Logistics Performance and National Culture

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Abstract:

This paper investigates the relationship between national culture and logistics performance of different countries. We use the logistics performance index (LPI) data to capture the logistics performance of different countries as well as the Hofstede national culture framework to capture the different culture dimensions’ data of the same countries. We tested the statistical relation and significance between the different culture dimension and LPI and proposed various hypothesis that describe how the logistical performance of countries is related and affected by these dimensions. The managerial impact of our findings suggests that logistics strategists need to consider deeper knowledge of the regional national culture when assessing investments locations. Also acknowledging some required behavioral and structural adjustment efforts in some locations to improve logistical performance is another outcome of this knowledge. These managerial impacts also include global supplier selection and assessment decisions. The rising importance of logistics contribution in today’s supply chain management needs to be further contextualized with local national culture.

Keywords: Logistics; national culture; performance

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