

Biographies

Mehran Doulatbadi is currently a fixed-term senior researcher at Centre for Organisational Excellence Research (COER), Massey University. Dr Mehran received his PhD in Quality and Organizational Excellence. He also holds double Master's Degrees in Engineering and Quality Management well as a Graduate Certificate in Research Methodology and Design from New South Wales, Australia. Dr. Mehran has completed a Post-Doctoral Fellowship. He was involved in several research collaborations with institutions and industrial partners in United States, Australia, New Zealand, Japan, and UAE. He has received several prestigious awards and honorary scholarships. He was nominated for the award of "Best Researcher UOW 2016" in Australia as result of his academic achievements. Dr. Mehran is a registered professional member of the Association for the Australian Organization for Quality (AOQ), the American Society for Quality (ASQ), the Union of Japanese Scientists and Engineers (JUSE) and Industrial Engineering and Operations Management Society (IEOM). He is also a Certified European Excellence Assessor since 2007.

Azizah Yusof is currently a PhD researcher and part-time lecturer at Universiti Teknologi Malaysia, Johor Bahru Campus. She holds a Bachelor of Science degree in Computer Science and a Master of Educational Technology from Universiti Teknologi Malaysia. She has taught courses in Computer Network Infrastructure Cabling for engineer's students at UTM Centre for Co-curriculum Courses and Service Learning (CCSL). She is a certified Microsoft Systems Engineer with over 10 years of experience. She has published journal and conference papers. She has published research papers in refereed journals and international conferences. Her current research interests include Service Learning, Online Learning, Gamification, and Massive Open Online Course (MOOC) in Higher Education Institutions (HEI).