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Abstract

The study identified the relevant indicators that are necessary for a model of sustainable operations management application in south Africa in order to manage future sustainability initiatives effectively. Questionnaires were distributed to collect data in both service and manufacturing organisations where sustainability programmes have been managed. Data collected was analysed with a statistical package to develop a model to assistance operations managers to manage sustainability. The study developed the assessment tools to develop the general model of operations management to accommodate sustainability.

Biography

Eric Amankwa A researcher, author and lecturer with several years of experience. He has authored two books: Assessment of security controls and, Mobile and web applications support systems, which are performing creditably well on the international market.