

Systematic Literature Review: **Employee Productivity in E-Commerce in Indonesia Over Covid-19 pandemic**

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Abstract

There was an increase in e-commerce business by 26% amid the weakening of the Indonesian economy due to Covid-19. This is supported by the existence of digital payment methods. There were 260 million online transactions during the second quarter of 2020 with an average of more than 2.8 million transactions per day. E-commerce is believed to be the booster of the Indonesian economy. The company was forced to WFH (work from home) in order to keep the company's operations running. This concept is believed to help employees to stay productive. With flexibility in place and time, as well as work methods, employees can be more developed and productive. The research method used is Systematic Literature Review (SLR) which is a planned review to answer the solution of specific research problems using a systematic and explicit methodology to identify, select, and critically evaluate the results of the studies included in the literature review. Productivity is defined as the ratio of the results that may be obtained with the overall power or production elements used to achieve company goals. The main goal of the company is to generate profits while being the best in fulfilling consumer desires. Among these goals, the organization is always productive in producing quality, quality, and sustainable products.

Keywords:

Productivity, Systematic Literature Review, Pandemic, E-commerce.

Biography

Haryadi Sarjono as a permanent lecturer majoring in management with specialization in operations management, Bina Nusantara University, West Jakarta, Indonesia, since 1996, has received the best paper at IEOM 2021 Surakarta, Indonesia.

Danang Prihandoko a lecturer from Management Department in Bina Nusantara University since 2015. He has experience in various industries, not only in education, but in logistics and transportation and services industry as well.

Alfina Fauziah Pradhini Hadi is a student majoring in Management at Bina Nusantara University who specializes in E-Business.

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