# Legality in the Healthcare Research : A Systematic Literature Review

# **Xueying LI**

PhD student in Strategy and Entrepreneurship

Business Research Unit (BRU-IUL)

Iscte - Instituto Universitário de Lisboa

Lisbon, Portugal

lxgiu@iscte-iul.pt

#### Ana Lúcia Martins

Associate Professor in Operation Management
Integrated Researcher at Business Research Unit (BRU-IUL)
Iscte - Instituto Universitário de Lisboa
Lisbon, Portugal
almartins@iscte-iul.pt

#### Abstract

**Background:** Over the past few decades, the expenditure in healthcare industry has been escalating global-wide. To reduce waste and pursue efficiency, quality and profitability gains as well as to be more responsive to market demand, it is proposed by scholars to combine lean and agility together as leagility to improve performance of the healthcare supply chain.

**Purpose:** This study aims at synthesizing the extant literature in leagility in the healthcare industry in a comprehensive way. The purpose of the paper is threefold. First, to present and categorize leagility research in the healthcare industry. Second, to review the literature in terms of healthcare leagility definitions, barriers and enablers, and expected results. Third, identify potential research gaps.

**Research design:** This systematic literature review is conducted following the PRISMA checklist approach. After screening, 23 articles we considered for the analysis. Descriptive analysis and content analysis are used.

**Findings:** It is found that the leagile strategy is applicable to supply chains of high complexity and high risk, where products are of long lead-time, high demand variability and high perishability. Prerequisites and impediments of leagility are categorized according to their nature. There are 11 target areas identified in leagility application in the healthcare industry. Limited cooperation between different authors is observed in current studies.

**Conclusion:** Leagility in healthcare settings is still lacking empirical validation and awaits for further development. Thus, the application of leagility in a specific sub-sector under the healthcare setting is appealed for.

## **Keywords**

Leagile, Lean and Agile, Healthcare, Healthcare supply chain, Systematic Review

### **Biographies**

**Xueying LI** is a Ph.D. student in Strategy and Entrepreneurship, Management (ISCTE-IUL, Portugal). Currently she is also working in Fist Affiliated Hospital of Sun-Yatsen University in China. Ms. LI holds a Bachelor of Healthcare Management (direction of hospital management) from Southern Medical University and a Master degree in Management from ISCTE-IUL. Her area of interests focus on lean and leagile management in healthcare, hospital performance, human resources management in healthcare, smart hospital and information technology in healthcare.

**Ana Lúcia Martins** is an Associate Professor at Iscte – Instituto Universitario de Lisboa, Lisbon, Portugal, and an integrated researcher at BRU-Iscte (Business Research Unit). She holds a PhD in Management, with a specialization in Operations Management and Technology, and an MSc in Management, with a specialization in Strategy. She currently serves as Iscte Business School Vice-dean for Teaching and Innovation. She also serves as director of the

Proceedings of the 6th European Conference on Industrial Engineering and Operations Management Lisbon, Portugal, July 18-20, 2023

Master in Humanitarian Action, and in the past served as director of the bachelor's degree in Industrial Management and Logistics. Ana teaches Operations Management, Logistics Management, Service Operations Management, and Supply Chain Management. Ana authored close to 100 scientific articles. Her current main research topics are operations management in humanitarian settings, logistics management, supply chain management, and lean management in the services area, mainly in judicial and healthcare systems.