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**Mohamed-Iliasse MAHRAZ** holds an MS degree in Supply chain management, from LORRAINE University in Metz, France. Currently, He is a Ph.D. student at Department of industrial engineering with Research Team in modeling and decisions support for systems at Ecole Mohammadia d'Ingénieurs (EMI), Mohamed V University, Morocco. He is interested in ERP systems. His work is focused, more specifically, on examining a Critical Success Factors for ERP implementation in Moroccan organizations.

**Dr. Loubna BENABBOU** is a Professor of Management Sciences at Université du Québec à Rimouski (UQAR) at Lèvis campus. Her research work lies in the application of decision/ management sciences and machine learning techniques to transform data for making better decisions and improving operational processes. Dr. Benabbou has been supervising several undergraduate and graduate students in projects for different Industries related to the areas of Decision Sciences, Machine Learning and Operations Management. Her research related to these fields has been published in international scientific journals and conferences' proceedings. Dr. Benabbou was an associate professor of Industrial Engineering at EMI School of Engineering. She was also a trader at Casablanca stock exchange and financial analyst and risk manager at the Caisse Marocaine des retraites the Moroccan largest intuitional fund manager. Dr. Benabbou is an industrial engineer from EMI School of Engineering; she earned an MBA and Ph.D. in Management and Decision Sciences from Laval University.

**Dr. Abdelaziz BERRADO** is an Associate Professor of Industrial Engineering at EMI School of Engineering at Mohamed V University. He earned MS/BS in Industrial Engineering from the same institution, an MS in Industrial and Systems Engineering from San Jose State University, and a Ph.D. in Decision Systems and Industrial Engineering from Arizona State University. His areas of interest include Data Science, Industrial Statistics, Operations and Supply Chain Modeling, Planning and Control. He published several papers in international scientific journals and conferences' proceedings. He is a member of the IEOM Chapter, INFORMS and IEEE.