

# Unpacked Selling: A Zero-waste Alternative to Single-Use Packaging but is It Profitable?

**Öznur Özdemir-Akyıldırım**

Associate Professor of Operations Management  
Faculty of Economics and Administrative Sciences  
Akdeniz University  
Antalya, Turkey  
oozdemirak@akdeniz.edu.tr

**Gökçe Esenduran**

Assistant Professor of Operations Management  
Department of Management  
Purdue University  
West Lafayette, IN 47907-2056  
USA  
gesendur@purdue.edu

## Abstract

More than 28% of municipal waste comes from packaging (EPA, 2020), generating one of the main sources of solid waste. Although recycling may be a remedy to a certain extent, the difficulties in and high costs of collection, separation, and recycling, challenge its feasibility (BAFU, 2019). Hence, to prevent the problem at the source, companies search for ways to reduce or eliminate their product packaging, e.g., through unpacked (bulk) selling. While unpacked selling already exists in local markets, large producers' adoption is still new. One recent and innovative implementation is Nestle's dispensers for cat food and coffee (Nestle, 2020). But, how would unpacked selling affect these large producers' traditional sales and market share, and what are the conditions under which unpacked selling would be profitable? In this study, we aim to answer these questions using a stylized model in a duopoly environment with low- and high-end producers. The producers choose whether to offer single-use package products and/or unpacked products and corresponding prices. Consumers make their purchasing decisions maximizing their utility. They factor in the utility from product and packaging separately in their valuations. Our results reveal when it is profitable for each producer to introduce unpacked products.

## Keywords

Unpacked selling, Price competition, Consumer valuation of packaging

## References

BAFU (2019). Plastics, available at [www.bafu.admin.ch/bafu/en/home/topics/waste/guide-to-waste-a-z/plastics.html](http://www.bafu.admin.ch/bafu/en/home/topics/waste/guide-to-waste-a-z/plastics.html), retrieved on 13.11.2019.

EPA (2020). Facts and Figures about Materials, Waste and Recycling, available at [www.epa.gov/facts-and-figures-about-materials-waste-and-recycling/containers-and-packaging-product-specific-data](http://www.epa.gov/facts-and-figures-about-materials-waste-and-recycling/containers-and-packaging-product-specific-data), retrieved on 10.01.2021.

Nestle (2020). Nestlé pilots reusable and refillable dispensers to reduce single-use packaging, available at [www.nestle.com/media/news/nestle-pilots-reusable-refillable-dispensers-reduce-single-use-packaging](http://www.nestle.com/media/news/nestle-pilots-reusable-refillable-dispensers-reduce-single-use-packaging), retrieved on 10.01.2020

## Biographies

**Öznur Özdemir-Akyıldırım, Ph.D.** is currently as an Associate Professor of Operations Management at the Faculty of Economics and Administrative Sciences at Akdeniz University. Before, she worked as an assistant professor at Rotterdam School of Management at Erasmus University, studied as a visiting scholar at Georgia Institute of Technology, and also served as a research associate at Center of Corporate Responsibility and Sustainability at University of Zurich. She holds an undergraduate degree from Business Administration Department of Boğaziçi University and a PhD degree from Faculty of Management in Sabancı University. She published her work in reputable journals such as Production and Operations Management, European Journal of Operational Research, International Journal of Production Economics, Decision Sciences, and Journal of the Operational Research Society.

**Gökçe Esenduran, Ph.D.** is currently as an assistant professor of operations management at Krannert School of Management, Purdue University. She received her PhD in Operations Management from Kenan-Flagler Business School, the University of North Carolina at Chapel Hill. Before joining Purdue, she was an associate professor of operations management at the Ohio State University. Her current research primarily focuses on sustainable operations. She published her work in journals such as Production and Operations Management, Journal of Operations Management, Manufacturing and Service Operations Management, Naval Research Logistics, and Decision Sciences.