

Design a Mathematical Model for Performance Evaluation of Cluster of Manufacturing Plant

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Abstract—A leading cluster manufacturing plant consists of 11 sub apparel plants which are functioning at different levels due to several factors such as location of the plant, product type, customer type, no of workers etc. Annually performance comparison has been carried out among all 11 plants to select the best performed plant. However, some plants have been evaluated unfair as the method used by the company doesn't take all different factors into account. This study has selected some important parameters which directly influence to company performance and the ranking of the company is done by using AHP and DEA

Keywords—component; formatting; style; styling; insert (key words)

I. INTRODUCTION (HEADING 1)

Most of the large scale apparel industries are operating in many branches under a main arm. The selected company has 11 plants located at different areas. Those plants are characterized differently due to customers, styles, plant locations etc. Currently, they compare those plants' SMV (sewing machine value), average order quantity, product wise, lead time, and embellishment only considering the budget. This comparing methodology is not fair enough because there are significant differences among those plants. Previously, some methodologies were introduced for the above comparison but they were not fit to the requirement. This problem is a burning issue for the .company with respect of the efficiency as well as the profit of the company.

When we consider the meaning, Performance refers to output results and their outcomes obtained from processes, products, and services that permit evaluation and comparison relative to goals, standards, past results, and other organizations. Performance can be expressed in non-financial and financial terms. For measure the performance refers to numerical information that quantifies input, output, and performance dimensions of processes, products, services, and the overall organization (outcomes). Performance measures might be simple (derived from one measurement) or composite.

In below chart we categorized these factors according to product basis, process basis and service basis. To these factors affect for performance of plants are described below. Some of above factors are linking each other. Then we can represent

both factors idea with one factor. Lots of facts which lead for this kind of problem could be found from a research that was done on this issue. Some manufacturing plants manufacture products that have only one customer. If we treat without any specialization for the plants which do productions for one customer, the methodology will not be fair because those kinds of companies also have to follow several different product styles for different types of products. In the other aspect, some plants have more than one customer and those kinds of plants are used for those special customer's products. It is obvious that all plants cannot be treated similarly in account of creating a methodology for measuring efficiency.

With the product wise aspect, some products want embellishment and some product's SMV is long. Customer lead time is being reduced. In order to deliver the product in Time Company has to divide the bulk order among other manufacturing plants. As those manufacturing plants which are not initially ready status to drive this manufacturing process, and due to deviation from dedicated product which they were used for, the plant's efficiency is reduced. This unexpected change issue is also a major fact.

In the aspect of efficiency, there are two efficiency ladders for each plant. One is for new products and another for repeat product. When the plant received a previous order again, that order is considered as a repeat order. Entirely new orders are considered as new orders. The numbers of steps for repeat orders are less than comparing with that for new orders. Although the order which is assigned to the plant is a repeat order, the plant would have driving another product. In this scenario the plant cannot take the advantage of the category of repeat product as they are involving with different one. Then it will be forwarded to another plant which has not drive the same product before. Although the numbers of steps are minimize considering against a new product the order will be considered as new efficiency ladder in this kind of situation. Company uses trial and error method to calculate this efficiency ladder. This method is not a reliable method to calculate the Efficiency.

SMV also affects for the efficiency. SMV takes account only the sewing time .SMV factor depends on the condition of the machines used. All machines don't have similar conditions. As examples, some machines are in new condition and some are in old condition .In the aspect of the easiness, easiness to operate. . Material of the product also impacts for the SMV because some materials are easy to occupy than others

according to the material type and material size. There are two types of shifts there in the process of managing the company called single shift and double shift. Two different groups of workers contribute for double shift but only one group work for single shift. That matters for preparing learning curves individually.

Among these factors we select most important factors for their performance evaluation. They are

- Total order quantity
- Number of embellishments
- Number of styles
- Standard hours
- SMV (Standard Minute Value)
- KPIs (Key Performance indicator)
 - Average of actual efficiency

About these factors and how they affect for plants performance are described below.

II. DECISION PARAMETERS

A. Order Quantity

Order quantity means number of orders which received to plants. When we calculate the efficiency for one product of one plant, we use efficiency ladder which is unique for plants. Efficiency ladder is an index which shows the efficiency growth for the process in a plant which increase gradually and reaches to stable efficiency level. If the order quantity is small the plants complete producing them within short time period (two or three days). According to the efficiency ladder the average efficient is low as the efficiency is not able to reach its highest value within that short period. If we look at a plant which has large order quantity, the plant can reach the highest performance because the process time is large. Then the average efficiency takes a large value.

Order quantity α plant efficiency

B. Number of styles

Some plants have one customer and some of them have more than one customer. One customer request more than one styles sometimes. Then the product variations within the plants are very complex. They have to pay more effort for several styles than one style. It decreases plant's performance. When number of styles is increase the average order quantity also decrease

Number of Styles α 1/ plant performance

C. SMV

This stands for Standard Minute Value. This is the utilized for produce one product completely. SMV is depend in the products. When the SMV is large that indicates that product has complicated process. When we increase the SMV the efficiency also increases.

SMV α plant performance

We can clearly see the variations among these factors by below graphs. It shows parameter contribution to each plant.

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By it we can get clear idea about difference of plant performance measurement factors importance.

Our aim is create a mathematical model for comparing these factories fairly and simultaneously. The main requirement for our solution is give numerical value which depend on each different factors considering for each plant. It should be simple, understandable and easy to use for comparing. For find a suitable method we try apply several models and data analysis methods for this problem. They are described below chapters. The first step of the project, Select suitable performance parameters are described by this chapter. Other using methods, their procedures, uses, advantages, limitations and etc are explained by other chapters. For get a fair enough solution we have to apply these data to several mathematical models like ANOVA/MANOVA, Z value calculation method, weighted function method, AHP and DEA. Among them using Analytical Hierarchy Process (AHP) and Data Envelopment Analysis (DEA) we could be get a reasonable solutions. By solving this problem they can get a good comparison between plants and rank them fairly.

III. METHODOLOGY

AHP is developed by Thomas L. Satty in 1970. This is a multi criteria mathematical structure used for organizing and analyzing complex decisions. By this method we can priorities among criteria's and alternatives. This is not a method for find the good solution it is help to find a best decision among them. AHP can apply for various fields as government, business industry, health care, education, manufacturing etc and can apply to both qualitative and quantities data. By this method we can get only numerical representation. It is best for do our project data analysis. When apply this method we separate the problem into sub parts. By it we can construct a hierarchy. Pair wise comparison is being done here. When we do this comparison we should ask 2 questions to get a value. They are

- Which is more important with respect to the criterion?
- How strongly is important?

Because of we pair wisely comparing all data finally we can obtain an overall weight for goal

IV. RESULTS

In this title we describe the steps with our project.

1. State the objective- Ranking the 11 manufacturing plants with considering their different p-parameters.
2. Define the criteria- These are the selected factors. For our project we select below criteria
 - Number of styles
 - Total order quantity
 - SMV

This calculation for 11 month period (2012 January-November) and done with MS EXCEL.

Table1: Raw Data of 2012(January-November)

plant	no of styles	average smv	Total order qty *1000
A	3446	12.76	2431.015
B	4099	12.76	3391.425
C	6141	12.76	5033.548
D	1589	22.85	2916.167
E	2148	21.82	4607.727
F	6295	12.76	6059.888
G	3683	10.59	4775.172
H	6163	12.76	1853.118
I	2421	12.76	2397.141
J	112	5.8	71.172

3.State the Alternatives -11 plants .We named them as A,B,C,D,E,F,G,H,I,J.
4. Make the hierarchy

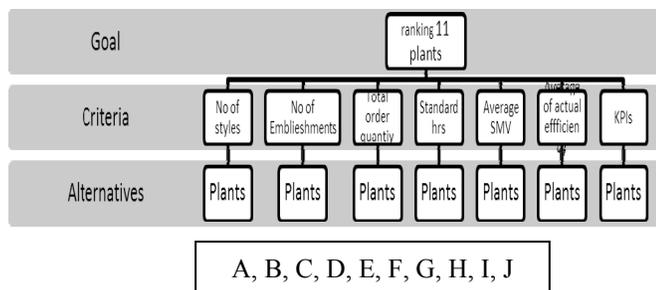


Fig1: Hierarchy of our data analysis

5. Develop the pair wise comparison matrix. For this we use a standard scale. It is

Table2: AHP pair wise comparison scale

Scale	Degree of Preference
1	Equal important
2	Between 1and 3 in scale
3	Moderate important
5	Strong important
7	Very strong important
9	Extreme important

If we give this scale values to our data we should make that data first. For this first we done below calculation

Fig2: matrix construct from raw data

e.g:- $C3=B3/B3$
 $C4=B4/B3$
 $D3=B3/B4$

Likewise we construct this matrix (fig2.10).Then we select a range for give above AHP scale (1-9).It can be obtain by ranging them using maximum Values. For this

Table3: range values for no of styles pair wise matrix construct

RANGE	pair wise comparison value
1	1
(1.01-1.80)	2
(1.81-2.26)	3
(2.27-3.35)	5
(3.36-4.44)	7
(4.45<)	9

Likewise for construct all pair wise matrix we want crate ranges for scale values considering their maximum values.

Then we construct the pair wise comparison matrix and fill the upper triangular of it. It is shown below.

Fig 3: Pair wise matrix for no of styles-upper triangular filled

Fig 4: Pair wise matrix for no of style

Lower triangular is fill by inverse of corresponding raw.

e.g. $C16=1/D15$
 $C17=1/E15$

After filling lower triangular also we can get below matrix(figure 4).Using above procedure we should create pair

wise comparison matrix for all criteria. They are shown below.

	A	B	C	D	E	F	G	H	I	J	K	L
24												
25	AVERAGE SMV											
26	plant	A	B	C	D	E	F	G	H	I	J	
27	A	1	1	1	1	1	1	1	1	1	1	0.33333
28	B	0.33333	1	1	1	1	1	1	1	1	1	0.33333
29	C	0.33333	0.33333	1	1	1	1	1	1	1	1	0.33333
30	D	0.33333	0.33333	0.33333	1	1	1	1	1	1	1	0.33333
31	E	0.33333	0.33333	0.33333	0.33333	1	1	1	1	1	1	0.33333
32	F	0.33333	0.33333	0.33333	0.33333	0.33333	1	1	1	1	1	0.33333
33	G	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	1	1	1	1	0.33333
34	H	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	1	1	1	0.33333
35	I	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	1	1	0.33333
36	J	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	0.33333	1	0.33333
37		11.00007	11.00007	11.00007	11.00007	11.00007	11.00007	11.00007	11.00007	11.00007	11.00007	5.53336
38												

Fig 4: Pair wise matrix for average SMV

	A	B	C	D	E	F	G	H	I	J	
39	TOTAL STANDARD HOURS										
40	plant	A	B	C	D	E	F	G	H	I	J
41	A	1	3	3	0.33333	2	3	3	0.33333	0.33333	0.11111
42	B	0.33333	1	2	0.2	0.333333333	3	0.3333333	0.14286	0.33333	0.11111
43	C	0.33333	0.5	1	0.2	0.333333333	3	0.3333333	0.14286	0.2	0.11111
44	D	3	5	5	1	3	7	3	0.33333	3	0.11111
45	E	0.5	3	3	0.33333	1	5	2	0.2	0.33333	0.11111
46	F	0.2	0.33333	0.33333	0.14286	0.2	1	0.3333333	0.11111	0.2	0.11111
47	G	0.33333	3	3	0.33333	0.5	3	1	0.2	0.33333	0.11111
48	H	3	7	7	3	5	9	5	1	3	0.11111
49	I	3	3	3	0.33333	3	5	3	0.33333	1	0.11111
50	J	9	9	9	9	9	9	9	9	9	1
51		20.7	34.83333	38.3333	14.8762	24.36666667	50	27	11.7968	17.7333	2
52											

Fig 5: Pair wise matrix for Total standard Hours

	A	B	C	D	E	F	G	H	I	J	
53	TOTAL ORDER QUANTITY										
54	plant	A	B	C	D	E	F	G	H	I	J
55	A	1	2	5	2	3	5	3	0.5	0.5	0.11111
56	B	0.5	1	2	0.5	2	3	2	0.33333	0.5	0.11111
57	C	0.2	0.5	1	0.33333	0.5	2	0.5	0.14286	0.2	0.11111
58	D	0.5	2	3	1	3	5	3	0.33333	0.5	0.11111
59	E	0.33333	0.5	2	0.33333	1	2	2	0.2	0.33333	0.11111
60	F	0.2	0.33333	0.5	0.2	0.5	1	0.5	0.11111	0.14286	0.11111
61	G	0.33333	0.5	2	0.33333	0.5	1	1	0.14286	0.33333	0.11111
62	H	2	3	7	3	5	9	7	1	2	0.11111
63	I	2	2	5	2	3	7	3	0.5	1	0.11111
64	J	9	9	9	9	9	9	9	9	9	1
65		16.06667	20.83333	36.5	18.7	27.5	45	31	12.2655	14.5095	2
66											

Fig 6: Pair wise matrix for Total order quantity

	A	B	C	D	E	F	G	H	I	J	
80	AVERAGE OF ACTUAL EFFICIENCY										
81	plant	A	B	C	D	E	F	G	H	I	J
82	A	1	2	2	2	0.5	2	0.5	2	2	0.14286
83	B	0.5	1	0.5	2	0.5	2	0.5	2	0.5	0.11111
84	C	0.5	2	1	2	0.5	2	0.5	2	0.5	0.14286
85	D	0.5	0.5	0.5	1	0.5	0.5	0.5	2	0.5	0.14286
86	E	2	2	2	2	1	2	0.5	2	2	0.2
87	F	0.5	0.5	0.5	2	0.5	1	0.1111111	2	0.5	0.11111
88	G	2	2	2	2	2	9	1	2	2	0.11111
89	H	0.5	0.5	0.5	0.5	0.5	0.5	0.5	1	0.5	0.11111
90	I	0.5	2	2	2	0.5	2	0.5	2	1	0.14286
91	J	7	9	7	7	5	9	9	7	1	1
92		15	21.5	18	22.5	11.5	30	13.611111	26	16.5	2.21587
93											

Fig 7: Pair wise matrix for Average of actual efficiency

6. Construct the pair wise comparison matrix between criteria This is most important part. By his we give a weight to each criterion with respect to another. This matrix for our project is

1							
2		no of styles	avg smv	Total Std h	Total orde	Avg actual efficiency	
3	no of styles	1	7	3	5	2	
4	avg smv	0.142857	1	2	3	5	
5	Total Std h	0.333333	0.5	1	5	3	
6	Total orde	0.2	0.333333	0.2	1	2	
7	Avg actual	0.5	0.2	0.33333	0.5	1	
8		2.176	9.033	6.533	14.500	13.000	
9							

Fig 8: Pair wise matrix between criteria

7. Normalized the matrix

Two steps have for obtained this matrix.

- i. Get the sum value of each column of all pair wise comparison matrix.

	A	B	C	D	E	F	G	H	I	J	
25	NORMALIZED VALUES-Avg SMV										
26	plant	A	B	C	D	E	F	G	H	I	J
27	A	0.08571	0.08571	0.08571	0.09091	0.0952381	0.08571429	0.0652174	0.08571	0.08571	0.09375
28	B	0.08571	0.08571	0.08571	0.09091	0.0952381	0.08571429	0.0652174	0.08571	0.08571	0.09375
29	C	0.08571	0.08571	0.08571	0.09091	0.0952381	0.08571429	0.0652174	0.08571	0.08571	0.09375
30	D	0.02857	0.02857	0.02857	0.0303	0.03174603	0.02857143	0.0434783	0.02857	0.02857	0.03125
31	E	0.02857	0.02857	0.02857	0.06061	0.03174603	0.02857143	0.0434783	0.02857	0.02857	0.03125
32	F	0.08571	0.08571	0.08571	0.09091	0.0952381	0.08571429	0.0652174	0.08571	0.08571	0.09375
33	G	0.17143	0.17143	0.17143	0.09091	0.0952381	0.17142857	0.1304348	0.17143	0.17143	0.09375
34	H	0.08571	0.08571	0.08571	0.09091	0.0952381	0.08571429	0.0652174	0.08571	0.08571	0.09375
35	I	0.08571	0.08571	0.08571	0.09091	0.0952381	0.08571429	0.0652174	0.08571	0.08571	0.09375
36	J	0.25714	0.25714	0.25714	0.27273	0.28571429	0.25714286	0.3913043	0.25714	0.25714	0.28125
37											

Fig 9: Normalized matrixes for no of style

- ii. Divide relevant column values by corresponding sum value.

	A	B	C	D	E	F	G	H	I	J	
10	NORMALIZED VALUES-No of styles										
11	plant	A	B	C	D	E	F	G	H	I	J
12	A	0.05172	0.07843	0.05797	0.0274	0.03464203	0.08333333	0.0869565	0.05797	0.0308	0.05556
13	B	0.02586	0.03962	0.05797	0.0164	0.02309469	0.05555556	0.0217391	0.05797	0.0308	0.05556
14	C	0.02586	0.01961	0.02899	0.01175	0.01385681	0.05555556	0.0217391	0.02899	0.01232	0.05556
15	D	0.15517	0.19608	0.2029	0.08222	0.13895813	0.19444444	0.2173913	0.2029	0.1232	0.05556
16	E	0.10345	0.17659	0.14493	0.04113	0.06293406	0.13888889	0.0869565	0.14493	0.1232	0.05556
17	F	0.01724	0.01961	0.01449	0.01175	0.01385681	0.02777778	0.0217391	0.01449	0.02053	0.05556
18	G	0.02586	0.07843	0.05797	0.0164	0.02309469	0.05555556	0.0217391	0.05797	0.0308	0.05556
19	H	0.02586	0.01961	0.02899	0.01175	0.01385681	0.05555556	0.0217391	0.02899	0.01232	0.05556
20	I	0.10345	0.07843	0.14493	0.04113	0.06464203	0.08333333	0.0869565	0.14493	0.0616	0.05556
21	J	0.46552	0.35294	0.26087	0.74002	0.62355658	0.25	0.3913043	0.26087	0.55441	0.5
22											
23											

Fig 10: Normalized matrixes for Average SMV

	A	B	C	D	E	F	G	H	I	J	
39	NORMALIZED VALUES-Total Standard Hrs										
40	plant	A	B	C	D	E	F	G	H	I	J
41	A	0.04831	0.08612	0.07826	0.02241	0.08207954	0.1	0.11111111	0.02826	0.0188	0.05556
42	B	0.0161	0.02871	0.05217	0.01344	0.01367989	0.06	0.0123457	0.02111	0.0188	0.05556
43	C	0.0161	0.01435	0.02609	0.01344	0.01367989	0.06	0.0123457	0.02111	0.01128	0.05556
44	D	0.14493	0.14354	0.13043	0.06722	0.					

1									
2			no of styles	avg smv	Total Std hrs	Total order qty	Avg actual efficiency		Avg. Weight
3			0.45952	0.77491	0.45918	0.34483	0.38461538		0.4846106
4			0.06565	0.1107	0.30612	0.2069	0.23076923		0.184027
5			0.15317	0.05535	0.15306	0.34483	0.38461538		0.2182055
6			0.0919	0.0369	0.03061	0.06897	0.07692308		0.061061
7			0.22976	0.02214	0.05102	0.03448	0.03846154		0.0791728
8									

Fig 14: Normalized matrixes between criteria

8. Obtain the weighted factors.

By get the average of each raw we can get weighted value for relevant plant with relevant criteria. The weighted values are summarizing below.

	A	B	C	D	E	G	H	I
1								
2								
3	plant	no of styles	avg smv	Total Std hrs	Total order qty	Avg actual efficiency		priority vector
4	A	0.05647938	0.08594003	0.063090081	0.084994215	0.076917466		0.052999313
5	B	0.03842103	0.08594003	0.028291732	0.048175952	0.050076062		0.036797192
6	C	0.02742146	0.08594003	0.02349575	0.024141456	0.058937669		0.036383101
7	D	0.15684346	0.02923329	0.11133393	1.844444444	0.039738701		0.151714107
8	E	0.10259507	0.03385089	0.051736704	0.035752847	0.090510755		0.041150694
9	F	0.02170442	0.08594003	0.015433603	0.018383664	0.041560005		0.03015423
10	G	0.04567125	0.14389034	0.041175864	0.0302429	0.122201748		0.066270049
11	H	0.02742146	0.08594003	0.16100383	0.150325349	0.03223766		0.067765775
12	I	0.08349358	0.08594003	0.085832674	0.099108739	0.067523526		0.05659758
13	J	0.43994889	0.2773853	0.418605831	0.439178787	0.420296408		0.268805341

Fig 15: Priority Vector calculations

9. Calculate the priority vector

According to fig

B3, C3, D3, E3, G3 values are weighted values of criteria.

Priority vector obtained by,

E.g.

$$I4 = B3 * B4 + C3 * C4 + D3 * D4 + E3 * E4 + G3 * G4$$

$$I5 = B3 * B5 + C3 * C5 + D3 * D5 + E3 * E5 + G3 * G5$$

10. Using this priority vector we can rank the plants.

	A	B	C
13			
14	plant	priority vector	
15	Vaanavil	0.268805341	J
16	Leisurelin	0.151714107	D
17	AITC	0.067765775	H
18	Asialine	0.066270049	G
19	Mihinthal	0.05659758	I
20	Shadowlin	0.052999313	A
21	Sleekline	0.041150694	E
22	Shadelin	0.036797192	B
23	Contourlin	0.036383101	C
24	Synergy	0.03015423	F
25			

Fig 16: Final Result

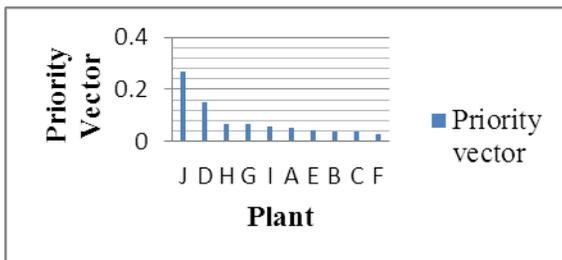


Fig 17: Final results graphically represent

11. Calculating and checking the Consistency Ratio (CR) RI means Random Index. This is a standard table. According to Number of comparing values we can get RI value using this table. I value is required for finding CR value.

Table4: RI Scale

N	RI
2	
3	0.58
4	0.90
5	1.12
6	0.12
7	1.32
8	1.41
9	1.45
10	1.51

Consistency Index (CI) Calculation

$$CI = (\alpha_{max} - n) / (n - 1)$$

alpha_max Calculation

Sum = [pair wise comparison matrix]* [Weighted average vector]

- ▶ Weighted Sum = Sum / Avg. Weight
- ▶ α_{max} = average (Weighted Sum)
- ▶ CR=CI / RI
- ▶ For considerable acceptance CR should be 0.1 or below 0.1. Higher values should be reexamination.

e.g.

NORMALIZED VALUES-No of styles														
12	plant	A	B	C	D	E	F	G	H	I	J	Avg. Weigh	Sum	Weighted Sum
13	A	0.051724	0.078431	0.057371	0.027408	0.03464203	0.08333333	0.08895652	0.057971	0.030801	0.055556	0.05647938	0.593672	10.5103
14	B	0.025862	0.039216	0.057371	0.016445	0.02308469	0.05555556	0.02173913	0.057971	0.030801	0.055556	0.03842103	0.38788	10.37942
15	C	0.025862	0.019608	0.028986	0.01746	0.01395681	0.05555556	0.02173913	0.028986	0.01232	0.055556	0.02742146	0.277045	10.10321
16	D	0.155172	0.196078	0.202899	0.082224	0.13856813	0.19444444	0.2173913	0.202899	0.123203	0.055556	0.15684346	1.703635	10.86201
17	E	0.103448	0.117647	0.144328	0.04112	0.06328406	0.13888889	0.08895652	0.144328	0.123203	0.055556	0.10259507	1.09988	10.71385
18	F	0.01724	0.019608	0.014483	0.01746	0.01395681	0.02777778	0.02173913	0.014493	0.020534	0.055556	0.02170442	0.223638	10.58025
19	G	0.025862	0.078431	0.057371	0.016445	0.03464203	0.05555556	0.04347628	0.057971	0.030801	0.055556	0.04567125	0.47744	10.44736
20	H	0.025862	0.019608	0.028986	0.01746	0.01395681	0.05555556	0.02173913	0.028986	0.01232	0.055556	0.02742146	0.277045	10.10321
21	I	0.103448	0.078431	0.144328	0.04112	0.03464203	0.08333333	0.08895652	0.144328	0.067602	0.055556	0.08349358	0.882569	10.57049
22	J	0.465517	0.35294	0.26067	0.740018	0.62355556	0.25	0.3910435	0.26087	0.554415	0.5	0.43994889	5.480409	12.45632
23													Lambda =	10.6728
24														0.075 = CI
25														0.049507 = CR

Fig 18: CI calculation examples

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