

E-SCM base cloud technology model for Food Supply in Hotel Industry

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Abstract

Rivalry in the hospitality business, organization are in require of generating a balance among the ethics of the organization world spread and considerate buyer's needs. From now, refining customer approval is judgmentally significant, including managing restaurants or food services in the hotel. It is extensively recognized that a service of quality defiance including managing food services in the hotels essential for structure a long-term connection among hotels and their clients. The purpose of this research is to help hotel management use information technology to improve the effectiveness and efficiency of food service in hotels. The research method uses observation of total business processes and identifies information technology needs that support supply chain management. The results of this research are e-SCM models for food service in hotels.

Keywords

E-SCM, Hotel, Food supply.

Biography

Inayatulloh is a candidate doctor at Bina Nusantara University's Doctor of Computer Science. Since 2000, Inayatulloh has been a lecturer at Bina Nusnantara University, school of information system. I am experienced in system development in several companies such as garment, petroleum, retail and others. Scopus indexed publications have been produced with topics related to information systems such as e-learning, e-SCM, e-CRM. E-government, block chain and others