

- [44] Andrews, F. M., & Farris, G. F., Supervisory practices and innovation in scientific teams. *Personnel Psychology*, 20(4), 497-515, 1967.
- [45] Kim, Y., Min, B., & Cha, J. (1999). The roles of R&D team leaders in Korea: a contingent approach. *R&D Management*, 29(2), 153-166.
- [46] Suarez, E., Calvo-Mora, A., & Roldán, J. L., The role of strategic planning in excellence management systems. *European Journal of Operational Research*, 248(2), 532-542, 2016.
- [47] McFadden, K. L., Stock, G. N., & Gowen III, C. R., Leadership, safety climate, and continuous quality improvement: Impact on process quality and patient safety. *Health care management review*, 40(1), 24-34, 2015.
- [48] Anupam Das, Vinod Kumar, & Uma Kumar., “The role of leadership competencies for implementing TQM”, *International Journal of Quality & Reliability Management*, Vol. 28 Issue 2 pp. 195 – 219, 2011.
<http://dx.doi.org/10.1108/02656711111101755>
- [49] Goetsch, D.L. and Davis, S.B., *Quality Management: Introduction to Total Quality Management for Production, Processing, and Services*, Prentice-Hall Inc., Englewood Cliffs, NJ, 2006.
- [50] Gonza'lez, T.F. and Guille'n, M., “Leadership ethical dimension: a requirement in TQM implementation”, *The TQM Magazine*, Vol. 14 No. 3, pp. 150-64, 2002.
- [51] Mumford, M.D., Zaccaro, S.J., Harding, F.D. and Jacobs, A., “Leadership skills for a changing world: solving complex social problems”, *Leadership Quarterly*, Vol. 11 No. 1, pp. 11-35, 2000.
- [52] Srinivas, K.M., “Globalization of business and the third world: challenge of expanding the mindsets”, *Journal of Management Development*, Vol. 14 No. 3, pp. 26-49, 1995.
- [53] Mills, D. Quinn. “The Importance of Leadership.” *How to Lead, How to Live Leadership*,
[URL:http://www.mindedgepress.com/PDFs/htlhtl.pdf](http://www.mindedgepress.com/PDFs/htlhtl.pdf), 2005.

BIOGRAPHY

Vimal Kumar is Doctoral Candidate in the Department of Industrial & Management Engineering, IIT Kanpur, India. He completed his Masters in Supply Chain Management/Operations Management from the Department of Industrial & Management Engineering, IIT Kanpur in the year 2012. He completed his graduation (B.Tech) in Manufacturing Technology in the year 2010 from JSS Academy of Technical Education, Noida. Currently, he is working in the field of total quality management and organizational strategy. He has published/presented six papers in international journals. He is the corresponding author and can be contacted at: vimaljss91@gmail.com or vimalkr@iitk.ac.in.

R.R.K. Sharma is a HAG scale Professor at Indian Institute of Technology Kanpur, in the Industrial & Management Engineering Department. He has an experience of 26 years in the field of education. His primary research area is location-allocation problems and MRP systems and he also works in the field of strategy. His area of interest is operations research, production and operations management, strategic management, manufacturing policy, and computers and information systems. He has more than 150 research papers to his credit in all areas of management nationally and internationally.