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Biography

Mr Eric Mikobi is a young academic and a PhD candidate in Quality Engineering at the University of Johannesburg. His research interest is centred around smart education and quality 4.0. He has made many contributions to international conferences such as IEEE, IAMOT and IEOM, where he got the best track paper in 2021 at the Monterrey, Mexico IEEE conference.

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Prof. Kemlall Ramsaroop Ramdass is an associate professor at the University of South Africa. He has a passion for productivity improvement, quality management and operations management. He has made many contributions to various journals and conferences.

Dr Genevieve Bakam Fotso is a postdoc in the department of quality and operations management at the University of Johannesburg. She has more than ten years of experience in Finance and HR management. Her IT skills and business management interests are the driving force in handling the economic and financial challenges that come with digital transformation.