

ANALYSIS OF MANAGEMENT METHODS OF HEALTH CARE PRODUCTION SYSTEMS: A PRACTICAL GUIDE FOR MANAGERS

Sanae JABBAR¹

¹Mohammed V University in Rabat
Siweb team, EMI
Rabat, Morocco
Jabbar.sanae@gmail.com

Nissrine SOUSSI^{1, 2}

²Computer Science Department
Mines- Rabat School
Rabat, Morocco
souissi@enim.ac.ma

Abstract

With the evolution and the increasing complexity that knows the health care production systems, it becomes increasingly difficult for managers to manage the various processes of such system. It is therefore essential to propose to them effective management methods to provide good quality care for patients while guaranteeing Service-cost balance. In this context, we note that several studies in the literature propose management methods dedicated to a process of the hospital system facing a dysfunction. In this paper, we propose to analyze these methods in terms of management, and classify them according to several axes. This classification is considered as a methodological guide for managers that will allows them to identify the best processes management method of the health care production system.

Keywords

Health care production system, process, method, management, classification, practical guide

Biography

Sanae JABBAR is an industrial engineer and PhD student. She obtained an engineering degree in industrial field from Superior National School of Mines in Rabat, Morocco, in 2015. She is a member of Siweb team in the Mohammed V University in Rabat where she is preparing her PhD in the hospital information systemfield.

Nissrine SOUSSI is a fulltime professor at the MINES-RABAT School, Morocco. She obtained a PhD in computer science from the University of Paris XII, France and an engineer degree in computer engineering from Mohammadia Engineers School, Morocco. Her research interests include process engineering, business process management, lean, databases, data lifecycle, smart data, hospital information system, and information system.