

Business Process Modelling and Change of Organizational Structure

Viktória Hořánek

Department of Industrial Engineering and Management
University of West Bohemia in Pilsen
Pilsen, Czech Republic
viktori3@kpv.zcu.cz

Jana Benešová

Department of Industrial Engineering and Management
University of West Bohemia in Pilsen
Pilsen, Czech Republic
benesovj@kpv.zcu.cz

Michal Šimon

Department of Industrial Engineering and Management
University of West Bohemia in Pilsen
Pilsen, Czech Republic
simon@kpv.zcu.cz

Abstract

Constantly changing market environment is forcing companies to innovate and improve their business processes in order to ensure a stable business growth and competitiveness. For effective management, it is necessary to have a properly set processes or process management also introduced. This article focuses on a case study that deals with the creation and modeling of business processes enterprise in the engineering industry and changing its organizational structure. The study includes an analysis of the current state, defining the main problems in the company's management, mapping the main processes. As a result, a new model of the core business processes was developed, including their detailed description using EPC diagrams. The process view of the company also required changes in the organizational structure and a change in the job descriptions of each functional position.

Keywords

business process modelling, business process, organizational structure

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