

Procurement Performance Measurement : Opportunities and Challenges

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Abstract

Procurement is one of the key processes in supply chain management. Procurement activities are intended to obtain goods or services that have the criteria of cost, quality, time delivery and safety according to the objectives of the company. Measurement of procurement performance is needed to ensure the company gets the goods/services in accordance with the criteria. There are many models of procurement performance measurement with many advantages and disadvantages. This paper contains a review of the literature on the various procurement models available and used by the company. Challenges and opportunities for further research are presented at the end of this paper.

Keywords

Procurement, Supply Chain management, Procurement measurement

Biographies

Elisa Kusrini is a Lecturer at Magister of Industrial Engineering and Department of Industrial Engineering, Faculty of Industrial Technology, Islamic University of Indonesia. She received her Doctoral degree in Industrial Engineering at Gadjah Mada University Indonesia. She teaches post graduate and undergraduate course and trains some companies in Indonesia in production planning and inventory control and supply chain management. She earned a Certificate in Production Inventory Management (CIPM) in 2011 and Certified Supply Chain Professional (CSCP) from APICS in 2015. In addition, she has published research papers at national and international journals as well as conference proceedings.