Implementation of Smart Home Technology in Notary Office to Enhance Client Trust

Aditya Zaidan Falah, Andi Pramono, Elizabeth Phoebe Jeadi, Lucretia Jessica Miranda Setiawan
Interior Design Department
School of Design
Bina Nusantara University
Jakarta, Indonesia 11480
aditya.falah@binus.ac.id, andi.pramono@binus.ac.id, elizabeth.jeadi@binus.ac.id, lucretia.setiawan@binus.ac.id

Abstract

Notary services are intimate in the business world. The notary's office is the point of contact between the notary and the client, indicating the notary's performance and trust with the customer. A notary might decorate or style their office to project an impression of dependability and confidence. This study's approach begins with the distribution of a questionnaire to twenty respondents. Then, using the data gathered, proceed to evaluate it in order to redesign the entire office. This research will explore the design elements necessary to promote client trust and the notary's office's concept, as well as its performance. The design incorporates smart home technologies intending to increase security in the office, which houses all of the documents. The materials are chosen depending on the atmosphere, warmth, and functionality required to accomplish the desired design.

Keywords
Smart Home, Notary Office, Client Trust, and Office.

Biographies
Andi Pramono is a lecturer in the Interior Design Department, School of Design Faculty, Bina Nusantara University. He obtained his master's degree in architecture at Universidad de Sevilla, Spain, and Università degli Studi Mediterranea di Reggio Calabria, Italy, through Erasmus Mundus Scholarship. He is also conducting his career in the architecture and Interior field as a designer and contractor. His expertise is in implementing technology like automation and IoT for smart furniture, smart home, and building.

Aditya Zaidan Falah, Elizabeth Phoebe Jeadi, and Lucretia Jessica Miranda Setiawan are students in the Interior Design Department, School of Design Faculty, Bina Nusantara University. Now they are carrying out their final project to obtain their bachelor's degree.