Officer & Founder
TP Global Business Consulting, LLC
Orlando, Florida, USA

Panel Speaker III
Luis Gonçalves, MBA
Head of OpEx at Recipharm (Site Lisbon)
Human Change Management Expert
Lisbon, Portugal

Panel Speaker IV
Eduardo Sousa
Operations Excellence
Galp
Lisbon, Portugal

8:00 – 9:45 am, WEDNESDAY, July 19
Session Chair:

ID 294 A Statistical Analysis and Modeling of the Disruptions of the Digital Revolution and its Impacts on the Evolution of Industry 4.0 and Agile Firms
Mohammad D. AL-Tahat, Industrial Engineering Department, School of Engineering, The University of Jordan, Amman 11942 Jordan

ID 53 An Industry 4.0 maturity and readiness for Condition-based maintenance in O&G companies: a Delphi study-based approach for development and validation
Kapila Liyanage, Senior Lecturer in Engineering Management, College of Science and Engineering, University of Derby, Derby, UK
Onyeme Chinedu, Senior Lecturer in Engineering Management, College of Science and Engineering, University of Derby, Derby, UK

ID 158 Applications of Industry 4.0 in Supply Chain Management: A Systematic Literature Review
Arvin Shadravan and Hamid R. Parsaei, Wm Michael Barnes ‘64 Department of Industrial & Systems Engineering, Texas A&M University, College Station, Texas, USA

ID 80 Assessing Industry 4.0 Competencies among Engineering Graduates and Industry Practitioners in Morocco: An Empirical Study
Fatima Ezahra Touriki, LMPEQ, Ecole Nationale des Sciences Appliquées de Safi, Cadi Ayyad University, Marrakech, Morocco
Amine Belhadi, Rabat Business School, International University of Rabat, Morocco

ID 174 Bridging the Digital Divide: “Improving information, communication, and technology (ICT) in Zimbabwe to Spur Economic Development.”
Hagreaves Kumba, Master of Industry Engineering Student, Faculty of Engineering and The Built Environment, Department of Industrial Engineering Durban University of Technology, Durban, South Africa
Oludolapo Akanni Olanrewaju, Head of Department and Senior Lecturer, Faculty of Engineering and The Built Environment, Department of Industrial Engineering, Durban University of Technology, Durban, South Africa

ID 210 Impact of Quality 4.0 on production performance
Rabii LATRACH, Advanced Systems Engineering (ISA), National School of Applied Sciences university campus, B.P 241, Kenitra - Morocco
Driss SERROU, Higher Institute of Transport and Logistics, Rue Capitaine Vuillanier - Route de Rabat Quartier Ain Sebaa, Casablanca-MOROCCO
Oussama BOUZAOUI, Advanced Systems Engineering (ISA), National School of Applied Sciences university campus, B.P 241, Kenitra - Morocco
LAGRAT Ismaïl, Advanced Systems Engineering (ISA), National School of Applied Sciences university campus, B.P 241, Kenitra - Morocco

ID 267 Industry 4.0 and Its Importance in Statistical Process Control
Francisco Levi de Oliveira Merlo, Researcher in the Department of Mechanical & Industrial Engineering, NOVA School of Science and Technology Caparica, Portugal
Ana Sofia Leonardo Vilela de Matos, Associate Professor in the Department of Mechanical & Industrial Engineering, NOVA School of Science and Technology, Caparica, Portugal
8:00 – 9:45 am, WEDNESDAY, July 19  
**Sustainability and Manufacturing**  
Onsite Room 4

**Session Chair:** Yiyo Kuo, Ming Chi University of Technology, New Taipei City, Taiwan

**ID 265**  
Drivers and Barriers for Sustainable and Efficient Biomass Valorization Processes  
Prabalta Rajal, PhD Candidate at University of Aveiro, Department of Economics, Management, Industrial Engineering and Tourism (DEGEIT), 3810-193 Aveiro, Portugal  
Helena Carvalho, Associate Professor at the Department of Mechanical and Industrial Engineering UNIDEMI, NOVA School of Science and Technology, NOVA University Lisbon, 2829-516 Caparica, Portugal  
Laboratório Associado de Sistemas Inteligentes, LASI, 4800-058 Guimarães, Portugal  
João Matias, Full Professor at the Department of Economics, Management, Industrial Engineering and Tourism University of Aveiro, 3810-193 Aveiro, Portugal  
GOVCOPP R&D Center, University of Aveiro, 3810-193 Aveiro, Portugal  
Susana Garrido, Associate Professor at the Faculty of Economics at the University of Coimbra, CeBER R&D Center, 3004-512 Coimbra, Portugal  
Dias da Silva 165, 3004-512 Coimbra, Portugal  
Carina Pimentel, Assistant Professor at University of Minho, Production and Systems Department and Algoritmi Research Unit, 4800 - 058 Guimarães, Portugal

**ID 320**  
Overcoming ‘Jevons paradox’ in the circular economy: Is blockchain a threat or solution to climate change?  
Dennis Chapman and Han Zhang, Coventry University, United Kingdom

**ID 285**  
Smart Cities as a Vehicle to Addressing Sustainable Development Goals in South Africa  
Lawrence Seseni, Department of Business Management, School of Management, College of Business Management, University of Johannesburg  
Auckland Park, Johannesburg, South Africa  
Sebonkile Cynthia Thaba, Department of Supply and Transport Chain Management, School of Management, College of Business Management, University of Johannesburg, Auckland Park, Johannesburg, South Africa  
Charles Mbohwa, Department of Quality and Operations Management, Faculty of Engineering and Built Environment, University of Johannesburg  
Auckland Park, Johannesburg, South Africa

**ID 182**  
Sustainable Urban Development: A sustainability study of the Dhaka megacity  
Kamal and Md Karib Uddin, CEO and Managing Director, Al-Kabid Steel King and Furniture Ltd., Bangladesh  
Khan Mohammad Elias, Sentence Planning Officer, GIZ Bangladesh, Dhaka, Bangladesh

**ID 42**  
Art Supply Chain and The Economic Sustainability of Contemporary Artists  
Zeynep Tosun and Fikret Korhan Turan, Department of Industrial Engineering, Altinbas University, Istanbul, Türkiye

**ID 142**  
Sensor-Assisted Sustainable Quality Improvement  
Ahmet Anıl Kaya, Industrial Engineering Department, School of Engineering and Natural Sciences, Istanbul Medipol University, Istanbul, Turkey  
Yusuf Eren Kılıç, Industrial Engineering Department, School of Engineering and Natural Sciences, Istanbul Medipol University, Istanbul, Turkey  
ÖZgür Erol-Yeşilir, Industrial Engineering Department, School of Engineering and Natural Sciences, Istanbul Medipol University, Istanbul, Turkey

**ID 35**  
Where is Greenness Made in Product Life Cycle? A Multiperspective Literature Review and Framework for Future Research  
Linda L. ZHANG, Full Professor of Operations Management, IESEG School of Management, Univ. Lille, CNRS, UMR 9221 - LEM - Lille Economie Management, F-59000 Lille, France  
Shuang MA, Assistant Professor, School of Economics and Management, University of Science & Technology Beijing, Beijing 100083, China

**ID 146**  
CSR performance measurement for manufacturing SMEs  
Florentine Esther Mahout Kamte, Anissa Frini, Philippe Kabore and Mehdi Adda, Management science department, University of Québec at Rimouski, Canada

**ID 29**  
A Case Study of Inventory Classification for a Plastic Pallet Manufacturing Company  
Yiyo Kuo and Hao-Chen Jiang, Department of Industrial Engineering and Management, Ming Chi University of Technology, New Taipei City, Taiwan

8:00 – 9:45 am, WEDNESDAY, July 19  
**Operations Research and IoT**  
Virtual Room 5

**Session Chair:** Jau-Chuan Ke, National Taichung Institute of Technology, Taichung, Taiwan

**ID 207**  
Application of Quantum Machine Learning Algorithms for Metal Extraction Process Optimisation  
M. J. MVITÀ, N. G. Zulu, Department of Metallurgy, School of Mining, Metallurgy and Chemical Engineering, Faculty of Engineering and the Built Environment, University of Johannesburg, Doornfontein Campus, 55 Beit St, Johannesburg 2028, South Africa  
Mineral Processing and Technology Research Centre  
B. Thethwayo, Senior Lecturer, Department of Metallurgy, School of Mining, Metallurgy and Chemical Engineering, Faculty of Engineering and the Built Environment, University of Johannesburg, Doornfontein Campus, 55 Beit St, Johannesburg 2028, South Africa  
S. Makhmisa, Institute for Intelligent Systems, University of Johannesburg, Johannesburg 2006, South Africa  
National Institute for Theoretical and Computational Sciences, Gauteng 2006, South Africa

**ID 239**  
Bibliometric and Narrative Review Analysis of Additive Manufacturing’s Impact on Supply Chain Resilience  
Mohamed Amjath, Division of Engineering Management and Decision Sciences, College of Science and Engineering, Hamad Bin Khalifa University, Doha, Qatar  
Laoucine Kerbache, Professor, Division of Engineering Management and Decision Sciences, College of Science and Engineering, Hamad Bin Khalifa University, Doha, Qatar; and HEC Paris
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<th>ID</th>
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<td>63</td>
<td>Remote Fault Diagnosis System based on the Pattern Recognition and Cloud</td>
<td>Amr Mohamed Ali and Yasser Shaban, Department of Mechanical Design Engineering Faculty of Engineering, Helwan University, Cairo, Egypt</td>
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<td>328</td>
<td>Assessing the Factors Influencing Internet of Things Adoption in the Freight Transport and Logistics Industry</td>
<td>Binay Kumar Rajak and M Vimala Rani, Vinod Gupta School of Management, Indian Institute of Technology Kharagpur, West Bengal, India, Amit Upadhyay, Department of Management Studies, Indian Institute of Technology Roorkee, Uttarakhand, India, Swagato Chatterjee, School of Business and Management, Queen Mary University of London, London, UK</td>
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<td>209</td>
<td>IoT (Internet of Things) in Service Sector</td>
<td>Goknur Arzu Akyuz, Associate Professor in Logistics Management Department, Head of Logistics Management Department, University of Turkish Aeronautical Association, Ankara, Turkey, Dursun Balkan, Associate Professor in Industrial Engineering Department, University of Turkish Aeronautical Association, Ankara, Turkey</td>
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<td>356</td>
<td>Role of IOT in Improving Quality in Manufacturing</td>
<td>Hussam Ali AOthman, Assistant Professor of Industrial Engineering, College of Engineering and Technology, American University of the Middle East, Kuwait, Nagendra N. Nagarur, Christopher M Greene and Mohammad T. Khasawneh, Systems Science and Industrial Engineering Department, State University of New York at Binghamton, Binghamton, NY 13902, USA</td>
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<td>66</td>
<td>Machine Learning (ML) in Logistics and Supply Chain Management (SCM)</td>
<td>Duygu Aghazadeh, Lecturer in the Department of Logistics Management, University of Turkish Aeronautical Association, Ankara, Turkey, Goknur Arzu Akyuz, Associate Professor in the Department of Logistics Management, Head of Department of Logistics Management, University of Turkish Aeronautical Association, Ankara, Turkey</td>
</tr>
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<td>286</td>
<td>Unreliable queueing system with working vacation interruption and imperfect coverage under preemptive priority service</td>
<td>Jau-Chuan Ke, Professor in the Department of Applied Statistics, National Taichung Institute of Technology, Taichung 40401, Taiwan, Fu-Min Chang, Professor in the Department of Finance, Chaoyang University of Technology, Taichung 413, Taiwan, Hsin-I Huang, Associate Professor in the Department of Computer Science and Information Engineering, National Taichung Institute of Technology Taichung 40401, Taiwan</td>
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**July 19, 2023 (Wednesday) - Session: 10:00 am – 1:00 pm**

**Keynote Speakers**

- **10:20 Keynote V:**
  - António Novais
  - Managing Director, Palmetal / Thyssenkrupp Portugal, Portugal

- **11.00 Keynote VI:**
  - Dr. João Matias
  - Professor, Universidade de Aveiro, Portugal

- **11:40 Keynote VII:**
  - Dr. Luís Ferreira
  - Professor, Universidade Coimbra, Portugal

- **12:20 Keynote VIII:**
  - Dr. Ana Paula Póvoa
  - Professor, Técnico / Universidade de Lisboa, Portugal

1:00 Lunch Break

**July 19, 2023 (Wednesday) - Session: 2:00 – 3:45 pm**
2:00 – 3:45, WEDNESDAY, July 19

**TOYOTA KATA Workshop**

The Secret Sauce for Toyota Production System

Retired U.S. Naval Aviator  
CEO of Process Whisperer® Consultants LLC, Greeneville, Tennessee, USA  
ASQ certified Six Sigma Black Belt and A PMI certified PMP®

**Sustainability Panel**

Panel Chair  
Professor Linda Zhang  
Full Professor of Operations Management  
Department of Management  
IESEG School of Management  
Paris, France

Panel Speaker I  
Dr. Petri Helo  
Professor of Industrial Management, Logistics Systems  
Head of Networked Value Systems Research Group  
School of Technology and Innovations  
University of Vaasa, Finland

Talk Title: Visibility of GHG emissions in supply chains

Panel Speaker II  
Dr. Charles Mbohwa  
Stade, Lower Saxony, Germany  
Professor Extraordinaire at the Tshwane University of Technology in South Africa  
Past Professor and Executive Dean, University of Johannesburg, South Africa  
Past Pro-Vice Chancellor Strategic Partnerships and Industrialisation, University of Zimbabwe

Panel Speaker III  
Prof. Laoucine Kerbache  
Chair of Division of Engineering Management and Decision Sciences  
College of Science and Engineering  
Hamad Bin Khalifa University  
Education City, Qatar Foundation  
P.O. Box. 34110. Doha, Qatar

Panel Speaker IV  
Dr. Adel Elomri  
Division of Engineering Management and Decision Sciences  
College of Science and Engineering  
Hamad Bin Khalifa University  
Education City, Qatar Foundation  
P.O. Box. 34110. Doha, Qatar

Bio:

2:00 – 3:45, WEDNESDAY, July 19

**Industry 4.0**

Session Chair:

**ID 76**  
Industry 4.0 and Quality Management Systems: Relationships, Complications and Opportunities  
Ali Bastas, Assistant Professor in Industrial Engineering, Department of Industrial Engineering, Eastern Mediterranean University, 99628, Famagusta, North Cyprus via Mersin 10, Turkey

**ID 145**  
Industry 4.0 between what it is and how it is perceived by the SMEs  
Ozias Freddy Metohoue, Said Echchakoui and Anissa Frini, Management science department, University of Québec at Rimouski, Canada

**ID 58**  
Robust Supply Chain Design for Highly-Customized Manufacturing
Masoumeh Kazemi Zanjani, Associate Professor, Department of Mechanical, Industrial & Aerospace Engineering, Concordia University, Montreal, Canada
Hoora Katoozian, PhD Candidate, Department of Mechanical, Industrial & Aerospace Engineering, Concordia University, Montreal, Canada

**ID 87  Sustainability of Digital Transformation**
Jiri Tupa, Vice-Dean at FEE and COO Research and Innovation Center for Electrical Engineering, Assistant Professor in the Department of Material and Technologies, University of West Bohemia, Pilsen, Czech Republic

**ID 61  The Impact of Industry 4.0 on Productivity Growth of the Brick Construction Industry in South Africa**
Lucky Makhubedu, University of Johannesburg, South Africa

**ID 324  Use of Industry 4.0 tools in WIP (Work in Progress) stock management: A Case Study of the Automotive Industry**
Taraa Chaymae and Ezzine Latifa, Research Team: Research and Development in Science & Engineering, ENSAM School, Moulay Ismail University, P.O. Box 15290, Al Mansour, Meknes 50000, Morocco

2:00 – 3:45, WEDNESDAY, July 19

**Lean Six Sigma**

**Session Chair:** Han Zhang, Coventry University, United Kingdom

**ID 155  The development of a Lean implementation Roadmap for the mining Sector**
Belinda N. Twite and Oludolapo Akanni Olanrewaju, Department of Industrial Engineering, Faculty of Engineering and the Built Environment, Durban university of Technology, Durban, South Africa

**ID 194  The development of a Lean implementation Roadmap for the mining Sector**
Belinda N. Twite and Oludolapo Akanni Olanrewaju, Department of Industrial Engineering, Faculty of Engineering and the Built Environment, Durban university of Technology, Durban, South Africa

**ID 81  Using Lean Practices to Overcome Challenges with Improving Warehouse Operations**
Ana Branco, Master’s Student in Management of Services and Technology, Instituto Universitário de Lisboa (ISCTE-IUL), Lisbon, Portugal
Jamison V. Kovach, PMI Houston Endowed Professor in Project Management, University of Houston, Houston, TX, USA
Ana Luísa Martins, Business Research Unit (BRU-ISCTE), Iscte – Instituto Universitário de Lisboa, Lisbon, Portugal

2:00 – 3:45, WEDNESDAY, July 19

**Industrial Management**

**Virtual Room 5**

**Session Chair:**

**ID 384  Wind Energy in Sustainable Power Generation and Supply**
Moses Jeremiah Barasa Kabeyi, Durban University of Technology, South Africa
ID 304  Supply Chain Risk Assessment: Literature review and network analysis
Imane Elmouden, Department of research, industrial management & innovation, -Faculty of science and technology-, University Hassan First, Settat, Morocco
Bouchra Lotfi, Full Professor of Industrial Management and Change Management, -University Hassan First-, Settat, Morocco

ID 231  Proposed improvement plan with Lean Manufacturing to increase Productivity in a SME in the textile sector in Peru
Edgard Calsin and Luis Dueñas, University of Lima, Industrial Engineering Career, Lima, Perú
José Antonio Taquía Gutiérrez, University of Lima, Scientific Research Institute, Industrial Engineering Career, Lima, Perú

ID 69  Choice of Alternative Facilities by Factor Analysis
Dr. Hakan Butuner, Assoc. Prof., TED University, Turkey

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### July 19, 2023 (Wednesday) - Session: 4:00 – 5:45 pm

#### Onsite Room 1

**TOYOTA KATA Workshop**

*The Secret Sauce for Toyota Production System*

Retired U.S. Naval Aviator
CEO of Process Whisperer® Consultants LLC, Greeneville, Tennessee, USA
ASQ certified Six Sigma Black Belt and A PMI certified PMP®

#### Onsite Room 2

**Global Engineering Education Panel**

Panel Chair
Assoc. Prof. Jiri Tupa, PhD.
Vice-dean for Strategy and Development
COO of Research and Innovation center for Electrical Engineering
Faculty of Electrical Engineering | RICE
University of West Bohemia
Univerzitni 26, 301 00
Plsén, Czech Republic

Panel Speaker I
Professor Min Xie
Chair Professor of Industrial Engineering
Department of Systems Engineering
City University of Hong Kong
Hong Kong SAR, China

Panel Speaker II
Isabel L. Nunes
Department of Mechanical and Industrial Engineering
NOVA School of Sciences and Technology (FCT NOVA)
NOVA University Lisbon (NOVA)
Campus de Caparica
Caparica | Portugal

Panel Speaker III
Panel Speaker IV

#### Onsite Room 3

**Modeling and Simulation**

**Session Chair:**

ID 68  Approximating Markov Chains via Weak Perturbation Theory
Badredine Issaadi, Laboratoire LITAN, École supérieure en Sciences et Technologie de l’Informatique et du Numérique, RN 75, Amizour 06300, Bejaia, Algérie

ID 78  Perturbation Bounds for the Stationary Distribution of the Main Multiserver Retrial Queueing System
Nabil Ait Yala, Faculté des Sciences et Sciences Appliquées, University of Bouira, Bouira, Algeria
Badredine Issaadi, Ecole Supérieure en Sciences et Technologies de l’Informatique et du Numérique, Campus Amizour, Bejaia, Algeria
ID 125  An Improved Autoencoder with Dynamic Hidden Layer for Anomaly Detection Monitoring
Haitian Zhang, PhD Candidate in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada
Qinqin Zhu, Assistant Professor in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada
Ali Ahmadian, Postdoctoral Research Fellow in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada
Ali ElKamel, Full Professor in the Department of Chemical Engineering, University of Waterloo, Waterloo, Canada

ID 160  Design Validation of Quadcopter Drones Using CAD Simulation - a Project-Based Approach
Akbar Eslami, Professor, Department of Math, Computer Science and Engineering Technology, Elizabeth City State University (ECSU), NC, USA
Kuldeep Rawat, Professor, Dean at ECSU, School of Science, Aviation, Health, and Technology, NC, United States
Chandra Asthana, Associate professor, Department of Aviation and Emergency Management, ECSU, NC, United States

ID 31  Experimental Modeling and Simulation of Zero-Surface Temperature of Controlled Water Jet Impingement Cooling System for Hot-Rolled Steel Plates
Thomas Okechukwu, Enugu State University of Science and Technology, Nigeria

ID 139  Modelling, Simulation and Experimental Study of a Hybrid Photovoltaic-Thermal Collector (PVT)
Carlos A. Figueiredo Ramos, CISe – Electromechatronic Systems Research Centre, University of Beira Interior, Calçada Fonte do Lameiro, P – 6201-001 Covilhã, Portugal
Polytechnic of Guarda, Guarda, Portugal
Adérito N. Alcaso, CISe – Electromechatronic Systems Research Centre, University of Beira Interior, Calçada Fonte do Lameiro, P – 6201-001 Covilhã, Portugal
Polytechnic of Guarda, Guarda, Portugal
Antonio J. Marques Cardoso, CISe – Electromechatronic Systems Research Centre, University of Beira Interior, Calçada Fonte do Lameiro, P – 6201-001 Covilhã, Portugal

ID 154  Redesign of a Mixed Model Assembly Line with Simulation Optimization
Berna Dengiz and Méltem Uzuner, Industrial Engineering Department, Baskent University, Ankara, 06790, Turkey
Orhan Dengiz, Industrial Engineering Department, Nuh Naci Yazgan University, DWM Technology Company, Kayseri, 38170, Ankara, Turkey
Merve Bağcı and Sinem Küçük
Gülşin Feryal Can and Buğra Çakir Erdener, Industrial Engineering Department, Baskent University, Ankara, 06790, Turkey

ID 213  Most Occurred Faults in Chilled Water System: An Empirical Predictive Maintenance 4.0 Study
Malek Almobarek, Department of Design, Manufacturing, and Engineering Management, Faculty of Engineering, University of Strathclyde Glasgow, United Kingdom

ID 21  Optimal periodicity of inspections in search for hidden failures
Rui Assis, Universidade Lusófona, Portugal

ID 70  Replacement policies based on one cycle criterion
Shey-Huei Sheu, Department of Business Administration, Asia University, Taichung 41354, Taiwan
Department of Medical Research, China Medical University Hospital, China Medical University, Taichung, Taiwan
Department of Industrial Management, National Taiwan University of Science and Technology, Taipei 10607, Taiwan

ID 200  Rolling bearing diagnosis approach based on the smartphone’s acoustic data
Abdelbaset AIT BEN AHMED, Laboratory of Mechanical Engineering, Faculty of Sciences and Techniques of Fez, Fez, Morocco

ID 115  Turbine Generator Power Plant Reliability for Solar System Improvements
E. Mnuwka, P.S. Poubake Boulebe and J.H.C. Pretorius, Postgraduate School of Engineering Management, University of Johannesburg, Johannesburg, South Africa

Saeed Amer, Khalifa University, United Arab Emirates

ID 54  Development of an Excellence Framework to Improve Quality in Safety Health and Environment Management for Non-Governmental Organisations in Gauteng Province, South Africa
John Mashala, Department of Operations Management, University of South Africa, Gauteng, South Africa

ID 93  Operational Risks Evaluation in Cement Industry using Bayesian Network with Uncertainty
Khaled Ali Abuhasel, Full Professor in Mechanical Engineering Department-Industrial Engineering Program, College of Engineering University of Bisha, Bisha 61922, Saudi Arabia
Mohammed Alquraish, Associate Professor in Mechanical Engineering Department-Industrial Engineering Program, College of Engineering University of Bisha, Bisha 61922, Saudi Arabia

ID 283  The Impact of Occupational Health and Safety (OHS) Inspections and Enforcement Notices on Construction Safety in South Africa
Thalente Lungile Nkosi, Department of Construction Management and Quantity Surveying, University of Johannesburg, Johannesburg, South Africa
ID 308  The Physical and Mental Effects of Working in a Hybrid Work Environment on an Employee’s Well-being and Performance  
Saed Amer, Khalifa University, United Arab Emirates

4:00 – 5:45, WEDNESDAY, July 19  
Technical Presentations  
Online Room 5

Session Chair: Artur Henrique de Morais Brito, Universidade de São Paulo, São Paulo, SP, Brazil

ID 318  BOCR-ANP Approach to Research Program Evaluation in Views of Social Effects: A Case Study  
Mehmet Kabak, Ezgi Aktas Potur, Hafsa Nur Ozturk and Aylin Adem, Department of Industrial Engineering, Gazi University, 06570, Ankara, Türkiye

ID 317  3D-Printing Impacts on Türkiye’s Defense Industry: A SWOT-based Approach  
Nur Sena Ertem, Gizem Gunaydin and Eren Ozceylan, Department of Industrial Engineering, Engineering Faculty, Gaziantep University, Gaziantep, Türkiye

ID 122  Aumann-Shapley Pricing for Airline Baggage Service  
Prabhupad Bharadwaj and R K Amit, Decision Engineering & Pricing (DEEP) Lab, Department of Management Studies (DoMS), Indian Institute of Technology Madras, Chennai, India

ID 121  Competencies for Quality Management: A Systematic Literature Review and Perspectives for the Future  
Artur Henrique de Morais Brito and Fernando Tobal Berssaneti, Department of Production Engineering, Universidade de São Paulo, Av. Prof. Almeida Prado, 128, Travessa 2, Cidade Universitária, São Paulo, SP, Brazil

ID 99  From Flexible Manufacturing Systems to Evolvable Production Systems: Literature Review  
Hafsa Labbi and Souhail Sekkat, Ecole Nationale Supérieure d’Arts et Métiers, Université Moulay Ismail, Meknès, Morocco

ID 321  Knowledge transfer intention and Personal Traits Knowledge Transfer between Young and Old Employees in an Engineering Company in Cape Town  
Bingwen Yan, Assistant Dean at Faculty of Engineering & the Built Environment, Cape Peninsula University of Technology, Cape Town, South Africa  
Wilson Rendani Maladzhi, Chair of the Department of Mechanical Engineering, College of Science Engineering and Technology, University of South Africa, South Africa

July 20, 2023 (Thursday)

July 20, 2023 (Thursday) - Session: 8:00 – 9:45 am

8:00 – 9:45, THURSDAY, July 20  
Onsite Room 1

Session Chair:  
Dr. Palash Dey, CSCM™  
Head of Supply Chain Management  
Acorn Infrastructure Services Ltd  
Ottawa, Ontario, Canada

8:00 am - 8:20 am (Thursday, July 20)

8:20 am - 8:40 am (Thursday, July 20)

8:40 am - 9:00 am (Thursday, July 20)

9:00 am - 9:20 am (Thursday, July 20)

ID 394  Impact of Blockchain in Enhancing Sustainable Supply Chain Activities Within Enterprises  
Sebonkile Thaba University of Johannesburg South Africa

9:20 am - 9:40 am (Thursday, July 20)

ID 410  Increased Capacity in Industrial Equipment Logistics Marisa Oliveira Porto School of Engineering, Polytechnic of Porto Portugal

8:00 – 9:45, THURSDAY, July 20  
Onsite Room 2

Industry 4.0 Panel
Panel Chair

Dr. Matteo Mario Savino
Professor of Industrial Operations and Industrial Management
University of Sannio
Benevento, Italy

Panel Speaker I

Diessica de Oliveira-Dias
Department of Business Organization, Marketing and Sociology
University of Jaen
Jaen, Spain

Panel Speaker II

Dr. Vítor Alcácer
Assistant Professor of Industrial Engineering and Technologies
Escola Superior de Tecnologia de Setúbal
Instituto Politécnico de Setúbal
Portugal

Panel Speaker III

Panel Speaker IV

8:00 – 9:45, THURSDAY, July 20  Operations Research  Onsite Room 3

Session Chair:

ID 261  A literature review of the effect of productivity improvement systems on productivity growth of the masonry brick construction small and medium scale enterprises in South Africa
Lucky Makhubedu, University of Johannesburg, South Africa

ID 22  A Stackelberg Game for Empty Container Sharing under a Carbon Tax Policy
Hao-Yu Wang and Jing-Xin Dong, Business School, Newcastle University, Newcastle upon Tyne, NE1 4SE, UK
Dong-Ping Song, Management School, University of Liverpool, Chatham St, Liverpool L69 7ZH, UK
Dilum Dissanayake, School of Engineering, Newcastle University, Newcastle upon Tyne, NE1 7RU, UK
Kamran Sarmadi, Business School, University of Greenwich, London, SE10 9LS, UK

Marlene Brás, Department of Economics, Management, Industrial Engineering and Tourism, GOVCOPP – Systems for Decision Support Research Group, TEMA - Centre for Mechanical Technology and Automation, University of Aveiro, Aveiro, Portugal
Ana Moura, Department of Economics, Management, Industrial Engineering and Tourism, GOVCOPP – Systems for Decision Support Research Group, University of Aveiro, Aveiro, Portugal
António Andrade-Campos, Department of Mechanical Engineering, TEMA - Centre for Mechanical Technology and Automation, University of Aveiro, Aveiro, Portugal

ID 90  Designing networks resilient to clique blockers
Foad Mahdavi Pajouh, Stevens Institute of Technology, United States

ID 28  Linear Programming applied to the Vehicle Routing Problem with Simultaneous Delivery and Pickup: A Comparative Study
Barbara Romeira, GOVCOPP / DEGEIT, University of Aveiro, Portugal
Ana Moura, Assistant Professor, GOVCOPP / DEGEIT, University of Aveiro, Portugal

ID 25  Optimal Innovation
Shirish D. Chikte and Sudhakar D. Deshmukh, Managerial Economics, Decision Sciences, and Operations, Kellogg School of Management Northwestern University, Evanston, IL 60208, United States

Lucky Makhubedu, University of Johannesburg, South Africa

ID 123  Traveling Salesman Problem: The Efficiency of Simulated Annealing Applied to a Real Case Study
Eva Rodrigues, Cíntia Câmara and Maria Almeida, Department of Economics, Management, Industrial Engineering and Tourism, University of Aveiro, Portugal
Pedro Nunes, TEMA / DEM, University of Aveiro, Portugal
Ana Moura, GOVCOPP / DEGEIT, University of Aveiro, Portugal

8:00 – 9:45, THURSDAY, July 20  Engineering Management and Project Management  Onsite Room 4

Session Chair:

ID 112  A Study of Identifying the Highly Impact Jobs of Pilgrims’ Service Sector in Saudi Arabia
Hatim Bukhari, Assistant Professor in the Department of Industrial and Systems Engineering, College of Engineering, University of Jeddah
ID 152  Berth Allocation Problem in Container Terminal TangerMed Morocco
Kissani Ilham, Zine Rabie and Malih Aya, School of Science & Engineering, Al Akhawayn University, 5300, Ifrane, Morocco

ID 172  Optimization of Vehicle Routing Problem with Delivery Systems: OptaPlanner vs Google OR-Tools
Ilham Kissani, Rabie Zine and Abdelaziz Sahel, School of Science and Engineering, Al Akhawayn University in Ifrane, Morocco

ID 83  Developing a Tool for PBO Design and Analysis: An Integration Between Enterprise Architecture and Project Management domains
Edson Atencio and Mauro Mancini, Department of Management, Economics and Industrial Engineering, Politecnico di Milano, Via Lambruschini 4b, Bovisa, 20156 Milan, Italy
Edson Atencio and Guillermo Bustos, Department of Industrial Engineering, Pontificia Universidad Católica de Valparaíso, Av. Brasil 2241, 2340000, Valparaíso, Chile
Edson Atencio, Department of Civil Engineering, Pontificia Universidad Católica de Valparaíso, Av. Brasil 2147, 2340000, Valparaíso, Chile

ID 204  EDM, an Intuitive Approach to Duration Estimation, Duration Control and Risk Management
Homayoun Khamooshi, The George Washington University, United States

ID 150  Managing Large-Scale Software Product Development Projects: A Review
İrem ÜNAL, Marmara University, Institute of Pure and Applied Sciences, Migros Ticaret A.Ş., İstanbul, Turkey
Alper TÜRKILMAZ, Marmara University, Institute of Pure and Applied Sciences, İstanbul, Turkey
Özlem ŞENVAR and Serol BULKAN, Marmara University, Engineering Faculty, İstanbul, Turkey

ID 118  The Main Causes of Delays in the Projects within the Coal Line Program: A Substations Case Study
Jaffrey Ramphele, Andre Vermeulen and Jan-Harm C. Pretorius, Postgraduate School of Engineering Management Faculty of Engineering and the Built Environment University of Johannesburg, South Africa

ID 393  Geothermal Power Generation Options and Technologies
Moses Jeremiah, Barasa Kabeyi
Durban University of Technology, South Africa

8:00 – 10:00, THURSDAY, July 20  Risk and Occupational Health and Safety (OHS)  Virtual Room 5

Session Chair:

ID 300  BNPP Spent Fuel Pool Fire Protection
Shaikh Ali Al Nuaimi, Senior Reactor Operator - Nawah Energy Company Health, Safety and Environment Engineering Department of Industrial and Systems Engineering Khalifa University, Abu Dhabi, United Arab Emirates
Abdulla Yousuf Al Marzooqi, Radiation Analyst – ADQCC, Health, Safety and Environment Engineering Department of Industrial and Systems Engineering Khalifa University, Abu Dhabi, United Arab Emirates
Abdulaziz A. Al Marzooqi, Reliability Engineer - ADNOC Gas Health, Safety and Environment Engineering, Department of Industrial and Systems Engineering Khalifa University, Abu Dhabi, United Arab Emirates

ID 299  Fire & Explosion Hazards at Gas Turbines in Power Generation Plants
Noora B. Almansoori, Electrical Engineer, Health, Safety and Environment Engineering Department of Industrial and Systems Engineering Khalifa University, Abu Dhabi, United Arab Emirates
Jwahir Albreiki and Maryam Alkatheeri, Health, Safety and Environment Engineering Department of Industrial and Systems Engineering Khalifa University, Abu Dhabi, United Arab Emirates

ID 309  Human Failure Due to Stress
Amal Almarzooqi, Saed T. Amer, Arwa Alzubaidi, and Noora AlHosani, Department of Industrial and Systems Engineering Khalifa University, Abu Dhabi, United Arab Emirates

ID 301  Systematic Framework for Industrial Warehouse Fire Management
Areej Bin Amro and Mariam Al Hammad, Department of Engineering Health, Safety and Environment Khalifa University for Science and Technology Abu Dhabi, UAE
Saed Amer, Senior lecturer at the Department of Industrial and Systems Engineering Khalifa University for Science and Technology, Abu Dhabi, UAE

ID 365  Applying the American Homeland Security Program Concepts in Conflict Countries
Ashraf Elalam, Doctor of Business Administration, University of Potomac – Washington DC, United States

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**IEOM Lisbon Conference**  
**PARALLEL SESSIONS**  
**July 17-20, 2023**

**Luis Bastos**  
Digital Industries Country Head, Siemens Portugal  
Amadora, Lisbon, Portugal

11.00 Keynote X:

**Prof. Jürgen H. Lenz**  
Research Professor, Augsburg Technical University of Applied Science  
Nördlingen, Bavaria, Germany

11:40 Keynote XI:

**Luis Lopes Pereira**  
Country Director, Medtronic Portugal  
Lisboa, Lisbon, Portugal

12:20 Keynote XII: Joint Keynote

**Pedro Monteiro**  
Operational Excellence Manager for Europe, Asia and New Zealand, Allied Motion Technologies,  
Founder and Editor, theleanmag, Associate Founder, projectoSONAR, Porto, Portugal

**Dave Harry**  
Retired U.S. Naval Aviator, CEO of Process Whisperer® Consultants LLC  
Greeneville, Tennessee, USA

**Dr. Tony Prensa, PhD**  
Chief Executive Officer & Founder, TP Global Business Consulting, LLC  
Orlando, Florida, USA

1:00 Lunch Break

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**July 20, 2023 (Thursday) - Session: 2:00 – 3:45 pm**

2:00 – 2:45, THURSDAY, July 20  
Onsite Room 1

**Project Management Workshop**  
Leading with Emotional Intelligence: A Seminar for Industrial Engineers

**Dr. Tony Prensa, PhD, MBA, PMP, CB-PMO, CCP, ITIL, 6σ**  
Chief Executive Officer & Founder  
TP Global Business Consulting, LLC  
Orlando, Florida, USA

2:00 – 2:45, THURSDAY, July 20  
Onsite Room 2

**Diversity and Inclusion Panel sponsored by Ford Motor Company**

Panel Chair

Professor Donald M. Reimer  
President, The Small Business Strategy Group, Detroit, Michigan, USA  
Adjunct Faculty – A. Leon Linton Department of Mechanical Engineering  
Lawrence Technological University, Southfield, Michigan, USA
Panel Speaker I
Stela Suils Cuesta Shihab
Diversity, Inclusion & Belonging Consultant
Founder & DEI Practitioner, Diversitude
Associate Director of Diversity and Inclusion, CollectiveUP
Lisbon, Portugal

Panel Speaker II
Manon Rosenboom Alves
Mentor & Coach EMCC
Lisboa, Lisbon, Portugal

Panel Speaker III
Sagit Kedem-Yemini
Logistics Department
Sapir Academic College
Sderot, Israel

2:00 – 2:45, THURSDAY, July 20
Session Chair: Deoraj Prajapati, Punjab Engineering College (Deemed to be university), Chandigarh, India

Leticia Moura and Amanda Costa, Production Engineering and Management, Researcher from ADOTE – Organ Donation and Tissue Brazilian Alliance, Av. Pedro I, 07, Centro – Rio de Janeiro, GEOS - Cefet/RJ Maracanã, Rio de Janeiro, Brasil,
Alexandre Cauduro, State Transplant Coordinator PET/FES/SES – State Transplant Program, Rio Comprido, Rio de Janeiro, Brasil
Cláudia Araujo, Head of the Center for Healthcare Studies – CES-COPPEAD, Professor at COPPEAD/UFRJ – Federal University of Rio de Janeiro, Ilha do Fundão, Rio de Janeiro, Brasil

ID 293 Application of Lean and Six Sigma for Intestinal Obstruction Patients-A Case Study
Deoraj Prajapati, Professor, Department of Mechanical Engineering, Punjab Engineering College (Deemed to be university), Chandigarh, India
Gaurav Suman, Research Scholar, Department of Mechanical Engineering, Punjab Engineering College (Deemed to be university), Chandigarh, India

ID 143 Outpatient Chemotherapy Process with Home-Based and Mobile Services: A Decision Framework and Operation Optimization
Majed Hadid, Adel Elomri and Laoucine Kerbache, Division of Engineering Management and Decision Sciences, College of Science and Engineering, Hamad Bin Khalifa University, Doha, Qatar
Anas Hamad, Pharmacy Department, National Center for Cancer Care & Research, Hamad Medical Corporation, Doha, Qatar
Abdelfatteh El Omri, Surgical Research Section, Department of Surgery, Hamad Medical Corporation, Doha, Qatar

ID 102 Categorization of Website Usability Factors
Nevcihan Toraman, Industrial Engineering Department, Faculty of Management, Istanbul Technical University, Istanbul, Turkey
Cigdem Altin Gumussoy, Industrial Engineering Department, Faculty of Management, Istanbul Technical University, Istanbul, Turkey

ID 40 E-Commerce: Visualizing a Growing Future of Tackling the Food Deserts Problem
Henry Washington, Department of Industrial and Systems Engineering, North Carolina A&T State University, Greensboro, NC, USA
Steven Jiang, Department of Industrial and Systems Engineering, North Carolina A&T State University, Greensboro, NC, USA
Lauren Davis, Department of Industrial and Systems Engineering, North Carolina A&T State University, Greensboro, NC, USA
Hyun Nam Kim, Department of Industrial and Systems Engineering, North Carolina A&T State University, Greensboro, NC, USA

ID 259 Impact of Handle Position and Riveting Tools on Vibration and Muscle Fatigue in Riveters and Buckers
Fereydoun Aghazadeh and Vamsi Pusapati, Department of Mechanical and Industrial Engineering, Louisiana State University, Baton Rouge, Louisiana, USA
Lou T. Vi, Deloitte and Touche LLP, Houston, Texas, USA
Anthony Banks, Lockheed Martin Corporation, Bethesda, MD, USA

ID 33 Clay as Sustainable Building Material and its Applications for the Protection of Built Environment
Muntari, Mudi Yar’ adua, Department of Building, College of Environmental Studies, Hassan Usman Katsina Polytechnic, Nigeria,
Windapo, Abimbola Olukemi, Department of Construction Economics & Management, University of Cape Town, South Africa

ID 415 The effects of footwear on Industrial Hygiene
University of Science and Technology
United Arab Emirates

2:00 – 2:45, THURSDAY, July 20
Session Chair:
ID 305  Synergistic Applications of Machine Learning and Bioenergy for Environmental Sustainability: A Comprehensive Assessment
Onu Peter, Charles Mbohwa and Anup Pradhan, Department of Quality and Operations Management, Faculty of Engineering and the Built Environment, University of Johannesburg, P. O. Box 524, Johannesburg, South Africa

ID 176  Measuring the Impact of the Women 2 Women Industrial Engineering Mentorship Program using Network Theory
 Özgür Erol, Department of Industrial Engineering, School of Engineering and Natural Sciences, Istanbul Medipol University, İstanbul, Turkey
 Selin Su Demirkiran, Department of Industrial Engineering, School of Engineering and Natural Sciences, Istanbul Medipol University, İstanbul, Turkey

ID 240  Transforming for Sustainability: Total Quality Management and Industry 4.0 Integration with a Dynamic Capability View
Ahmed Baha Eddine Aichouni, Cristovão Silva and Luís Miguel D. F. Ferreira, University of Coimbra, CEMMPRE, ARISE, Department of Mechanical Engineering, Polo II, Coimbra, 3030-788, Portugal

ID 232  Framework for the Tokenization of Digital Art
Beatriz Jesus and Henrique Cunha, Students at FCT NOVA - School of Sciences and Technology, CEMMPRE, ARISE, Department of Mechanical Engineering, Polo II, Coimbra, 3030-788, Portugal

ID 107  Traceability of Fish Products for Downstream Supply Chain Players: Contributions of Blockchain Technology
Ulpam Tokkozhina, PhD researcher and Invited Assistant, Instituto Universitário de Lisboa (ISCTE-IUL), Lisbon, Portugal
Ana Lucia Martins, Assistant Professor, Vice-Dean for Teaching and Innovation, Instituto Universitário de Lisboa (ISCTE-IUL), ISCTE Business School, Lisbon, Portugal
João C. Ferreira, Assistant Professor with habilitation, Instituto Universitário de Lisboa (ISCTE-IUL), Information Sciences and Technologies and Architecture Research Centre (ISTAR-IUL), Instituto de Novas Tecnologias, Lisbon, Portugal

ID 392  GEOTHERMAL ENERGY RESOURCES, EXPLOITATIONS AND APPLICATIONS
Moses Jeremiah Barasa Kabeyi, Durban University of Technology, South Africa

2:00 – 3:45, THURSDAY, July 20
Technical Presentations
Virtual Room 5

Session Chair:

ID 220  Cost-Effective PV System Design Empowered by Mobile-Based Forecasting Application
Ragheb I. Melhem, Engineering Student, Engineering College, University of Science and Technology of Fujairah, Fujairah, UAE
Prof. Ali A. Elnour, The chancellor of USTF, Engineering College, University of Science and Technology of Fujairah, Fujairah, UAE

ID 316  Data Analytics in an Operational System with FMEA in a Healthcare Organization
Kesorn Thongngen, The Cluster of Logistics and Rail Engineering, Faculty of Engineering, Mahidol University, Nakhon Pathom, Thailand
Duangpun Kritchanchai, Mahidol University, Department of Industrial Engineering, Faculty of Engineering, 25/25 Phuthamthon 4 Road, Salaya, Nakhon Pathom, 73170, Thailand

ID 351  Scientific Production in Sustainable Supply Chains
Mauro Lizot, Assistant Professor in Administration, DAGA Department of General and Applied Administration, UFPR Federal University of Paraná, Curitiba, PR, Brazil
Flavio Trojan, Professor in the Electrical Engineering and Production Department, UTFPR Federal Technological University of Paraná, Ponta Grossa, PR, Brazil
Hugo Valadares Siqueira, Professor in the Electrical Engineering and Production Department, UTFPR Federal Technological University of Paraná, Ponta Grossa, PR, Brazil
Fernanda Cristina Corrêa, Professor in the Electrical Engineering, UTFPR Federal Technological University of Paraná, Ponta Grossa, PR, Brazil
Paulo Afonso, Professor in the Production and Systems Department, Algoritm Research Center, University of Minho, Guimarães, Portugal

ID 357  World Cup organization as an effective tool to drive Qatar’s vision 2030: Sustainability
Abdulla Alsulaiti, Qatar University, Qatar

ID 315  A methodology to analyze production process based on the implementation of a Circular Value Stream Mapping
Florence Kalemkerian, PhD Student at TECNUN- School of Engineers, University of Navarra, Donostia, Spain
Javier Santos, Full Professor in Industrial Management Department, TECNUN- School of Engineers, University of Navarra, Donostia, Spain
Martín Tanco, Dean of University of Montevideo, University of Montevideo- Faculty of Engineering, Montevideo, Uruguay
Patricia Rogetzer, Assistant Professor at the Industrial Engineering and Business Information Systems Department, University of Twente, Enschede, Netherlands

ID 229  Evaluation of Plastic Waste Management Options Using Life Cycle Assessment Approach for a Sustainable Future
Abdulmajeed Almadhi, Prince Sultan University, Saudi Arabia

July 20, 2023 (Thursday) - Session: 4:00 – 5:45 pm

4:00 – 5:45, THURSDAY, July 20
Onsite Room 1
Innovation and Entrepreneurship Workshop  
Speaker: Professor Don Reimer, Adjunct Professor, LTU

4:00 – 5:45, THURSDAY, July 20  
Onsite Room 2

Lean Six Sigma Panel

Panel Chair
Pedro Monteiro  
Operational Excellence Manager for Europe, Asia and New Zealand, Allied Motion Technologies  
Founder and Editor, theleanmag  
Associate Founder, projectSOAR  
Porto, Portugal

Panel Speaker I
Miguel Ribeiro | MBA, LSSBB, Eng. Degree  
Entrepreneur, Trainer & Senior Consultant in Strategy and Organizational Excellence  
Lean Six Sigma PgD and Certified Six Sigma Black Belt  
MBA & Organizational Behavior Specialization by Porto Business School  
Materials Engineering | Pre-Bologna Graduate by University of Aveiro  
Porto, Portugal

Panel Speaker II
Bruno Moura  
Operational Excellence Director  
Leroy Merlin  
Lisbon, Portugal

Panel Speaker III
Amandine da Eira  
Lean Practitioner – CSM® – Operational Excellence – Continuous Improvement – Business Transformation  
Senior Operations Analyst  
Feedzai  
Lisbon, Portugal

Panel Speaker IV
Pedro Sousa  
Continuous Improvement Leader  
IKEA Industry  
Paços de Ferreira, Porto, Portugal

4:00 – 5:45, THURSDAY, July 20  
Data Analytics and Business Analytics  
Onsite Room 3

Session Chair:

ID 5  
A novel framework to conduct sales forecasting and performance assessment for multinational airlines  
ChihHsuan Wang, National Yang Ming Chiao Tung University, Taiwan

ID 221  
Gap Analysis of Equity, Diversity, and Inclusion in an Organization’s Workforce: “Bridging the gap between diverse and non-diverse work environments.”  
Abedeh Gholidoust, Assistant Professor, University Canada West, Vancouver, British Columbia, Canada

ID 75  
Application of Multi-Criteria Decision-Making Methods for Human Resource’s Task Scheduling in Multi-Sided Platforms  
Zahra Mohammadnazari, Kingston Business School, Kingston University, Kingston Hill, Kingston Upon Thames, London, United Kingdom  
Mohamad Alipour-Vaezi, Department of Industrial and Systems Engineering, Virginia Tech, 250 Durham Hall, 1145 Perry Street, Blacksburg, VA 24060, United States of America  
Mohadese Basirati, Mines Saint-Etienne, Univ Clermont Auvergne, INP Clermont Auvergne, CNRS, UMR 6158 LIMOS, Saint-Etienne, France  
Erfan Hassannayebi, Industrial Engineering Department, Sharif University of Technology, Tehran, Iran

ID 71  
Contribution of big data analytics to developing sustainable products  
Hamed Gholami, Jocelyn Ke Yin Lee and Khaled Medini, Mines Saint-Etienne, Univ Clermont Auvergne, INP Clermont Auvergne, CNRS, UMR 6158 LIMOS, F - 42023 Saint-Etienne, France  
Ahad Ali, A. Leon Linton Department of Mechanical, Robotics and Industrial Engineering, Lawrence Technological University, Southfield, MI 48075, USA

ID 79  
Investigation of the Challenges of Data to Promote Long-Term Sustainability in Flood-Prone Communities
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<tr>
<td>302</td>
<td>The Role of Big Data Analytics in Supply Chain Management for Small Scale Poultry Producers Using Power BI</td>
<td>Lawrance Seseni, Department of Business Management, School of Management, College of Business Management, University of Johannesburg Auckland Park, Johannesburg, South Africa</td>
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<td>303</td>
<td>ID 413 Managing Large-Scale Software Product Development Projects: A Review Project Management</td>
<td>Pavithra Rathnasiri, Osaoppeo Adeniyi and Niraj Thurairajah, Faculty of Engineering and Environment, Department of Architecture and Built Environment, Northumbria University, Newcastle upon Tyne, United Kingdom</td>
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<td>304</td>
<td>ID 414 A Bibliometric Analysis of the Adoption of Big Data Analytics by SMEs</td>
<td>Lawrance Seseni, University of Johannesburg, South Africa</td>
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<td>305</td>
<td>ID 147 A Detailed Review of Solar Thermal Systems</td>
<td>Pavithra Rathnasiri, Osaoppeo Adeniyi and Niraj Thurairajah, Faculty of Engineering and Environment, Department of Architecture and Built Environment, Northumbria University, Newcastle upon Tyne, United Kingdom</td>
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<td>307</td>
<td>ID 149 Designing a Charging Network for Electric Vehicles</td>
<td>Pavithra Rathnasiri, Osaoppeo Adeniyi and Niraj Thurairajah, Faculty of Engineering and Environment, Department of Architecture and Built Environment, Northumbria University, Newcastle upon Tyne, United Kingdom</td>
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<td>308</td>
<td>ID 217 A Robust Portfolio Rebalancing Model by Considering Fundamental Factors</td>
<td>Pavithra Rathnasiri, Osaoppeo Adeniyi and Niraj Thurairajah, Faculty of Engineering and Environment, Department of Architecture and Built Environment, Northumbria University, Newcastle upon Tyne, United Kingdom</td>
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<td>309</td>
<td>ID 151 Analyzing the Competences of Change Managers for Successful Change Management</td>
<td>Pavithra Rathnasiri, Osaoppeo Adeniyi and Niraj Thurairajah, Faculty of Engineering and Environment, Department of Architecture and Built Environment, Northumbria University, Newcastle upon Tyne, United Kingdom</td>
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<td>310</td>
<td>ID 257 A Threshold Based Proactive Maintenance Policy for Multi-Component Systems using DBNs</td>
<td>Pavithra Rathnasiri, Osaoppeo Adeniyi and Niraj Thurairajah, Faculty of Engineering and Environment, Department of Architecture and Built Environment, Northumbria University, Newcastle upon Tyne, United Kingdom</td>
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</table>
ID 156  Assessing the Maintenance Strategies and Techniques Used in South African Power Plants: A Review
Mfundo Nkosi, University of Johannesburg, South Africa

ID 362  Experimental Finalization of a Suitable Tool Nose Radius and Ranges of Cutting Parameters Based on Failure Modes for Accelerated Degradation Testing of Cutting Tools
Monojit Das and V. N. Achutha Naikan, Subir Chowdhury School of Quality and Reliability, Indian Institute of Technology Kharagpur, Kharagpur, India
Subhash Chandra Panja, Department of Mechanical Engineering, Jadavpur University, Kolkata, India

ID 222  Modelling the Degradations and Dependencies of CNC Machines using Dynamic Bayesian Networks
Şimal Ekin Demiral, Research Assistant of Industrial Engineering, Faculty of Engineering and Natural Sciences, Işık University, Istanbul, Turkey
Demet Özgür-Ünlüakın, Assistant Professor of Industrial Engineering, Faculty of Engineering and Natural Sciences, Işık University, Istanbul, Turkey

ID 354  Optimizing Preventive Maintenance Frequency and Duration Using Mathematical Model and Fuzzy Logic in Flour Mills
Lubna Jahan Joty and Md. Abul Hasan, B.Sc. in Industrial & Production Engineering, Bangladesh University of Engineering & Technology Dhaka, Bangladesh
Dr. Sultana Parveen, Professor in Industrial & Production Engineering, Bangladesh University of Engineering & Technology, Dhaka, Bangladesh

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July 20, 2023 (Thursday) - Session: 7:00 – 10:00 pm
Conference Awards Ceremony and Dinner

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IEOM Student Chapter at NOVA School of Science and Technology, Universidade NOVA de Lisboa, Caparica, Portugal
IEOM Student Chapter FCT NOVA, Portugal

Faculty Advisor
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NOVA School of Science and Technology
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Email: scd@fct.unl.pt
University Website: https://www.fct.unl.pt/en
Department Website: https://www.demi.fct.unl.pt/

Chapter Officers

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IEOM Student Chapter at Instituto Superior De Engenharia De Lisboa, Lisbon, Portugal
IEOM Society ISEL Student Chapter
http://ieomsociety.org/ieom/isel/

Faculty Advisor
António João Pina da Costa Feliciano Abreu, PhD
Associate Professor with Habilitation
Coordinator of the MSc in Industrial Engineering and Management
Department of Mechanical Engineering
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Lisboa, Portugal
University or Department Website: https://www.isel.pt
Courses Website: https://www.isel.pt/en/curso/masters-degree/master-industrial-engineering-and-management

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- Ruben Grenho
- Vicente Murjal
- António Matos
- Miriam Nunes
- João Milheiro
- Carolina Correia
- Pedro Duarte
- Pedro Almeida
- Mariana Gabriel

Planned Activities:
- Alumni Networking.
- Seminar/Webinar
- Workshop: Topics:
  - Supply Chain Management
  - Lean Technology
  - Operation Management
  - Research Methodology
  - Industry 4.0
  - Quality Management
  - Excel
  - Leadership and motivation
- Idea completion
- Case Study Competition
- Community Outreach
- Fund Raising Activities
IEOM Student Chapter at the University of the West of England (UWE), Bristol, UK

IEOM Student Chapter at UWE Bristol
IEOM Student Chapter at Turkish-German University, İstanbul, Turkey
Turkish-German University EMK IEOM Student Chapter, İstanbul, Turkey

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University or Department Website: http://www.tau.edu.tr/tr
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Upcoming IEOM Conferences

4th Asia Pacific Conference on Industrial Engineering and Operations Management
Sept. 12-14, 2023, Ho Chi Minh City, Vietnam
Venue: CFVG-HCM and University of Economics Ho Chi Minh City

IEOM International Conference on Smart Mobility and Vehicle Electrification
October 10-12, 2023
Southfield, Michigan, USA
Venue: Lawrence Technological University

3rd Indian International Conference on Industrial Engineering and Operations Management
New Delhi, India, November 2-4, 2023
Hosts: AMU and DTU

2nd Australian Conference on Industrial Engineering and Operations Management
Nov. 14-16, 2023, Melbourne
Venue: Batman’s Hill Hotel on Collins

14th International Conference on Industrial Engineering and Operations Management
February 12-14, 2024, Dubai, UAE
Venue: Hyatt Regency Dubai, Host: Khalifa University

5th African International Conference on Industrial Engineering & Operations Management
Johannesburg/Pretoria, South Africa
April 23-25, 2024, Venue: CSIR ICC

5th South American Conference on Industrial Engineering & Operations Management
Bogota, Colombia, May 7-9 2024
Host: Fundación Universitaria UNIR Colombia

9th North American Conference on Industrial Engineering and Operations Management
Washington, DC, USA, June 4-6, 2023
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