

Big Data and Artificial Intelligence in Policy Making: A Mini-Review Approach

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Abstract

This study discusses the use of big data and artificial intelligence in policy making in Indonesia by focusing on the ability of policy makers in policy making. The method used in this paper is qualitative research with a literature study approach. We reviewed articles with related themes as many as 25 articles published in the last five years from ScienceDirect. The result of this research is that the dynamics that exist in the implementation of public services require appropriate and fast decision making, considering that this is a community demand. Therefore, public leaders need to disrupt themselves in public services so that these services can be served quickly by enriching skills in big data and artificial intelligence. In conclusion, big data and artificial intelligence can help public leaders make decisions to deliver the best policies.

Keywords

Big Data, Artificial Intelligence, Policy and Decision-Making.

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