

BIOGRAPHY

Oksana Koval is a Ph.D candidate at the Industrial Engineering and Information Systems Department of Tomas Bata University in Zlin (Czech Republic) and a Visegrad Fund Scholar with a professional background in shared services centers. During 2010-2011, Koval studied Business Administration at Lincoln University of Missouri as a participant of the Global UGRAD Exchange program sponsored by the U.S. Department of State. Her current research is focused on various issues of shared service centers in Central and Eastern Europe.

Stephen Nabareseh is a Ph.D. candidate in Economics and Management. The author specializes in data mining, decision sciences, Management science and Operations research. The author teaches decision making under risk and uncertainty as a course at the Tomas Bata University in Zlin. Mr. Nabareseh has also tutored students in Marketing Research as a seminar course at the same University. He has to his credit scholarly articles indexed in reputable academic databases.